

## De Buyer, Inc. Limited Warranty in the United States

De Buyer, Inc. (“De Buyer”) warrants that its products purchased in the United States (“Products”) will be free from manufacturing defects from the date of original purchase by the original end user for the periods outlined in the table below, as applicable to the original end user’s setting for use of the product. Because De Buyer cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from De Buyer or a De Buyer authorized seller in the United States, unless otherwise prohibited by law. De Buyer reserves the right to reject warranty claims from purchasers for Products purchased from unauthorized sellers, including unauthorized Internet sites. This warranty does not cover any defects due to normal wear and tear, damage due to misuse, alteration to the product, or negligence.

| <b><u>Product Line</u></b> | <b><u>Warranty Period for<br/>Consumer Use</u></b> | <b><u>Warranty Period for<br/>Commercial Use</u></b> |
|----------------------------|----------------------------------------------------|------------------------------------------------------|
| Carbon Steel Cookware      | Lifetime*                                          | Ten (10) Years                                       |
| Nonstick Cookware          | One (1) Year                                       | One (1) Year                                         |
| Copper Cookware            | Lifetime*                                          | Ten (10) Years                                       |
| Bakeware                   | One (1) Year                                       | One (1) Year                                         |
| Mandolines                 | One (1) Year                                       | One (1) Year                                         |
| Mills                      | One (1) Year                                       | One (1) Year                                         |
| Utensils & Tools           | One (1) Year                                       | One (1) Year                                         |

\*Lifetime warranties extend for as long as the original end user purchaser owns the product.

Purchasers of Products who wish to make a warranty claim based upon a Product defect should contact De Buyer customer service by calling 773-754-3277 Mon-Fri 9-5pm CT or by emailing [info@debuyer-usa.com](mailto:info@debuyer-usa.com). Please have information available regarding when and where you purchased your product and proof of purchase. De Buyer may request that you submit photos of your product or mail in your product to De Buyer at the address below. If requested, you are responsible for shipping the Product to us. De Buyer will pay for the shipping of the Product back to you following warranty service.

De Buyer will repair or replace a defective Product that is covered by this warranty or will refund the purchase price of the Product in the event Company is unable to provide a replacement and repair is not commercially practicable or cannot be timely made.

There are no warranties which extend beyond those stated herein. Any implied warranties that may be applicable to Products, including implied warranties of merchantability or fitness for a particular purpose, are limited in duration to the duration of this warranty. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Under no circumstances shall De Buyer be liable for any special, incidental, or consequential damages based upon breach of this warranty, breach of contract or strict liability. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

If you have any questions about whether a seller is authorized, call us at 773-754-3277 Mon-Fri 9-5pm CT or email [info@debuyer-usa.com](mailto:info@debuyer-usa.com).

If you would like a physical copy of this Warranty, feel free to print this webpage, call our Customer Service team at 773-754-3277 Mon-Fri 9-5pm CT or email [info@debuyer-usa.com](mailto:info@debuyer-usa.com), and we'd be happy to send you a copy.

De Buyer, Inc.  
1460 Broadway  
Floor 12<sup>th</sup>  
New York, NY 10036  
773-754-3277 | [debuyer-usa.com](http://debuyer-usa.com)

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