

# Limited Warranty

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Avantco Equipment warrants its equipment to be free from defects in material and workmanship for a period of 1 year from the original date of delivery, when purchased from an authorized dealer and appropriately installed in the Contiguous United States. This is the sole and exclusive warranty made by Avantco covering your Avantco brand equipment. A claim under this warranty must be made within 1 year from the original date of delivery of the equipment. Claims under this warranty may only be made by the original purchaser. Avantco reserves the right to approve or deny the repair or replacement of any part or repair request. The warranty is not transferable. Coverage is determined at the time of sale and cannot be modified for previously purchased products.

## | Items Not Included in Warranty

This warranty applies to all Avantco Equipment products not otherwise named on another Avantco Equipment warranty document. Please consult the literature associated with those products. The following items are not included in this warranty:

- 177MIX8 model mixers.
- 177MX series mixers 30 quarts and larger. Size is denoted by the number following "MX" in the model number.
- 177SL series automatic meat slicers. Automatic slicers are denoted by an "A" in the model number.
- Meat saw model 177EMBS94SS only
- 177EF40 electric floor fryers
- 177FBF flat-bottom gas fryers
- 177FF floor fryers

The items listed above are NOT covered by the 1-year replacement warranty and are instead backed by their own coverage. Please consult the literature associated with those products. This document applies to all other Avantco Equipment units.

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## | Warranty Inquiries and To Make A Claim

For all equipment covered by this replacement warranty, please contact your authorized dealer. Have your model number, serial number, and proof of purchase information ready.

### **www.WebstaurantStore.com**

Please use the online chat feature or email [help@webstaurantstore.com](mailto:help@webstaurantstore.com). You will need your order number to make an inquiry or claim.

### **The Restaurant Store**

Please contact your local store directly.

### **www.TheRestaurantStore.com**

Please use the online chat feature or email [help@therestaurantstore.com](mailto:help@therestaurantstore.com). You will need your order number to make an inquiry or claim.

### **Clark Food Service Equipment, PRO Marketplace**

Please contact your account manager directly. If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace

## | Residential, Food Truck, Mobile, and Outdoor Commercial Use Warranty

- Residential, Food Truck, Mobile, and Outdoor customers in the Contiguous United States shall receive 30 days of replacement warranty coverage from the original date of delivery.
- Products sold into Alaska, Hawaii, other US territories outside of the Contiguous United States, and Canada shall be backed by 30 days of replacement coverage, excluding all applicable shipping costs, duties, taxes, and fees, provided by your authorized dealer following appropriate troubleshooting steps.
- To make a warranty claim, contact your authorized dealer listed above.

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## | Coverage Limitations

This limited warranty does not cover:

- Equipment used for residential or non-commercial purposes.
- Parts and accessories not originally sold with or as a component of equipment.
- Equipment not purchased directly from an authorized dealer. A list of authorized dealers can be found at [www.AvantcoEquipment.com](http://www.AvantcoEquipment.com)
- Equipment where the serial number plate has been removed or altered.
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency.
- Equipment that was not professionally installed, where applicable. Equipment requiring professional installation shall be named in its documentation and includes but is not limited to any equipment requiring a gas or plumbing connection. Proof of installation may be required to make a warranty claim.
- Damage or failure due to improper installation, improper utility connection or supply, use of unfiltered water (if applicable), and issues resulting from improper ventilation or airflow.
- Incidental or consequential damage of any kind.
- Defects and damage due to improper maintenance (such as rust), wear and tear, abuse, vandalism, or Act of God.
- Excessive use or use outside of the intended design of the equipment, such as use other than with foodstuffs or in excess of the manufacturer's recommendations as stated in the manual.
- Damage caused by improper electrical connection or voltage fluctuations, such as power surges or generators.
- Avantco has the sole discretion on wearable parts not covered under warranty.
- Avantco Equipment shall not be liable, under any legal theory, for loss of use, revenue or profit, or for substitute use or performance, or for incidental, indirect, or special or consequential damages or for any other loss of cost of similar type.