



Warranty for BFM Seating Products

All furniture in the BFM Seating catalog carries the following 1 year limited warranty against defects in construction and material to the original end-user purchaser. Warranty is void if the product is not properly maintained, altered in any fashion, mistreated, or misused.

Extent of warranty is to cover workmanship and material for seating item frames and does not cover upholstery, umbrellas, or other materials. Other materials such as seat vinyl are governed by the manufacturer's warranty. Warranty does not cover normal wear and tear.

If a part is deemed defective during the warranty period, a replacement part will be provided. If the defective part can not be replaced in the field, a new product will be provided.

If the integrity of a seating item's frame is compromised, the entire frame will be replaced. For table tops, if a defect is confirmed, the product will be replaced.

All warranty claims must be submitted by email to returns@bfm1.com and accompanied by photos:

This limited warranty is in lieu of all other warranties expressed or implied and BFM Seating disclaims any implied warranties of merchantability or fitness for particular purpose. In no instance shall BFM Seating's liability under warranty exceed the value of the warranted item or items. Warranty as expressed does not include replacement freights, or installation/removal. All warranty claims are subject to the following:

- Consumer properly assembling KD items.
- Product is subject to normal, intended use. Indoor furniture may not be used outdoors or subjected to extremes in temperature or humidity. Outdoor furniture should not be subjected to harsh winter weather or excessive weather elements of any type.
- Umbrellas should not be subject to excessive wind or used in unsafe conditions in open or closed position.
- For any reason, if any product is to be returned, a return authorization must be obtained. Products returned without prior authorization will be refused and all shipping costs will be the responsibility of the shipping party.

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