

Equipment Limited Warranty

ServIt warrants its equipment to be free from defects in material and workmanship for the time prescribed below when purchased from an authorized dealer. This is the sole and exclusive warranty made by ServIt covering your ServIt brand equipment. A claim under this warranty must be made within the time prescribed below. Only the equipment's original purchaser may make a claim under this warranty. ServIt reserves the right to approve or deny the repair or replacement of any part or repair request. The warranty is not transferable.

1 Year Replacement

All ServIt Chip Warmers, Drawer Warmers, Steam Tables, Countertop Food Warmer/Cookers, Suspension/Pass Through Heat Lamps, Hanging Heat Lamps, Steam Table Accessories, Cold Food Tables, Pizza/Pretzel Warmers

2 Year Replacement

All ServIt Strip Warmers

1 Year Parts and Labor Warranty

All ServIt Holding/ Proofing Cabinets

This Limited Warranty does not cover:

- Equipment sold or used outside the Continental United States. Use of unfiltered water (if applicable).
- ServIt has the sole discretion on wearable parts not covered under warranty.
- Equipment not purchased directly from an authorized dealer.
- Equipment used for residential or other non-commercial purposes.
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency.
- Equipment where the serial number plate has been removed or altered.
- Damage or failure due to improper installation, improper utility connection or supply, and issues resulting from improper ventilation or airflow.
- Defects and damage due to improper maintenance, wear and tear, misuse, abuse, vandalism, or Act of God.
- Use of sealed well unit without water or maintaining proper water level.
- Use of open well unit in wet operation without spillage pan.

Residential, Food Truck, and Non-Commercial Warranty

ServIt warrants new equipment sold to residential, food truck, and other non-commercial customers to be operational upon delivery and proper installation, not to exceed a period of 30 days from the date of delivery. Contact your authorized place of purchase for assistance. Valid only in the Contiguous United States.

For Warranty Inquiries or Service

For all equipment covered by the replacement warranty, please contact your authorized dealer. You will need your model number, serial number, and proof of purchase information to receive assistance.

- **www.WebstaurantStore.com** Please use the online chat feature or email help@webstaurantstore.com. You will need your order number to make an inquiry or claim.
- **The Restaurant Store** Please contact your local store directly.
- **www.TheRestaurantStore.com** Please use the online chat feature or email help@therestaurantstore.com. You will need your order number to make an inquiry or claim.
- **Clark Food Service Equipment and PRO Marketplace** Please contact your account manager directly. If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace.

For All Equipment Backed by Parts and Labor Warranty

For all equipment covered by the parts and labor warranty, please contact Ready Kitchen Warranty via one of the below methods. You will need your model number, serial number, and original order number to make an inquiry or claim. Including pictures or video, as well as a description of the problem, will help to expedite claim processing time.

- **EMAIL** help@ReadyKitchenWarranty.com
- **VISIT** the customer portal at www.ReadyKitchenWarranty.com
- **CALL** 717-381-4844