Limited Warranty

The Commercial Warrantor warrants new machines against defects in material and workmanship under normal use and service to the original-end user purchaser. The warranty period is subject to the conditions below:

Registration of Warranty:

The warranty commences on the date of purchase by the original end user from an authorized distributor, subject to proof of purchase. The warranty registration card must be completed immediately and returned at the time of purchase. If proof of purchase cannot be identified, the warranty starts from the date of sale to the authorized distributor. Parts replaced or repaired under warranty are warranted for the remainder of the original warranty period.

Normal Wear Items:

Normal wear items will be warranted from manufacturing defects for up to 90 days from date of purchase including the following items, but not limited to:

Accessories; Belts; Bearings, Capacitors; Carbon Brushes; Casters; Drive Couplers; Electric Cords; Finishes; Filters; Floats; Rectifier; Relays; Switches; Triggers; and the like.

Warranty is null and void for the following:

- 1) Damage, defects, malfunctions or other failures caused by not using the electric current indicated on the spec plate.
- 2) Damage or defect caused by accident; misuse; neglect; abuse; fire; etc. This includes use of incompatible or corrosive chemicals or overloading of capacity.
- 3) Any design alterations, adjustments and/or repairs performed on the equipment by an organization not authorized or specified.
- 4) Failure due to lack of proper maintenance and care (including cleaning).

- 5) Use of parts not approved by Mastercraft Industries will void all warranties
- 6) If machines are used for a purpose other than that which it was intended.
- 7) Damage in transit.

Stated Warranties:

Stated warranties are in lieu of all other warranties, expressed or implied. Any statutory implied warranties, including any warranty of merchantability or fitness for a particular purpose, are expressly limited to the duration of the written warranty. The Commercial Warrantor will not be liable for any other damages, including but not limited to indirect or special consequential damages arising out of or in connection with the furnishing, performance, use or inability to use the machine. This remedy shall be the exclusive remedy of the buyer. The warranty is limited to the warranty.

Warranty Claim Procedure:

If a difficulty develops during the warranty period, contact the authorized distributor from whom the unit was purchased. The Commercial Warrantor may elect to require the return of unit or components to validate the claim. Any defective part to be returned must be properly packed and shipped freight pre-paid to an authorized Distributor/Service Center.

Note: Because these machines are intended for commercial and/or industrial use the warranty is limited and not applicable to persons purchasing or using this equipment for rental, personal, family or household use in which case the 90 day rule applies.

Warranty Reimbursement:

After 1 year of usage the credited amount will be pro-rated to reflect the balance of the warranty period.

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