

# SPECIAL WARRANTIES

## **SLIDE-effect® - Lifetime Warranty**

Ideal Warehouse Innovations, Inc. warrants the satisfactory performance of the SLIDE-effect® dock bumper for a lifetime\* from the date of manufacture. If any SLIDE-effect® dock bumper fails to provide functionality\*\* within a lifetime, Ideal Warehouse Innovations, Inc. will replace it at no cost covering parts only.

\*Lifetime is the time the purchaser of the bumper owns the facility on which it is installed.

\*\*Purchaser must ensure maintenance recommendations are followed.

## **Steel Faced Bumpers - 5 Year Replacement Warranty**



Ideal Warehouse Innovations, Inc. warrants the satisfactory performance of Steel Faced Dock Bumpers for a period of five (5) Years from date of manufacture. If any Steel Faced Dock Bumper fails to provide a minimum five (5) Years of useful life, Ideal Warehouse Innovations, Inc. will replace it at no cost covering parts only.

## **Laminated Dock Bumpers (3/8" (10mm) steel & tire rubber) - 2 Year Replacement Warranty**



Ideal Warehouse Innovations, Inc. warrants the satisfactory performance of Laminated Dock Bumpers for a period of two (2) Years from date of manufacture. If any Laminated Dock Bumper fails to provide a minimum two (2) Years of useful life, Ideal Warehouse Innovations, Inc. will replace it at no cost covering parts only.

## **Econo Bumpers – 3 Month Replacement Warranty**

Ideal Warehouse Innovations, Inc. warrants the satisfactory performance of Econo Dock Bumpers for a period of three (3) Months from date of manufacture. If any Econo Dock Bumper fails to provide a minimum three (3) Months of useful life, Ideal Warehouse Innovations, Inc. will replace it at no cost covering parts only.

## **Other Bumpers, Wheel Chocks and Accessories - 1 Year Limited Manufacturer's Warranty**

### **Limitation of Liability:**

- All bumpers must be installed securely and to specifications with appropriate concrete anchors or acceptable welds or a combination of the two.
- All bumpers must be applied in accordance with Ideal Warehouse Innovations, Inc. usage guidelines. Bumpers that are used outside these guidelines will not be covered under this warranty.
- Vertical Laminated bumpers mounted horizontally will not be covered under our warranty. (Note: Rubber slats must always run vertically and not horizontally)
- Damage caused by jackknifing trailers will not be covered under warranty. Jackknifing trailers impacting bumpers at an angle may cause the rubber laminates to separate bumper or cause the bumper to dislodge from the dock face.
- Damage caused by trailer override will not be covered under warranty.
- Ideal Warehouse Innovations, Inc. will not be responsible for any damage to Buildings, Dock Levelers, Vehicle Restraints, Dock Seals/Shelters, Overhead Doors or other equipment due to misapplied or damaged dock bumpers.