

2 YEAR PARTS & LABOR WARRANTY

Estella Equipment, through Ready Kitchen Warranty, warrants select equipment to be free from defects in material and workmanship for a period of 2 years from the original date of delivery, when purchased from an authorized dealer and appropriately installed in the Contiguous United States. This is the sole and exclusive warranty made by Estella covering your Estella brand equipment. A claim under this warranty must be made within the prescribed time from the original date of delivery of the equipment. Claims under this warranty may only be made by the original purchaser. Estella reserves the right to approve or deny the repair or replacement of any part or repair request. The warranty is not transferable. Coverage is determined at the time of sale and cannot be modified for previously purchased products.

2 YEAR PARTS & LABOR WARRANTY APPLIES ONLY TO:

- Meat Slicers: #348SLM12, #348SLM13, #348SLA13, #348SLAS13

Any products not explicitly named above are not subject to the parts and labor coverage through Ready Kitchen Warranty. Please consult the literature attached to those products. Contacting Ready Kitchen Warranty for products not on this warranty will extend claim processing time.

FOOD TRUCK, MOBILE, AND OUTDOOR COMMERCIAL USE WARRANTY

Outdoor, mobile, and food truck customers shall receive 30 days of replacement warranty coverage for all equipment named above, regardless of the prescribed coverage period. To make a warranty claim, contact your authorized dealer.

OUTSIDE THE CONTIGUOUS UNITED STATES WARRANTY INFORMATION

Products sold into Alaska, Hawaii, other US territories outside of the Contiguous United States, and Canada shall be backed by replacement coverage on items that can ship via normal parcel shipping, excluding the cost of shipping and any applicable duties, taxes, and fees. Items that must ship LTL/common carrier will be provided replacement parts, excluding labor costs, or reimbursed in the form of store credit for the value of the item only, excluding all applicable shipping costs, duties, taxes, and fees, at the place of purchase following appropriate troubleshooting steps. The 30-day food truck, mobile, outdoor, and residential restrictions still apply.

THIS WARRANTY DOES NOT COVER

- Equipment used for residential or non-commercial purposes.
- Parts and accessories not originally sold with or as a component of equipment.
- Equipment not purchased directly from an authorized dealer. A list of authorized dealers can be found at www.EstellaEquipment.com.
- Equipment where the serial number plate has been removed or altered.
- Equipment that has been altered, modified, or repaired by anyone other than an authorized service agency. This includes voltage or phase conversions, which are not permitted by Estella Equipment.
- Equipment that was not professionally installed, where applicable. Equipment requiring professional installation shall be named in its documentation and includes but is not limited to any equipment requiring a gas or plumbing connection. Proof of installation may be required to make a warranty claim.
- Damage or failure due to improper installation, improper utility connection or supply, use of unfiltered water (if applicable), and issues resulting from improper ventilation or airflow.
- Incidental or consequential damage of any kind.
- Defects and damage due to improper maintenance (such as rust), wear and tear, abuse, vandalism, or Act of God.
- Excessive use or use outside of the intended design of the equipment, such as use other than with foodstuffs or in excess of the manufacturer's recommendations as stated in the manual.
- Damage caused by improper electrical connection or voltage fluctuations, such as power surges or generators.
- Estella Equipment has the sole discretion on wearable parts not covered under warranty.
- Estella Equipment shall not be liable, under any legal theory, for loss of use, revenue or profit, or for substitute use or performance, or for incidental, indirect, or special or consequential damages or for any other loss of cost of similar type.

FOR WARRANTY INQUIRIES OR SERVICE

For all equipment covered by this service warranty, please contact Ready Kitchen Warranty via one of the below methods. You will need your model number, serial number, and original order number to make an inquiry or claim. Including pictures or video, as well as a description of the problem, will help to expedite claim processing time.

VISIT The Customer Portal at www.ReadyKitchenWarranty.com

EMAIL Help@ReadyKitchenWarranty.com

CALL 717-381-4844