



## SHELF LIFE\*

PRODUCT DESCRIPTION	DURATION
Safe Heat, Stem Wick, and Handy Wick Chafing Dish Fuel	4 years
Ethanol Gel and Green Heat Chafing Dish Fuel	4 years
FireStarter and Charcoal Lighter Fuel	4 years
Handy Fuel Methanol Gel Chafing Dish Fuel	4 years
SoftLight Liquid Wax Candles	4 years
SpeedHeat Flameless Food Warming System	4 years
Butane and ISO Butane Fuel	3 years
Traditional Wax Candles – Votives, Venetians, Birthday	2 years
Ethanol and Methanol Gallon	1 year
Hand Sanitizer	2 years

\*All products manufactured by or for distribution are lot coded with manufacture date. Shelf life is the recommended maximum time, from manufacture date, for which products may be stored without becoming unfit for use, consumption or sale.

## WARRANTY\*\*

PRODUCT DESCRIPTION	WARRANTY TIME
Party Packs and Buffet Kits	90 days
Wire Chafing Dish Racks	90 days
S'more Maker and S'more Maker Jr.	90 days
Chafing Dishes, WindGuards, Chafing Equipment	90 days
Butane Stoves, Torches, Folding Stove, and other Appliances	1 year
Premium Insulated Bags	90 days workmanship / 5 year liner warranty
Leak Proof Insulated Bags and Totes	90 days workmanship / 1 year liner warranty
Travel Cart and Hot Plates	90 days
Table Lamps	90 days
Flameless Rechargeable Candle Sets	1 year

\*\*This product is guaranteed to be free from defects in material and workmanship, per the limited warranty time listed above, following either the date of purchase, or if delivery occurred after the date of purchase, the date that the product was delivered will be used to calculate the first day of the limited warranty period. This warranty excludes battery or batteries. Should a defect occur within the warranty period, please contact our customer service line at 877-526-7748. A proof of purchase (sales receipt) is required to verify the purchase. If the date of purchase was different than the date you received the product, you will be asked to provide evidence that supports when you received the product under warranty being claimed. Damage to any parts such as by accident, misuse, or improper installation is NOT covered by this warranty. Our policy does not include liability for incidental or consequential damages. This warranty gives you specific legal rights and you may also have other rights that vary from place to place.

For replacement parts call: 877-526-7748