



# Limited Warranty

Valid only in the Contiguous United States | Rev. 04/2020

## 1 Year Limited Warranty

Regency Space Solutions warrants to the original purchaser of new equipment, that covered models of equipment will be free of defects in material and workmanship for a period of 1 year from the original date of delivery. Warranty coverage is only valid in the contiguous United States to commercial customers. Warranty is not transferrable. Regency will provide replacement components, replacement products, or refund the purchase price of the equipment at Regency's discretion to satisfy warranty obligation.

## Covered products

This warranty applies to all Regency Space Solutions NSF wire shelving:

- Chrome/epoxy/stainless steel shelves, posts, and accessories
- Chrome/epoxy wire shelving kits
- Chrome/epoxy wire security cages
- Chrome/epoxy wire dunnage racks
- Regency Space Solutions NSF wire shelving included or sold with other products

## Coverage Limitations

The 1 year limited warranty does not cover:

- Failure to install and/or use equipment within proper operating conditions specified by Regency. Regency does not guarantee the finish on any products installed or used outdoors or in temporary or mobile structures. Chrome shelving is not approved for use in damp or wet environments such as walk-in coolers and freezers.
- Products that have been modified, abused, or misused. Regency does not guarantee the finish on any stainless steel products that have been exposed to corrosive or other cleaners not intended for use on stainless steel.
- Equipment sold or used outside of the contiguous United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.
- Products for which warranty coverage cannot be verified. An original order number, receipt, or project specification is required to verify warranty coverage.

This warranty does not cover labor or any other service charges related to diagnosing and repairing defects. This warranty covers any applicable shipping charges. Regency reserves the right to request defective equipment back at Regency's expense for diagnostic and quality assurance purposes.

Additionally no claims may be made for damage or defects caused as a result of freight or handling damage. These claims must be noted at the time of delivery and addressed with the carrier for correction and compensation.

Regency will not be liable to the purchaser or any other parties for any loss of product, consequential damage, lost business, and other expenses.

## **NSF Wire Shelving Rust Warranty**

In addition to the above warranty, Regency Space Solutions makes the following guarantees against rust formation over more than five (5) percent of the shelving surface on all NSF wire shelving products. The same coverage limitations apply.

- Green and black epoxy shelving is guaranteed for 5 years from the date of delivery.
- Chrome shelving is guaranteed for 1 year from the date of delivery. Chrome shelving is not approved for use in damp or wet environments, such as walk-in coolers and freezers.
- Stainless steel wire shelving is guaranteed for 7 years from the date of delivery. Regency does not guarantee the finish on any stainless steel products that have been exposed to corrosive or other cleaners not intended for use on stainless steel.

### **For Warranty Inquiries:**

To obtain warranty information or make a claim against this warranty, please contact the location where you purchased the product.

- **www.WebstaurantStore.com**  
Call 717-392-7472. You must have your order number ready when contacting.
- **The Restaurant Store**  
Please contact your local store directly.
- **www.TheRestaurantStore.com**  
Call 717-392-7261. You must have your order number ready when contacting.
- **Clark Food Service Equipment, PRO Marketplace, Hometown Provisions**  
Please contact your account manager directly. If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace or 717-464-4165 for Hometown Provisions