

Warranty Information (USA & Canada Only)

Your Kuvings® product comes with a limited warranty from the date of purchase. Please visit www.kuvingsUSA.com for the specific warranty terms by each model. If your Kuvings product have a defect in product material within the warranty period, Kuvings Support will repair or replace the defective part. If you have a damaged product that is not covered by the warranty, please refer to Repair Services.

DO NOT RETURN THE PRODUCT TO THE STORE

Please follow these instructions to receive faster service:

1. Product model number and serial number are required information to request warranty service. This information can be found on a sticker that is on the bottom or the side of the motor base.
2. Have the original or a copy of the sales receipt.
3. Contact Kuvings support for further assistance and instruction.
4. If the product, or one of its parts, qualifies for a service under the warranty, Kuvings will replace or repair the damaged product. If the claim is made within 1 year from the date of purchase, Kuvings will cover the cost of the shipping. After 1 year or when special shipping requests are needed, the consumer will be responsible for the cost of shipping.
5. Warranty Exclusions
 - I. NO CONSEQUENTIAL DAMAGES:** Kuvings is not responsible for economic loss or special, indirect or consequential including without limitation; loss or damage arising from food or product spoilage claims, whether or not on account of product failure.
 - II. WARRANTY IS NOT TRANSFERABLE:** This warranty is not transferable or re-assignable and applies only to the original verified purchaser from an authorized reseller.
 - III. IMPROPER ELECTRICAL CONNECTIONS:** Kuvings is not responsible for the repair or replacement of failed or damaged components resulting from electrical power failure, the use of extension cords, low voltage, or voltage drops to the unit.
 - IV. IMPROPER USAGE:** Kuvings assumes no liability for parts or labor coverage for component failure or other damages resulting from improper usage or installation or failure to clean and/or maintain the product as set forth in the owner's manual provided with each unit.
 - V. CONSEQUENTIAL DAMAGES:** This warranty does not cover any defect due to, or resulting from, ordinary wear and tear, handling, abuse, misuse, or harsh chemical action, nor shall it extend to any product from which the serial number has been removed or altered, or modifications made by unauthorized service personnel or damage by flood or fire.
 - VI. LOCATION:** This warranty does not apply to, and Kuvings is not responsible for, any warranty claims made on products sold or used outside the USA and Canada.

KUVINGS CONTACT INFORMATION

Website: www.KuvingsUSA.com
 Email: support@kuvings.com



Product Registration Card

Before you use your product, please register online or mail this product registration card to get the warranty benefits. You may only register product purchased in the USA or Canada. If your product was not purchased in the U.S. or Canada, please visit www.kuvings.com for more information.

OPTION 1: Register Online (Recommended)

Register your product online at www.kuvingsUSA.com

OPTION2: Mail in Registration

Please complete the following and **mail this registration card with the copy of sales receipt showing the date of purchase of your product.** Proof of purchase will assure you of in-warranty service. Without the copy of sales receipt, the product registration cannot be completed.

Name: _____

Phone: _____

Email: _____

Street Address: _____

City: _____

State: _____

Zip Code: _____

Model Number*: _____

Serial Number*: _____

* Located under the motor base below the bar code.

Do you want to receive emails for recipes and product information?

YES ☐ NO ☐

Mail To:
 Kuvings Warranty Support
 236 Egid Dr, Suite C
 Wheeling, IL 60090