

# **Regency Spec Line Limited Warranty**

Valid only in the Contiguous United States

### 1 Year Limited Warranty

Regency Spec Line warrants to the original purchaser of new equipment, that covered models of equipment will be free of defects in material and workmanship for a period of 1 year from the original date of delivery. Warranty coverage is only valid in the contiguous United States to commercial customers. Warranty is not transferrable. Regency Spec Line will provide replacement components, replacement equipment, or refund the purchase price of the equipment at Regency Spec Line's discretion to satisfy warranty obligation.

# **Covered Series of Equipment**

This warranty applies to all Regency Spec Line tables, sinks, equipment stands, and underbar products, excluding related parts and accessories.

# **Coverage Limitations**

The 1-year limited warranty does not cover:

- Failure to install and/or use equipment within proper operating conditions specified by Regency Spec Line. Regency Spec Line does not guarantee the finish on any products installed or used outdoors or in temporary or mobile structures.
- Faucets and other plumbing hardware sold with Regency Spec Line sinks. Those are covered by their own warranty, please consult the documentation for those items to verify coverage.
- Products that have been modified, abused, or misused. Regency Spec Line does not guarantee the finish on any products that have been exposed to corrosive or other cleaners not intended for use on stainless steel.
- Equipment sold or used outside of the contiguous United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.
- Products for which warranty coverage cannot be verified. An original order number, receipt, or project specification is required to verify warranty coverage.

This warranty does not cover labor or any other service charges related to diagnosing and repairing defects. This warranty covers any applicable shipping charges. Regency Spec Line reserves the right to request defective equipment back at Regency Spec Line's expense for diagnostic and quality assurance purposes.

Additionally no claims may be made for damage or defects caused as a result of freight or handling damage. These claims must be noted at the time of delivery and addressed with the carrier for correction and compensation.

Regency Spec Line will not be liable to the purchaser or any other parties for any loss of product, consequential damage, lost business, and other expenses.

# Warranty Inquiries and to Make a Claim

For all warranty inquiries and to make a claim, please contact your authorized dealer. Have your model number, serial number, and proof of purchase information ready.

### www.WebstaurantStore.com

Please use the online chat feature or email help@webstaurantstore.com. You will need your order number to make an inquiry or claim.

### The Restaurant Store

Please contact your local store directly.

### www.TheRestaurantStore.com

Please use the online chat feature or email help@therestaurantstore.com. You will need your order number to make an inquiry or claim.

### Clark Food Service Equipment & PRO Marketplace

Please contact your account manager directly. If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace