

Smart Buffet Ware® Warranty



We are pleased to offer a Smart Buffet Ware® Product Warranty designed to ensure a confident purchase. This program warrants that all products are free from defects in materials and workmanship for a period of one (1) year from the date of purchase.

If you experience a problem with one of our Smart Buffet Ware® items under normal conditions*, please contact your local sales representative or a FOH® Customer Service Specialist.

We reserve the right to examine claims to determine if performance issues are the result of misuse or manufacturing defect. Should we determine a manufacturing defect, we will replace, repair, or supply replacement parts as needed.

*Definition of normal conditions includes following use and care instructions provided and storing items in conditioned spaces free from outside climate conditions. This assurance does not apply when due to negligence, mishandling, improper/inadequate maintenance, abuse, or inappropriate use of the product.



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