

Warranty Information

The manufacturer provides warranty in accordance with the legislation of the customer's own country of residence, with a minimum of 1 year, starting from the date on which the grinder is sold to the end user.

The warranty covers defects in material or workmanship only.

The repairs under warranty may only be carried out by an authorized service centre. When making a claim under the warranty, the original bill of purchase (with purchase date) must be submitted.

The warranty will not apply in cases of:

- Normal wear and tear and/or incorrect use, e.g. overloading of the grinder or grinding any substance other than coffee beans.
- Usage of non-approved accessories or non-original spare parts.
- Use of force, damage caused by external influences.
- Damage caused by nonobservance of the user manual, e.g. connection to a non-suitable mains supply or non-compliance with the installation instructions.
- Partially or completely dismantled grinders.