
1 YEAR PARTS & LABOR WARRANTY

Sterling Manufacturing, LLC (Sterling) warrants that your steam cooker will be free of defects in material and workmanship under normal use for a period of one (1) year from the date of shipment from the factory.

During the warranty period, Sterling agrees to repair or replace, at it's option, F.O.B. factory, any part which proves to be defective due to defects in material or workmanship, provided the equipment has not been altered in any way, and has been properly installed, maintained, and operated in accordance with the instructions in the Steamer Installation and Operation Manual.

During the warranty period, Sterling also agrees to pay any factory authorized equipment service agency (within the continental United States and Canada) for reasonable labor required to repair or replace parts due to defects in material or workmanship, provided the service agency has received advance approval from Sterling factory service to perform the repair or replacement. This warranty includes travel time not to exceed two hours and mileage not to exceed 50 miles (100 miles round trip), but does not include post start-up assistance or training, tightening of loose fittings or external electrical connections, minor adjustments, maintenance or cleaning. Sterling will not reimburse the expense of labor required to repair or replace parts after the one year warranty period.

Proper installation is the responsibility of the owner-user, or installing contractor and is not covered by this warranty. While Sterling products are built to comply with applicable standards for manufacturers, including Underwriters Laboratories (UL) and the National Sanitation Foundation (NSF), it is the responsibility of the owner and installer to comply with any applicable local codes that may exist.

Sterling makes no other warranties or guarantees, whether expressed or implied, including any warranties of performance, merchantability, or fitness for any particular purpose. Sterling's liability on any claim of any kind, including negligence, with respect to the goods and services covered hereunder, shall in no case exceed the price of the goods and services, or parts thereof, which give rise to the claim. In no event shall Sterling be liable for special, incidental, or consequential damages, or damages in the nature of penalties.

This constitutes the entire warranty, which supercedes and excludes all other warranties, whether written, oral or implied.