

## **TMI, LLC - SAVE-T AIR CURTAINS LIMITED WARRANTY**

**Scope of Warranty:** TMI, LLC's products are warranted against defects in TMI, LLC workmanship and materials. TMI, LLC and its employees are committed to providing our customers with the best-designed and manufactured air curtains. We welcome comments and questions regarding our products. Please contact us at TMI, LLC Phone: 1-800-888-9750

**Warranty Period:** TMI, LLC unheated air curtains are warranted for 2 years (24 months) from the date of shipment. All TMI, LLC heated air curtains are warranted for 1.5 years (18 months) from the date of shipment. All warranty claims must be submitted to TMI, LLC prior to the expiration date of the warranty period.

**Procedure to Receive Warranty Service:** Customer should take or ship prepaid the TMI, LLC product requiring warranty service to TMI, LLC. Contact TMI headquarters for a Return Authorization (RA) number. Include an explanation of the defect or problem, a description of the way in which the TMI, LLC product is used, your name, address, telephone number, and the name of your authorized TMI, LLC distributor. Tag the shipment with your authorization number. **PLEASE NOTE: No returns can be accepted without a return authorization number.**

**Repair by other than TMI, LLC:** Customers who are unable to take or ship the TMI, LLC product to the factory should contact TMI headquarters. A repair by anyone other than TMI, LLC authorized personnel must be approved in writing in advance by TMI, LLC.

**Repairs Outside the Scope of Warranty:** Problems with TMI, LLC products can arise from improper maintenance, faulty installation, non-TMI, LLC additions or modifications, or other problems not due to defects in TMI, LLC workmanship or materials. If the authorized TMI, LLC distributor or service company determines that the problem with a TMI, LLC product is not due to defects in TMI, LLC workmanship or materials, then the customer will be responsible for the cost of any necessary repairs. Customers not satisfied with a determination that a problem is outside of warranty coverage should contact TMI, LLC Headquarters.

**Repairs or Replacement Within the Scope of the Warranty:** If a TMI, LLC product is defective due to TMI, LLC workmanship or materials and the defect occurs during the warranty period, then TMI, LLC, at its sole discretion, will either repair the product or replace it with a new one. TMI, LLC is not responsible for the removal and shipping of the TMI, LLC product to TMI headquarters, the reinstallation of TMI, LLC product upon its return to the customer, or any incidental or consequential damages resulting from the defect, removal, reinstallation, shipment or otherwise.

**Intended Use:** TMI, LLC products are designed for industrial/commercial applications.

**Product Specifications:** All product specifications, applications and other information provided in TMI, LLC's catalog and publications are subject to correction and change without notice and should be confirmed with the Home Office.

**Extended Warranties:** Extended warranties are available and will be negotiated on a case-by-case basis. Extended warranties are subject to the terms and procedures of this Limited Warranty and Service Policy as modified with the additional terms of the extended warranty.

**No Other Warranties and Liability Limitation:** This Limited Warranty represents TMI, LLC's sole and exclusive warranty obligation with respect to TMI, LLC products. TMI, LLC's liability to customer or any other person shall not exceed the TMI, LLC's sales price of the applicable TMI, LLC Product. TMI, LLC disclaims all other expenses and implied warranties including the implied warranties of fitness for a particular purpose and merchantability.

**Performance Warranty:** All TMI, LLC air curtains correctly selected and installed carry a performance warranty.