

Limited Warranty

Rev. 1/2019

General Information

Lancaster Table & Seating warrants that all Lancaster Table & Seating products listed below are free of any manufacturing defects, under normal usage, for one year from the original purchase date to the original purchaser.

- Barstools and Chairs
- Table Bases and Table Tops
- Tables and Dining Sets
- Folding Tables
- Folding Chairs
- Stackable Chairs
- Plastic High Chairs
- Stanchions

Welded steel frames, excluding stack chairs, are warranted for 5 years against broken or fatigued welds. Wood table tops are warranted from manufacturing defects for 90 days from the original purchase date to the original purchaser.

Normal usage can be defined as utilizing the product in compliance with all restrictions and weight limits specified. In the absence of product-specific restrictions and weight limits, normal usage can be determined as use for no more than forty hours per week by persons weighing 250 lbs. or less.

What This Warranty Does Not Cover

This warranty will not cover: 1) labor, freight, or damage from misuse, negligence, alterations, assembly installation, attachments or acts of any nature or event beyond the control of Lancaster Table & Seating; 2) tearing, scratching, or any other normal wear and tear resulting from normal usage; 3) rust or other damage caused by exposure to moisture; 4) coverage terminates if the product is sold or otherwise transferred.

A return authorization must be acquired before returning any product. Any product returned without a return authorization will be refused and shipping costs will be the responsibility of the shipping party.

Under this warranty, Lancaster Table & Seating will repair or replace any covered defective or malfunctioning part free of charge.

Warranty Inquiries

To obtain warranty information or submit a claim, contact the location the product was originally purchased.

www.WebstaurantStore.com

Please call 717-392-7472, email help@webstaurantstore.com , or use our live chat available at www.WebstaurantStore.com and have your order number available.

The Restaurant Store

If you purchased this product from a store location, please contact your store directly and have your order number available.

www.TheRestaurantStore.com

If you purchased this product online, please call 717-392-7261 and have your order number available.