



Limited Warranty

ATS warrants all ATS products to be free of defects in material and workmanship under normal usage and service for one year from the original date of purchase shown on ATS' commercial invoice. Welded steel frames, excluding stack chairs, are warranted for 5 years against broken or fatigued welds. Customer assumes responsibility for normal wear and tear.

This agreement excludes products or components that in ATS' opinion have been subjected to negligence, lack of regular maintenance, unapproved environmental conditions, abrasive chemicals, misuse, modification, or improper installation.

ATS is not responsible for warranty claims reported after 30 days from first recognition of the issue by the enduser. Once a claim is processed, ATS will work directly with the enduser to satisfy all warranty claims. All warranty claims must be provided in writing on ATS's Warranty Evaluation form. The form is available online, or via an ATS dealer or any ATS Manufacturer's Representative.

ATS's warranty responsibility is limited to the cost of replacement or repair (at ATS' discretion) of the ATS products.

Non-Warranty Returns

Used or custom products cannot be returned.