

Limited Warranty



Avantco Equipment, through Ready Kitchen Warranty, warrants select equipment to be free from defects in material and workmanship for a period of 1 year from the original date of delivery, when purchased from an authorized dealer and appropriately installed in the Contiguous United States. This is the sole and exclusive warranty made by Avantco covering your Avantco brand equipment. A claim under this warranty must be made within the prescribed time from the original date of delivery of the equipment. Claims under this warranty may only be made by the original purchaser. Avantco reserves the right to approve or deny the repair or replacement of any part or repair request. The warranty is not transferable. Coverage is determined at the time of sale and cannot be modified for previously purchased products.

| 1 Year Parts and Labor coverage

- 177MX series mixers 30 quarts and larger. Size is denoted by the number following “MX” in the model number.
- 177SL series automatic meat slicers. Automatic slicers are denoted by an “A” in the model number.
- Meat saw model 177EMBS94SS only
- 177EF40 electric floor fryers
- 177FBF flat-bottom gas fryers
- 177FF floor fryers

Any products not explicitly named above are not subject to the parts and labor coverage through Ready Kitchen Warranty. Please consult the literature attached to those products. Contacting Ready Kitchen Warranty for products not on this warranty will extend claim processing time.

| Warranty Inquiries and To Make A Claim

For all equipment covered by this parts and labor coverage, please contact Ready Kitchen Warranty. You will need your model number, serial number, and original order number or project specification to make an inquiry or claim. Including pictures or video, as well as a description of the problem, will help to expedite claim processing time.

- **VISIT** the customer portal at www.ReadyKitchenWarranty.com
- **EMAIL** help@ReadyKitchenWarranty.com
- **SCAN** the Ready Kitchen Warranty sticker on select equipment

Service technicians and installers on site may call 717-381-4844 for tech support. Tech support is available Monday through Friday from 8am to 4pm Eastern.

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| Food Truck, Mobile, and Outdoor Commercial Use Warranty

- Outdoor, mobile, and food truck customers shall receive 30 days of repair or replacement warranty coverage from the original date of delivery for all equipment named above, through Ready Kitchen Warranty. Please follow the claims process above. In order to receive repair coverage, the equipment must be located at a permanent address and easily accessible by a service technician.
- Products sold into Alaska, Hawaii, other US territories outside of the Contiguous United States, and Canada shall be backed by 30 days of replacement warranty coverage from the original date of delivery for all equipment named above, through Ready Kitchen Warranty. Please follow the claims process above.

| Coverage Limitations

This limited warranty does not cover:

- Equipment used in a residence or other non-commercial location. All equipment named on this document is unsuitable for residential use and may pose a safety hazard in a household environment. Our service technicians are unable to enter properties that are zoned residential, regardless of equipment usage.
- Parts and accessories not originally sold with or as a component of equipment.
- Equipment not purchased directly from an authorized dealer. A list of authorized dealers can be found at www.AvantcoEquipment.com.
- Equipment where the serial number plate has been removed or altered.
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency. This includes voltage or phase conversions, which are not permitted by Avantco.
- Equipment that was not professionally installed, where applicable. Equipment requiring professional installation shall be named in its documentation and includes but is not limited to any equipment requiring a gas or plumbing connection. Proof of installation may be required to make a warranty claim.
- Any adjustments, calibrations, leveling, tightening of fasteners or utility connections normally associated with the original installation. These are the responsibility of the original installer.
- Damage or failure due to improper installation, improper utility connection or supply, use of unfiltered water (if applicable), and issues resulting from improper ventilation or airflow.
- Incidental or consequential damage of any kind.
- Defects and damage due to improper maintenance (such as rust), wear and tear, abuse, vandalism, or Act of God.
- Excessive use or use outside of the intended design of the equipment, such as use other than with foodstuffs or in excess of the manufacturer's recommendations as stated in the manual.
- Damage caused by improper electrical connection or voltage fluctuations, such as power surges or generators.
- Avantco has the sole discretion on wearable parts not covered under warranty.
- Avantco Equipment and Ready Kitchen Warranty will only cover regular rate labor (no overtime or holiday hours) and travel up to 100 miles round trip.
- Avantco Equipment shall not be liable, under any legal theory, for loss of use, revenue or profit, or for substitute use or performance, or for incidental, indirect, or special or consequential damages or for any other loss of cost of similar type.