



Limited Warranty

Valid only in the Contiguous United States | Rev. 04/2020

1 Year Limited Warranty

Regency Plumbing and Hardware warrants to the original purchaser of new products, that covered items will be free of defects in material and workmanship for a period of 1 year from the original date of delivery when installed by a qualified and licensed plumber. Warranty coverage is only valid in the contiguous United States to commercial customers. Warranty is not transferrable. Regency will provide replacement components, replacement equipment, or refund the purchase price of the equipment at Regency's discretion to satisfy warranty obligation.

Covered series of equipment

This warranty applies to all Regency Plumbing and Hardware faucets when installed by a qualified and licensed plumber. Wearable parts, such as spray valves and rubber components, are not covered under warranty.

Coverage Limitations

The 1 year limited warranty does not cover:

- Failure to install and/or use equipment within proper operating conditions specified by Regency. This includes but is not limited to residential, outdoor, or mobile applications, as well as improper water temperature, pressure, or quality.
- Products that were not installed by a qualified and licensed plumber.
- Products that have been modified, abused, or misused.
- Equipment sold or used outside of the contiguous United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.
- Products for which warranty coverage cannot be verified. An original order number, receipt, or project specification along with supporting documentation of the installation is required to verify warranty coverage.

This warranty does not cover labor or any other service charges related to diagnosing and repairing defects. This warranty covers any applicable shipping charges. Regency reserves the right to request defective equipment back at Regency's expense for diagnostic and quality assurance purposes.

Additionally no claims may be made for damage or defects caused as a result of freight or handling damage. These claims must be noted at the time of delivery and addressed with the carrier for correction and compensation.

Regency will not be liable to the purchaser or any other parties for any loss of product, consequential damage, lost business, and other expenses.

For Warranty Inquiries:

To obtain warranty information or make a claim against this warranty, please contact the location where you purchased the product.

- **www.WebstaurantStore.com**
Call 717-392-7472. You must have your order number ready when contacting.
- **The Restaurant Store**
Please contact your local store directly.
- **www.TheRestaurantStore.com**
Call 717-392-7261. You must have your order number ready when contacting.
- **Clark Food Service Equipment, PRO Marketplace, Hometown Provisions**
Please contact your account manager directly. If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace or 717-464-4165 for Hometown Provisions