

Chase Doors Eco Access Limited Three-Year Warranty/Guarantee:

Chase Doors expressly warrants that its products are free of defects in material and workmanship. We will replace (exclusive of freight and labor) any panels proven defective within a period of three years from date of shipment to the purchaser.

Contact Chase Doors for authority to return the defective part. The new replacement will be invoiced and shipped from the Chase plant as soon as possible.

One or more of the following criteria must be met to qualify for a warranty replacement:

- Height and width are larger than 1/8th of an inch from the intended size
- Separation between skin and core is larger than 1/16th of an inch
- An accessory is more than 1/8th of an inch from the intended location
- Panel is the incorrect color
- Panel is missing an accessory noted on the order verification report
- Door was built as the incorrect hand
- Door is bowed more than 1/4 of an inch
- Hardware malfunctions that are not due to a lack of proper maintenance
- Door exhibits engineering approved poor workmanship