



EQUIPMENT LIMITED WARRANTY

Parts and Labor

Unless otherwise stated, Narvon Beverage Equipment warrants to the original purchaser of new Narvon Beverage dispensers and slushy machines, that such equipment will be free from defects in material and workmanship for a period of 1 year from the original date of delivery. Valid only in the Contiguous United States. The warranty is not transferable and cannot be changed for a previously purchased product. The 1 year parts and labor warranty applies to only the following models.

378NS, 378SM – 5 years compressor, 3 years electronics, 2 years parts, 1 year labor
378D5G3, 378D5G4, 378D10G2 – 1 Year
378RBD2G3S & 378RBD2G4S – 1 Year

1 Year Replacement Warranty

Unless otherwise stated, Narvon Beverage Equipment warrants to the original purchaser of new Narvon Beverage dispensers and slushy machines, that such equipment will be free from defects in material and workmanship for a period of 1 year from the original date of delivery. Valid only in the Contiguous United States. The warranty is not transferable and cannot be changed for a previously purchased product. The 1 year replacement warranty applies to only the following models.

378D26G2, 378D26G4, 378D5G1, 378D5G2, 378D10G1
378RBD2G1S & 378RBD2G2S

What This Warranty Does Not Cover

- Narvon Beverage Equipment will not warrant coverage for component failure or other damages that arise under the following conditions:
- Failure to install and/or use the unit within proper operating conditions specified by Narvon. This includes installation in any and all outdoor or mobile applications.
- Failure to properly maintain the unit. This includes, but is not limited to, basic preventative maintenance like cleaning. It is the operator's responsibility to clean the unit.
- Installation in non-commercial setting. Units installed in a residence are not covered under warranty. Contact your authorized dealer for assistance.
- Products sold or used outside of the Contiguous United States.
- Any damage that occurs as a result negligence or improper handling.
- Additionally, no claims can be made against this warranty for spoilage of products, loss of profits, or any other consequential damages. Normal wear type parts are not included in warranty coverage.
- Solutions used in Narvon Beverage Equipment must be between 11 and 20 degrees Brix. Using solutions outside of this range will void warranty.
- Narvon recommends Narvon brand slushy mixes, mixed according to the manufacturer recommendation. All other solutions used in Narvon Beverage Equipment must be mixed according to manufacturer recommendations or measure between 11 and 20 degrees Brix. Using solutions outside of this range may void the warranty.

Any action for breach of this warranty must be commenced within 6 months of the date on which the breach occurred. No modifications of this warranty, or waiver of its terms, shall be effective unless approved in a writing signed by the parties. The laws of the Commonwealth of Pennsylvania shall govern this warranty and the parties' rights and duties under it. Narvon shall not under any circumstances be liable for incidental or consequential damages of any kind, including but not limited to loss of profits.

For Warranty Inquiries of Service

This warranty is only valid on equipment purchased from an authorized dealer. To make a claim please contact Ready Kitchen Warranty.

Phone: 717-381-4844

- Please have your model number, proof of purchase, and proof of qualified installation ready before calling.

Email: help@readykitchenwarranty.com

- Please include your name, model number, serial number, proof of purchase, proof of installation, and a brief description of the issue in your email. Including clear pictures of the issue will help expedite the process. Failure to include one of more of these things will extend processing time.

Food Truck and Outdoor Commercial use Warranty

Valid only in the Contiguous United States

Narvon Beverage Equipment warrants new equipment sold to food trucks and commercial customers that have installed the unit outdoors to be operational upon delivery and proper installation, not to exceed a period of 30 days from the date of delivery. Food trucks must be located at a permanent address with the unit easily accessible for service. Outdoor use must be covered and installed in a permanent outdoor kitchen, bar, or service area. This warranty does not cover issues caused by a lack of ventilation, overheating, inconsistent voltage/power supply, or excessive humidity. Contact your authorized place of purchase for assistance.