Warranty Disclosure

CandyMachines.com Limited Warranty Coverage

At CandyMachines.com, we stand behind the quality and workmanship of our products. We offer the following warranties for our machines, parts, accessories, and select items:

2-YEAR

Claw Machines & Amusement Machines with 2-Year Warranty

Covered by a **2-Year Limited Warranty** against manufacturing defects in core machine components. Qualifying defective parts may be repaired or replaced as part of this coverage. See our Warranty Policies for full details.

1-YEAR

Other Claw Machines & Amusement Machines

Covered by a **1-Year Limited Warranty** against manufacturing defects in materials and workmanship. See our Warranty Policies for full details.

MFR.

Parts & Accessories

Parts and accessories, including credit card readers and bill acceptors, are covered by the **manufacturer's warranty** if one is provided. See our Warranty Policies for full details.

1-YEAR

Gumball / Sticker / Tattoo Machines

Covered by a **1-Year Limited Warranty** against manufacturing defects in materials and workmanship. See our Warranty Policies for full details.

Important Note

Original purchaser: Warranty coverage is limited to the original purchaser and requires proof of purchase.

Coverage exclusions: Warranties cover defects in materials and workmanship. They do not cover damage caused by misuse, modifications, or user error.

Post-delivery machine damage: Machine warranties do not cover physical damage occurring after delivery, including broken glass or damaged joysticks.

Reporting deadline: Any missing, damaged, or defective items must be reported within 30 days.