

Domino's and Univex Corporation MSA:

Warranty & Service

The DJ Dough Spinner comes with a two (2) year parts and labor warranty for all domestic (U.S. and Canada) units. For international markets, there is a two (2) year parts warranty for DJ Dough Spinner.

All service issues should be called into the Supplier to ensure their Service Team receives the serial number and physical address location of the machine. The Service Team will diagnose what is occurring and if needed will dispatch a service ticket to the closest/local Service Agent. Utilizing this process will allow the Supplier to track all issues/concerns and will provide DPDLLC with a tracking spreadsheet to understand warranty claims.

Business hours:

800-258-6358 and ask for the Service department and identify as Domino's

Or

603-893-6191 and ask for the Service department and identify as Domino's

After business hours:

800-261-9261 (this only works after 5pm eastern time)

Emails:

service@univexcorp.com

and

Shaun Giarusso, Service Manager, shaung@univexcorp.com