



Limited Warranty

Valid only in the Contiguous United States | Rev. 04/2020

1 Year Limited Warranty

Backyard Pro warrants to the original purchaser of new equipment, that covered models of equipment will be free of defects in material and workmanship for a period of 1 year from the original date of delivery. Warranty coverage is only valid in the contiguous United States to commercial customers. Warranty is not transferrable. Backyard Pro will provide replacement components, replacement products, or refund the purchase price of the equipment at Backyard Pro's discretion to satisfy warranty obligation.

Covered products

This warranty applies to Backyard Pro charcoal, LP, and pellet grills intended for outdoor use.

Coverage Limitations

The 1 year limited warranty does not cover:

- Failure to install and/or use equipment within proper operating conditions specified by Backyard Pro. It is your responsibility to ensure that your grill is installed in compliance with state and local codes and regulations.
- Products that have been modified, abused, or misused. Backyard Pro does not guarantee the finish on any stainless steel products that have been exposed to corrosive or other cleaners not intended for use on stainless steel.
- Equipment sold or used outside of the contiguous United States, equipment purchased second-hand, equipment sold by an unauthorized reseller, and equipment expressly sold without warranty coverage.
- Products for which warranty coverage cannot be verified. An original order number, receipt, or project specification is required to verify warranty coverage.
- Components deemed by Backyard Pro to be wearable parts, such as casters and other plastic or rubber components.
- Damage due to weather or other acts of God.

Preventative maintenance, normal-use repairs, and normal wear and tear are not covered under warranty. This includes, but is not limited to:

- Air and gas adjustments
- Lid adjustments
- Fuses
- Tightening of screws, fasteners, and other hardware
- Adjustments and cleaning of burners and orifices
- Discoloration of equipment materials caused by either heat exposure or due to outdoor use/storage
- Damage caused by erratic voltages or gas supplies
- Damage caused by insects within the burner tubes

If defects are the result of freight or handling damage your first recourse must be to notify the delivering freight carrier. Any damage should be noted on the delivery receipt at the time of delivery. Refer these claims to the freight carrier for correction and compensation (this applies regardless of who was responsible for paying the freight charges or selecting the carrier).

Additionally, no claims can be made against this warranty for spoilage of products, loss of sales or profits, or any other consequential damages.

For warranty inquiries

To obtain warranty information or make a claim against this warranty, please contact the location where you purchased the product.

- **www.WebstaurantStore.com**
Call 717-392-7472. You must have your order number ready when contacting.
- **The Restaurant Store**
Please contact your local store directly.
- **www.TheRestaurantStore.com**
Call 717-392-7261. You must have your order number ready when contacting.
- **Clark Food Service Equipment, PRO Marketplace, Hometown Provisions**
Please contact your account manager directly. If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace or 717-464-4165 for Hometown Provisions