



Warranty Information

Valid only in the Contiguous United States | Rev. 07/2023

1 Year Limited Replacement Warranty

AvaValley warrants all new eligible products will be free of any manufacturing defects for 1 year from the product's original date of delivery, when purchased from an authorized dealer. This warranty applies only to the product's original purchaser.

AvaValley's liability under this warranty is limited to the repair of the defective product. In no instance will the cost to replace the product exceed its original purchase price. In AvaValley's sole discretion, it may provide a refund, in the form of store credit to the authorized dealer, of the product's original purchase price instead of repair. The prescribed remedy is the **SOLE AND EXCLUSIVE REMEDY** for claims under this warranty.

You are solely responsible for determining whether the product is suitable, effective, or safe for your intended uses. Your intended use should align with AvaValley's marketed use of the product.

Eligible products

This limited warranty applies to the following product lines only: all refrigerated coolers except item 193W4GD15.

This warranty does not cover damage to the product that occurs as a result of:

- Intentional or accidental misuse, abuse, alterations, or other damage (including, but not limited to, vandalism; impact by foreign objects; improper handling, maintenance, and storage; use of incompatible accessories; or application of harmful chemicals); damage due to fire, flooding, or other Acts of God; damage caused by power surges, brownouts, or inconsistent voltage such as when connected to a generator;
- Assembly, installation, or use in violation of AvaValley's instructions and guidelines (including, but not limited to, use of the product in violation of AvaValley's product-specific restrictions and weight limits);
- Abnormal or unintended uses;
- Ordinary and expected wear and tear (including, but not limited to, wearable parts such as gaskets, bearings, and the like);
- Rust or other damage to products caused by exposure to moisture;
- Unless otherwise stated in the product literature, all AvaValley products are intended for commercial use only;
- Improper utility connection such as using the wrong voltage or phase;

This warranty does not apply to parts and accessories (which are sold separately). This warranty also does not include labor, materials, and expenses that you incur to remove, (re)install, or replace the product.

THIS LIMITED WARRANTY IS THE ENTIRE, EXPRESS LIMITED WARRANTY FOR THE PRODUCT. ALL OTHER EXPRESS, STATUTORY, OR IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED WHERE ALLOWABLE BY LAW. Some states do not allow limitations on warranties, so these limitations may not apply to you.

This warranty supersedes all prior and contemporaneous agreements, representations, or understandings, whether written or oral, relating to the product. This warranty may not be amended or altered except by a written statement signed by an authorized representative of AvaValley. AvaValley will not be bound by any statements or representations that go beyond the terms of this warranty.

AVAVALLEY WILL NOT BE RESPONSIBLE FOR ANY SPECIAL, DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY, CONSEQUENTIAL, OR OTHER DAMAGES FOR LOST PROFITS, FOR LOSS USE OF THE PROPERTY, FOR DAMAGES TO THE PROPERTY OR ITS CONTENTS OR OCCUPANTS, OR FOR INCONVENIENCE, UNDER ANY THEORY OF RECOVERY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE AND STRICT LIABILITY), UNDER THIS WARRANTY OR OTHERWISE. Some states do not allow for the exclusion or limitation of damages, so these limitations may not apply to you.

AvaValley reserves the right to revise or terminate this warranty at any time. Only products purchased from the revision date of this warranty through the revision date of any subsequent warranty (or any subsequent termination) will be covered by the warranty.

This warranty shall be interpreted exclusively under the laws of the Commonwealth of Pennsylvania.

Unless otherwise stated in the product literature, all AvaValley products are intended to be installed indoors, in a permanent commercial structure, by a qualified installer where applicable. Any equipment installed outdoors, in a temporary structure, food truck, other mobile application, or in a residence or home-based business shall be covered by a 30-day replacement warranty through the place of purchase.

All AvaValley products are only warranted for use in the Continental United States, Washington, D.C., and Hawaii. Any products sold or shipped outside of the Continental United States, Washington, D.C., and Hawaii shall be covered by a 30-day replacement warranty through the place of purchase.

Claims and Inquiries

To make a claim under this warranty, you must contact the location where you originally purchased the product. Claims must be reported no later than 30 days following the discovery of the defect, not to exceed the length of the warranty following the original date of delivery. Please have your order number available.

- **www.WebstaurantStore.com and www.TheRestaurantStore.com**
Use the live chat feature.
- **The Restaurant Store**
Contact your local store directly.
- **Clark Food Service Equipment and PRO Marketplace**
Contact your account manager directly. If you do not know your account manager, call (717) 392-7363.

AvaValley may investigate any claim and test the defective product during the claim process. Your failure to keep the defective product and permit an investigation and testing will void this warranty. You must obtain a return authorization from AvaValley before returning any product. Any product returned without an authorization will be refused and all shipping costs will be your responsibility.

This warranty gives you specific legal rights. You may also have other rights, which vary from state to state.