

Two-Year Limited Product Warranty

Ozark River Portable Sink Units are manufactured and warranted by Integrity Distribution LLC (Manufacturer) to be free of defects in materials and workmanship due to manufacturing errors and are subject to the conditions, limitations, and exclusions set forth below.

THERE IS NO OTHER EXPRESS WARRANTY. IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO TWO YEARS FROM DATE OF PURCHASE, OR TO THE EXTENT PERMITTED BY LAW ANY AND ALL IMPLIED WARRANTIES ARE EXCLUDED. LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARE EXCLUDED TO THE EXTENT EXCLUSION IS PERMITTED BY LAW. Some states or countries do not allow limitations on how long warranty lasts, and some states or countries do not allow the exclusion or limitation of incidental or consequential damages, so the able limitation and exclusion may not apply to Purchaser. This warranty gives Purchaser specific legal rights and Purchaser may also have other rights, which vary from state to state and country to country. We authorize no person to change or add to any of our obligations under this warranty. Our obligations for service and parts under this warranty must be performed by the Manufacturer only.

Warranty Period

New Products.....2 years

Refurbished, Reconditioned or Factory Renewed Products90 days

The warranty period begins on date of purchase and continues for the period of time stated above. This Warranty is applicable only to the Original Purchaser of the warranty product and is not transferable. All secondary owners are exempt from receiving warranty service, including all and any products transferred from business sales, online auctions or other means of obtaining our products other than directly from an authorized dealer. Proof of purchase will be required for any limited warranty on Integrity Distribution LLC products.

Warranty Information

The Manufacturer will repair the Product using either new or refurbished parts within a reasonable time and without charge for materials or labor. If the Manufacturer is unable to repair the Product after a reasonable number of attempts as determined by the Manufacturer, the Manufacturer will provide a replacement Product at Manufacturer's option.

The warranty will not cover the following:

- (a) Normal Wear and Tear
- (b) Conditions resulting from a defect in a component or part, which is not part of the product or manufactured by Manufacturer.
- (c) Unauthorized Service or Modification to unit of any kind, and repairs done by someone other than Manufacturer.
- (d) Conditions resulting from a failure to follow Manufacturer's Installation and Operation Manual, or Owner's Manual, including any violation of use restrictions expressed therein.
- (e) Conditions resulting from failure to provide reasonable and necessary maintenance in accordance with the Owner's Manual, including failure to drain the Product in the event of indoor temperatures below 32° Fahrenheit.
- (f) Corrosion that is caused by operating the Product with any fluid other than clean domestic water. Specifically, water must meet EPA Standards and have PH maintained between 7.0 and 9.0 at all times.
- (h) Conditions that may result in excessive scale build up within the Product.
- (i) Conditions resulting from improper draining or filling.
- (j) Freight damage
- (k) External causes such as abuse, misuse, inadequate power supply, or acts of God.

How to Obtain Warranty Service

Notify the Manufacturer by telephone, facsimile, or letter with the name of the Dealer the warranty unit was purchased from and the nature of the warranty problem. Service will be provided by the Manufacturer, customer, dealer, or third party assigned by the Manufacturer. For specific instructions on how to obtain warranty service for warranted product, Purchaser can call Technical Support at 1-866-663-1982.

- (a) Original Purchaser must provide proof and date of purchase.
- (b) Purchaser must assist the manufacturer in diagnosing warranted product and follow warranty process.
- (c) Purchaser must obtain warranty service from Manufacturer only. Any outside repair that is completed and not authorized by Manufacturer will void this warranty. Manufacturer shall not be liable for any costs, loss of product performance, person injury, or damages associated from third party repair.
- (d) Purchaser may be required to deliver and retrieve Purchaser product to and from Manufacturer at Purchaser's expense. Purchaser is responsible for properly packaging product, paying all shipping costs, loss or damage to the product during shipping, and any other taxes, fees, or charges associated with transporting the product to Manufacturer's facility.
- (e) No parts or products will be sent from manufacturer until defective or damaged parts or products are received and diagnosed by Manufacturer. Manufacturer will return all refurbished or replacement parts in same shipping method and carrier as package was received. All parts must be received in 10 working days from date of requested warranty service.

Integrity Distribution LLC Manufacturer of Ozark River Portable Sinks

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