

Equipment Limited Warranty

ServIt warrants its equipment to be free from defects in material and workmanship for a period of **1 year** when purchased from an authorized dealer. This is the sole and exclusive warranty made by ServIt covering your ServIt brand equipment. A claim under this warranty must be made within **1 year** from the date of delivery of the equipment. Only the equipment's original purchaser may make a claim under this warranty. ServIt reserves the right to approve or deny the repair or replacement of any part or repair request. The warranty is not transferable.

1 Year Replacement

Includes all other items not shown on the warranty page below.

2 Year Replacement

All ServIt Strip Warmers

1 Year Service Warranty

All ServIt Holding/ Proofing Cabinets

To Make a Warranty Claim:

This warranty is only valid on equipment purchased from an authorized dealer. To make a claim, please contact Ready Kitchen Warranty.

- **Phone: 717-381-4844**

Please have your model number, serial number, proof of purchase, and a proof of qualified installation ready before calling.

- **Email: Help@ReadyKitchenWarranty.com**

Please include your name, model number, serial number, proof of purchase, proof of installation, and a brief description of the issue in your email. Including clear pictures of the issue will help expedite the process. Failure to include one or more of these things will extend processing time.

This Limited Warranty does not cover:

- Equipment sold or used outside the Continental United States.
- Use of unfiltered water (if applicable).
- ServIt has the sole discretion on wearable parts not covered under warranty.
- Equipment not purchased directly from an authorized dealer.
- Equipment used for residential or other non-commercial purposes.
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency.
- Equipment where the serial number plate has been removed or altered.
- Damage or failure due to improper installation, improper utility connection or supply, and issues resulting from improper ventilation or airflow.
- Defects and damage due to improper maintenance, wear and tear, misuse, abuse, vandalism, or Act of God.
- Use of sealed well unit without water or maintaining proper water level.
- Use of open well unit in wet operation without spillage pan.

Residential, Food Truck, and Non-Commercial Warranty

Valid only in the Contiguous United States ServIt warrants new equipment sold to residential, food truck, and other non-commercial customers to be operational upon delivery and proper installation, not to exceed a period of 30 days from the date of delivery. Contact your authorized place of purchase for assistance.