



Limited Warranty

Valid only in the United States | Rev. 07/2022

6 Month Limited Warranty

Assure Parts warrants to the original purchaser of new products, that covered items will be free of defects in material and workmanship for a period of 6 months from the original date of delivery when installed by a qualified and licensed technician or plumber, where required by Assure Parts. Warranty coverage is only valid in the United States to commercial customers. Warranty is not transferrable. Assure Parts will provide replacement components, replacement products, or refund the purchase price of the product at Assure Parts' discretion to satisfy warranty obligation.

Coverage Limitations

The 6 month limited warranty does not cover:

- Failure to install and/or use products within proper operating conditions specified by Assure. This includes but is not limited to residential, outdoor, or mobile applications, as well as improper water temperature, pressure, or quality where applicable.
- Products determined by Assure to require professional installation, that were not installed by a qualified and licensed technician or plumber.
- Products that have been modified, abused, or misused.
- Products sold or used outside of the United States, products purchased second-hand, products sold by an unauthorized reseller, and products expressly sold without warranty coverage.
- Products for which warranty coverage cannot be verified. An original order number, receipt, or project specification along with supporting documentation of the installation is required to verify warranty coverage.
- Equipment on which Assure Parts products have been installed.
- Products installed or used with equipment not advertised as compatible, where applicable.
- Anything determined by Assure to be a wearable part.
- Any products that are consumed or disposed of as part of normal use, including but not limited to chemical products, cleaners, sealants, lubricants, and filters.

This warranty does not cover labor or any other service charges related to diagnosing and repairing defects. This warranty covers any applicable shipping charges. Assure reserves the right to request defective equipment back at Assure's expense for diagnostic and quality assurance purposes.

Additionally, no claims may be made for damage or defects caused as a result of freight or handling damage. These claims must be noted at the time of delivery and addressed with the carrier for correction and compensation. Assure will not be liable to the purchaser or any other parties for any loss of product, consequential damage, lost business, and other expenses.

Warranty Inquiries and To Make a Claim:

To obtain warranty information or make a claim against this warranty, please contact your authorized dealer. Have your model number, serial number, and proof of purchase information ready.

- **www.WebstaurantStore.com**
Please use the online chat feature or email: help@webstaurantstore.com.
You will need your order number to make an inquiry or claim.
- **The Restaurant Store**
Please contact your local store directly.
- **www.TheRestaurantStore.com**
Please use the online chat feature or email: help@therestaurantstore.com.
You will need your order number to make an inquiry or claim.
- **Clark Food Service Equipment and PRO Marketplace**
Please contact your account manager directly. If you do not know your account manager, please call 717-392-7363 for CFSE and Pro Marketplace