



Limited Warranty

The Sova Company™ warrants that our Changing Stations will provide 5 years of reliable use when the product is assembled, maintained, and used in accordance with our instructions. Warranty coverage terminates if you sell or otherwise transfer the Changing Station. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

The Sova Company does not warrant any product that has been used for purposes other than its intended use, altered, misused, abused, or not properly maintained. The Sova Company does not warrant against scratches, dents, or other cosmetic damage caused by normal use or wear and tear. If the product has been damaged, altered, or is missing parts, immediately stop using the product and contact The Sova Company to determine if the product is safe for use. If the product is not safe for use, please destroy or discard the product so that it may not be used again.

If the product is defective in any way, please contact us at 234-400-0707. When you call, have available the model number, the date of manufacture as found on the changing station, and the date of purchase. If you are having trouble finding the model label on your product, the customer service representative will be able to guide you. Contact The Sova Company ONLY with any and all warranty claims, and DO NOT contact the retailer, dealer, or distributor where the product was purchased. If the product is defective, The Sova Company, in its discretion, may replace, repair, or give full or partial credit towards new merchandise. The Sova Company may require the defective product to be returned prior to its replacement, or a credit given. Only if The Sova Company determines that the product is defective, will we refund the cost of shipping the product back. This warranty gives you specific legal rights and you may also have other rights which vary state to state.

The limited warranties described above are the only warranties offered in connection with these products. THE SOVA COMPANY MAKES NO OTHER REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, AND SPECIFICALLY EXCLUDES IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND WARRANTY OF TITLE AGAINST INFRINGEMENT. THE SOVA COMPANY SHALL NOT BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.