Beer Dispenser User’s Manual

178UDD1HC, 178UDD1HCS, 178UDD2HC, 178UDD2HCS, 178UDD3HC, 178UDD3HCS, 178UDD4HC, 178UDD4HCS, 178UDD48HC, 178UDD48HCS, 178UDD60HC, 178UDD60HCS, 178UDD72HC, 178UDD72HCS, 178UDD378, 178UDD378S

(Optional Models on Page 2)

Please read the manual thoroughly prior to equipment set-up, operation and maintenance.
### Warning

**DANGER – RISK OF FIRE OR EXPLOSION. FLAMMABLE REFRIGERANT USED. TO BE REPAIRED ONLY BY TRAINED SERVICE PERSONNEL. DO NOT PUNCTURE REFRIGERANT TUBING.**

PELIGRO – RIESGO DE INCENDIO O EXPLOSION. REFRIGERANTE INFLAMABLE UTILIZADO. PARA SER REPARADO SOLAMENTE POR PERSONAL DE SERVICIO CALIFICADO. NO PINCHAR LA TUBERÍA REFRIGERANTE.

DANGER – RISQUE DE FEU OU D’EXPLOSION. LE FRIGORIGÈNE EST INFLAMMABLE. CONFIER LES RÉPARATIONS À UN TECHNICIEN SPÉCIALISÉ. NE PAS PERFORER LA TUBULURE CONTENANT LE FRIGORIGÈNE.

CAUTION – RISK OF FIRE OR EXPLOSION. FLAMMABLE REFRIGERANT USED. CONSULT REPAIR MANUAL/OWNER’S GUIDE BEFORE ATTEMPTING TO SERVICE THIS PRODUCT. ALL SAFETY PRECAUTIONS MUST BE FOLLOWED.

ATENCION - RIESGO DE INCENDIO O EXPLOSIÓN. REFRIGERANTE INFLAMABLE UTILIZADO. CONSULTE EL MANUAL DE REPARACIÓN / GUÍA DEL PROPIETARIO ANTES DE INTENTAR DAR SERVICIO A ESTE PRODUCTO. DEBEN CUMPLIR CON TODAS LAS PRECAUCIONES DE SEGURIDAD.

ATTENTION – RISQUE DE FEU OU D’EXPLOSION. LE FRIGORIGÈNE EST INFLAMMABLE. CONSULTER LE MANUEL DU PROPRIÉTAIRE/GUIDE DE RÉPARATION AVANT DE TENTER UNE RÉPARATION. TOUTES LE MESURES DE SÉCURITÉ DOIVENT ÊTRE RESPECTÉES.

CAUTION – RISK OF FIRE OR EXPLOSION DUE TO PUNCTURE OF REFRIGERANT TUBING; FOLLOW HANDLING INSTRUCTIONS CAREFULLY. FLAMMABLE REFRIGERANT USED.

ATENCION - RIESGO DE INCENDIO O EXPLOSIÓN DEBIDO A LA PERFORACION DE LA TUBERÍA REFRIGERANTE; SIGA LAS INSTRUCCIONES DE MANIPULACIÓN CON CUIDADO. REFRIGERANTE INFLAMABLE UTILIZADO.

ATTENTION – RISQUE DE FEU OU D’EXPLOSION SI LA TUBULURE CONTENANT LE FRIGORIGÈNE EST PERFORÉE; SUIVRE LES INSTRUCTIONS DE MANUTENTION AVEC SOIN. LE FRIGORIGÈNE EST INFLAMMABLE.

CAUTION – RISK OF FIRE OR EXPLOSION DUE TO FLAMMABLE REFRIGERANT USED. FOLLOW HANDLING INSTRUCTIONS CAREFULLY IN COMPLIANCE WITH LOCAL GOVERNMENT REGULATIONS.

ATENCIÓN – RIESGO DE INCENDIO O EXPLOSIÓN DEBIDO A REFRIGERANTE INFLAMABLE UTILIZADO. SIGA LAS INSTRUCCIONES DE MANIPULACIÓN CON CUIDADO CONFORME A LAS REGLAS DE LA MUNICIPALIDAD.

ATTENTION – RISQUE DE FEU OU D’EXPLOSION SI LE FRIGORIGÈNE EST INFLAMMABLE. SUIVRE LES INSTRUCTIONS DE MANUTENTION AVEC SOIN CONFORMEMMENT AUX RÉGLEMENTATION GOUVERNEMENTALE LOCAUX.

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**PLEASE READ HANDBOOK BEFORE USING EQUIPMENT AND KEEP FOR FUTURE USE**

**Notice:** Use this appliance for its intended purpose as described in this User Manual. A properly maintained unit will give you many years of trouble free service.
Installation & Operation

Uncrating

*If the unit has recently been transported on its side, please let the unit stand upright for a minimum of 24 hours before plugging it in.*

1. Remove the outer packaging. All of the packaging (including cardboard, bubbles and plastic wrap) should be removed from the unit.
2. Move the unit as close to the final location as possible before removing the wooden pallet.
3. Use a screwdriver to remove the screws from the L-bracket connecting the unit to the wooden pallet.
4. Remove pallet by unscrewing all base rail anchor brackets. Place pallet to the side.
5. Carefully upright the cabinet.

**Caution: When lifting unit do not use the countertop as a lifting point.**

Locating

- Install the unit on strong and level surfaces, keep the cooler stable to avoid vibration and noise.
- Install the unit in an indoor, well-ventilated area. A space of at least 3” should be allowed between the surrounding walls and the cabinet wall for air circulation.
- Unit should be placed far from any heating source to avoid decrease of refrigeration efficiency.
- Install the cooler in a dry place to prevent rust from forming on the compartment body, which may affect electrical insulation.
- The appliance shall not be exposed to rain or sun. Outdoor use may cause decrease in efficiency and damage to the unit.
- The unit should be placed close enough to the electrical outlet so that extension cords are never used.

**Caution: Problems caused by improper position of units are not covered by warranty**
Proper Disposal of the Refrigerator

PROPER DISPOSAL OF EQUIPMENT DANGER!
RISK OF CHILD ENTRAPMENT SAFETY

If you are getting rid of an old refrigerator, please follow the below instructions to help prevent a terrible accident.
- Remove the doors.
- Leave shelves in place to prevent children from easily climbing inside.

Do not allow children to climb, stand or hang on the shelves in the cooler. They could damage the unit and seriously injure themselves.

Refrigerant Disposal
Your old refrigerator may have a cooling system that uses Ozone Depleting Chemicals. If you are throwing away your old refrigerator, make sure the refrigerant is removed for proper disposal by a qualified service technician. If you intentionally release any refrigerant, you can be subject to fines and imprisonment under provisions of the environmental regulations.

Shelf Installation
Shelves are included with the beer dispensers to provide the option for storage.
1. Hook shelf clips onto clip hanger.
2. Place shelves on shelf clips making sure all corners are seated properly.
Electrical Instruction
When using electrical appliances basic safety precautions should be followed:

- This cooler must be properly installed and located in accordance with the installation service representative.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Unplug the unit from the electrical outlet before cleaning or making repairs.
- Setting the temperature controls to the (0) zero position does not remove all power.

Please ensure that the required voltage for the compressor is being supplied at all times. If the voltage is unstable, please select a suitable automatic voltage regulator.

⚠️ CAUTION: Low or high voltage can damage the refrigeration unit.

- All units should be plugged into a grounded and properly-sized electrical outlet with appropriate overcurrent protection. Please refer to the electrical requirement on the nameplate. The power cord of this cooler is equipped with a grounding plug which fits a standard grounding wall outlet to minimize the possibility of electrical shock hazard.

Standard Plug: NEMA 5-15P

If the outlet is a standard 2-prong outlet, it must be replaced with the properly grounded wall outlet. NEVER USE AN ADAPTER PLUG!

- Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded. Check the incoming voltage with a voltmeter.
- **DO NOT USE EXTENSION CORDS.** The use of extension cords to connect the cooler will void warranty. The unit must be close enough to the electrical outlet so that extension cords are never used.
- The cooler should always be plugged into its own dedicated circuit with a voltage rating that matches the rating plate. This provides the best performance and also prevents overloading wiring circuits which could become a fire hazard from overheated wires.
- Never unplug your cooler by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.
- Immediately repair or replace all power cords that have become frayed or otherwise damaged. Do not use a power cord that has cracks or abrasion damage along its length or at either of its ends.
- When moving the cooler away from the wall be careful not to run over or damage the power cord.

It is strongly recommended that any servicing be performed by an authorized service representative.
Installing Draft Tower

1. Connect beer line connector to keg coupler.
2. Place rubber washer over draft arm mounting holes in cabinet.
3. Put beer line connector down through hole.
4. Secure draft arm with four screws.
5. Insert air hose in draft arm, being careful not to disturb insulation.
6. Remove top cover of draft arm and attach air hose clip to the insulating sleeve at the top of the draft arm. This will assure that the hose remains in the proper place at all times, which will keep the beer faucet cold.
7. Replace top cover.
8. Screw the handle onto the beer faucet.
**Drain Instructions**

On direct draws, the drain is located at the front of the cabinet.
(UDD1 & UDD1S drain into a bottle located inside the unit)

To plumb in the drain, connect ½" PVC pipe to the barbed fitting supplied with the unit.

If you would prefer to drain the beer inside the unit (for mobility or where a drain can’t be found):
- Use a screwdriver to remove the drain bracket.
- Pull the drain hose so that it is inside the unit.
- Attach a bottle to the drain hose inside the unit.
- Plug the created hole at the bottom of the unit.

**Startup**

- Dial temperature controls set at the no. 4 position gives refrigerators an approximate temperature of 35°F. Digital temperature controls are programmed to operate between 33°F and 40°F with no adjustments. Allow unit to function several hours, completely cooling the cabinet before changing the control settings.
- Excessive tampering with the control could lead to service difficulties. Should it ever become necessary to replace temperature control, be sure it is ordered from your Avantco dealer or recommended service agent.
- Good air flow in your unit is critical. Be careful to load product so that it neither presses against the back wall, nor comes within four inches of the evaporator housing. Refrigerated air off the coil must circulate down the back wall.

**Recommendation:**
Before loading product, we recommend you run your Avantco unit empty for 2-3 days. This allows you to be sure the electrical wiring and installation are correct and no shipping damage has occurred. Remember, the Avantco factory warranty **does not** cover product loss!

**Adjusting the Temperature**

**Dial Controls (UDD1 & UDD1S ONLY)**

Temperature range from (7) Coldest to (1) Warmest

**Digital Controls (All Other Models)**

Your new refrigerator or freezer is already factory-set to run at optimum temperatures for food safety and should require no adjustments.

Refrigerators are set to cycle between a minimum temperature of 33 degrees Fahrenheit and a maximum temperature of 40 degrees Fahrenheit.

Freezers are set to cycle between a minimum temperature of -5 degrees Fahrenheit and a maximum temperature of 2 degrees Fahrenheit.
Adjusting the temperature changes the **minimum** temperature your unit will run at. Your unit will not run constantly at this setting. To change it, follow these instructions:

**Digital Control Units**
- Hold “SET” for 1 sec. The display will flash the current minimum temperature.
- Use the arrow buttons to adjust the minimum temperature you want it to run at.
- Press “SET” again to save your settings

Always remember to calculate the differential if you change the minimum temperature setting. The cabinet temperature will fluctuate up to +7 degrees over your set minimum temperature as the compressor runs and shuts off. Setting the temperature too high will result in unsafe maximum temperatures and possible health code violations.

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**Temperature**
Correct temperature is a key factor to consider when storing and dispensing draft beer. Too cool or too warm may cause flavor loss and dispensing problems.

**Hints on Controlling Temperature**
- Keep a thermometer handy.
- Monitor temperature of draft both inside your cooler and at the tap.
- Keep the cooler door(s) closed as much as possible to avoid temperature fluctuation.
- Regular maintenance will help identify potential problems before they become definite problems.

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**Pressure**
Dispensing pressures differ according to:
- The type of draft dispensing system
- The length of draft dispensing line
- The actual draft product
- The temperature of the draft product
- The pressurizing agent: Compressed air, CO₂, or specially blended gasses.

**Hints on Maintaining Correct Pressure**
- Research which pressurizing agent works best with your product and why.
- Monitor your regulators to ensure applied pressure remains constant.
- Keep equipment in good repair.

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**Tapping**
- Do not agitate the kegs unnecessarily.
- If excessive agitation occurs, allow kegs to settle for 1-2 hours before tapping.
- Prior to tapping the keg, ensure that all beer faucets in the serving location are in the off position.
- Completely remove the dust cover (identification cap) from the keg.
Storage & Handling
Draft beer should be treated as a food product. In most instances draft beer is not pasteurized. It is very important that you store and handle it properly. Follow these steps to ensure the highest quality, safety, and consumer satisfaction.

- Draft beer should be immediately stored in a refrigerated cabinet.
- Draft beer products have a recommended shelf life. If you have questions regarding the shelf life of any of your draft products, please consult with your supplying depot or respective brewery representative.
- Kegs should be stored separately from food products. If your cooler is used to refrigerate draft and food products, it is very important that the food not be stored near or on the kegs.
- Keg storage and dispensing areas should be kept clean to prevent any possibility of contaminating your products.

Knockout CO₂ Installation
These is the recommended procedure for installing a remote CO₂ container in your Avantco unit.

1. Remove black knockout plug with pliers. (See images below for plug locations)
2. Use drill with 1/2” bit to bore a whole straight back through wall into compressor compartment.
3. Snake CO₂ line through hole, down and around, exiting behind rear caster underneath grill.
4. Seal hole around CO₂ line with silicone sealer to prevent cold air leakage.
   *Depending on setup and amount of kegs, a CO₂ manifold may be needed.

Tools:
- Pliers
- Power Drill
- Silicone Sealer
- 1/2” Drill Bit

NOTE: In models UDD1 & UDD1S, the CO₂ tank (up to 5 lbs. in size) can be placed inside the cooler to maintain complete mobility

CAUTION
CO₂ tanks are potentially dangerous because of the pressure they contain. If you are unfamiliar with their use or the use of a CO₂ regulator, seek information from your local distributor, or beverage man before proceeding.
Changing CO\textsubscript{2} Gas Cylinder

Follow these instructions at ALL times when you replace a CO\textsubscript{2} gas cylinder.

1. Close cylinder at A.
2. Remove tap D from keg. Pull pressure release ring on body of tap to release pressure remaining in line. (do not close C)
3. Remove or loosen regulator key B by turning counter clockwise.
4. Remove regulator from used cylinder at E.
5. Remove dust cap from new gas cylinder at E and clear dust from outlet by opening and closing valve A quickly using appropriate wrench.
6. Attach regulator to new cylinder at E. (use new fiber/plastic washer, if required).
7. Open valve A all the way.
8. Close valve C.
9. Adjust regulator key B by turning clockwise to set pressure. (check setting by opening C and pulling and releasing the ring F on the pressure release valve on the body of the tap).
10. Tap keg at D with valve C open.

Note: DO NOT drop cylinders. DO NOT lay cylinders flat.

It requires 1/2 lb. of CO\textsubscript{2} to dispense 1/2 barrel of beer at 38°F with 15 lbs. of pressure on barrel.

Pressure Adjustment on CO\textsubscript{2} Regulator

**Increasing Pressure:**

1. Close regulator shut-off C.
2. Turn regulator key B clockwise and make setting.
3. Tap gauge for accurate reading.
4. Open regulator shut-off C and draw beer.

**Decreasing Pressure:**

1. Close regulator shut-off C.
2. Untap keg at D and activate tap handle to bleed line. Leave in open position.
3. Slowly open regulator shut-off C and simultaneously turn regulator key counter-clockwise to zero reading.
4. Close regulator shut-off C and set pressure by turning regulator key clockwise. Check setting by opening and closing valve C.
5. Close tap head D. (put in OFF position)
6. Tap keg at D and open regulator shut-off C.

(May vary based on regulator design)
Cleaning Bar System
Draft dispensers, regardless of design, must be cleaned at least every two weeks. Flushing the lines with water only is not enough.

Tools:
1. Hand Pump Cleaning Bottle
2. Beer Faucet Brush
3. Beer Line Cleaner
4. Bucket & Clean Water

Cleaning:
1. Prepare cleaning solution as stated on container
2. Disconnect tap from keg.
3. Remove beer faucet, unscrew handle and remove valve assembly.
4. Put tap and faucet parts in bucket with cleaning solution to soak.
5. Use brush to clean faucet parts.
6. Rinse all parts thoroughly.
7. Fill pump bottle with line cleaning solution.
8. Attach hose from pump bottle to beer column tap outlet (be sure rubber gasket is in place to prevent leakage). Allow tap to drain into bucket.
9. Pump solution (2-3 times) from bottle through the line until it starts to flow out of the other end. **Wait 10 minutes while cleaning solution works on the lines.**
10. Pump excess solution through lines.
11. Rinse bucket, pump bottle and hose thoroughly with clean, cool water.
12. Fill pump bottle with clean, cool water and pump through lines until water runs clear.
13. When crystal clear water comes through, you’re ready to assemble and reattach the faucet and re-tap the keg.
14. Draw the water from the beer line.
15. Done!

**Note:** Keeping your dispenser and all it’s parts clean and odor free in conjunction with regular maintenance will get maximum life out of your dispenser.
Regular Maintenance

⚠️ WARNING: Disconnect power cord before cleaning any parts of the unit.

Cleaning the Condenser Coil

- For efficient operation, it is important that the condenser surface be kept free of dust, dirt, and lint.
- We recommend cleaning the condenser coil and fins at least once per month.
- Clean with a soft brush and vacuum cleaner.
  - Brush the condenser fins from top to bottom, not side to side.
  - After cleaning, straighten any bent condenser fins with a fine comb.

Cleaning the Fan Blade and Motor

- If necessary, clean the fan blades and motor with a soft cloth. If it is necessary to wash the fan blades, cover the fan motor to prevent moisture damage.

Cleaning the Interior of the Unit

- When cleaning the cabinet interior, use a solution of warm water and mild soap.
- Do not use steel wool, caustic soap, abrasive cleaners or bleach that may damage the stainless steel surface.
- Wash door gaskets on a regular basis, preferably weekly. Simply remove door gasket from the frame of the door, soak in warm water and soap for thirty (30) minutes, dry with soft cloth, and replace.
- Check door gaskets for proper seal after they are replaced.
- Periodically remove the shelves and pilasters from the unit and clean them with mild soap and warm water. To remove the pilasters, first remove the shelves and shelf brackets. Then, simply lift the pilaster up and out.
Stainless Steel Equipment Care & Cleaning

CAUTION: Do not use any steel wool, abrasive, or chlorine based products to clean stainless steel surfaces.

Stainless Steel Destroyers:
There are three basic things which can break down your stainless steel’s outer defenses and allow corrosion to develop.

1. **Scratches** - Wire brushes, scrapers, and steel pads are just a few examples of items that can be abrasive to stainless steel’s surface.

2. **Deposits** - You may have hard or soft water depending on what part of the country you live in. Hard water can leave spots. Hard water that is heated can leave deposits if left to sit too long. These deposits can cause the outer layer to break down and rust your stainless steel. All deposits left from food prep or service should be removed as soon as possible.

3. **Chlorides** - Present in table salt, food, and water, chlorides eat away at the protective layer surrounding stainless steel. Household and industrial cleaners are the worst types of chlorides.

Recommended Cleaners:

1. **Noble Chemical CitraKleen All-Purpose Citrus Cleaner & Degreaser**
   Heavy duty citrus cleaner removes tough grease, dirt, and mineral build-ups without damaging stainless steel. Its natural citrus solvent leaves behind a pleasant orange scent.

2. **Noble Chemical Spiffy Shine Metal Polish**
   An oil-based, all-metal polish that delivers a brilliant, mirror-like shine in no time! Its gentle cleansing agents (no harsh abrasives) easily penetrate and remove grease, film, water spots, and fingerprints from stainless steel. This all metal polish is safe to use on fixtures, lamps, chafing dishes, serving pieces, cookware, table accessories, sinks, hoods, refrigerators, freezers, stoves, flatware, and faucets. Spiffy Shine gives your metal a bright appearance and keeps it that way by resisting smudging.

3. **Noble Chemical Excel Stainless Steel Cleaner/Metal Polish**
   Advanced water-based formula cleans like an oil-based product but without the oiliness or flammability. This lemon-scented stainless steel and metal polish cuts through grease and oil while leaving a protective shine.
Preventing Rust on Stainless Steel:

1. **Use the Correct Cleaning Tools**
   Use non-abrasive tools when cleaning. The stainless steel’s outer layer will not be harmed by soft cloths and plastic scouring pads.

2. **Clean Along the Grain**
   Polishing lines or grain are visible on some stainless steels. Always scrub *parallel* to these visible lines on stainless steel using a plastic scouring pad or soft cloth. If no lines are visible, use a soft touch with a soft cloth or plastic scouring pad.

3. **Use Alkaline, Alkaline Chlorinated, or Non-Chloride Containing Cleaners**
   While many traditional cleaners are loaded with chlorides, commercial suppliers are providing an ever increasing choice of non-chloride cleaners. One of the best is Noble Chemical Excel Stainless Steel Cleaner. If you are not sure of your cleaner’s chloride content, contact your cleaner supplier. If they tell you that your present cleaner contains chlorides, ask if they have an alternative. Avoid cleaners containing quaternary salts as they can attack stainless steel, causing pitting and rusting.

4. **Water Treatment**
   To reduce deposits, soften the hard water when possible. Installation of certain filters can remove corrosive and distasteful elements. Salts in a properly maintained water softener can be to your advantage. Contact a treatment specialist if you are not sure of the proper water treatment.

5. **Maintaining the Cleanliness of Your Food Equipment**
   Use cleaners at recommended strength (alkaline, alkaline chlorinated or non-chloride). Avoid build-up of hard stains by cleaning frequently. When boiling water with your stainless steel equipment, the single most likely cause of damage is chlorides in the water. Heating any cleaners containing chlorides will have the same damaging effects.

6. **Rinse & Dry**
   When using chlorinated cleaners, you must rinse and wipe dry *immediately*. It is better to wipe standing cleaning agents and water as soon as possible. Allow the stainless steel equipment to air dry. Oxygen helps maintain the passivity film on the stainless steel.

7. **NEVER USE HYDROCHLORIC ACID ON STAINLESS STEEL**

8. **Regularly Restore/Passivate Stainless Steel**
Dispenser Trouble Shooting

**Compressor is Not Running**

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuse blown or circuit breaker tripped.</td>
<td>Replace fuse or reset circuit breaker.</td>
</tr>
<tr>
<td>Power cord unplugged.</td>
<td>Plug in power cord.</td>
</tr>
<tr>
<td>Thermostat is at wrong temperature setting.</td>
<td>Dial Controls: Set to higher number.</td>
</tr>
<tr>
<td></td>
<td>Digital Controls: Set to lower number.</td>
</tr>
<tr>
<td>Cabinet in defrost cycle.</td>
<td>Wait for defrost cycle to finish.</td>
</tr>
</tbody>
</table>

**Condensing Unit Runs for Long Periods of Time**

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Excessive amount of warm product placed in cabinet.</td>
<td>Allow adequate time for product to cool down.</td>
</tr>
<tr>
<td>Prolonged door opening or door ajar.</td>
<td>Ensure doors are closed when not in use.</td>
</tr>
<tr>
<td></td>
<td>Avoid opening doors for long periods of time.</td>
</tr>
<tr>
<td>Door gasket(s) not sealing properly.</td>
<td>Ensure gaskets are snapped in completely.</td>
</tr>
<tr>
<td></td>
<td>Remove gasket and wash with soap and water.</td>
</tr>
<tr>
<td></td>
<td>Check condition of gasket and replace if necessary.</td>
</tr>
<tr>
<td>Dirty condenser coil.</td>
<td>Clean the condenser coil.</td>
</tr>
<tr>
<td>Evaporator coil iced over.</td>
<td>Unplug the unit and allow coil to defrost.</td>
</tr>
<tr>
<td></td>
<td>Make sure thermostat is not set too cold.</td>
</tr>
<tr>
<td></td>
<td>Ensure that door gasket(s) are sealing properly.</td>
</tr>
</tbody>
</table>

**Cabinet Temperature is too Warm**

<table>
<thead>
<tr>
<th>Issue</th>
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<tbody>
<tr>
<td>Thermostat is at wrong temperature setting.</td>
<td>Dial Controls: Set to higher number.</td>
</tr>
<tr>
<td></td>
<td>Digital Controls: Set to lower number.</td>
</tr>
<tr>
<td>Airflow is blocked.</td>
<td>Re-arrange products to allow for proper air flow.</td>
</tr>
<tr>
<td></td>
<td>Make sure there is at least four inches of clearance from the evaporator.</td>
</tr>
<tr>
<td>Excessive amount of warm product placed in cabinet.</td>
<td>Allow adequate time for product to cool down.</td>
</tr>
<tr>
<td>Fuse blown or circuit breaker tripped.</td>
<td>Replace fuse or reset circuit breaker.</td>
</tr>
<tr>
<td>Dirty condenser coil.</td>
<td>Clean the condenser coil.</td>
</tr>
<tr>
<td>Prolonged door opening or door ajar.</td>
<td>Ensure doors are closed when not in use.</td>
</tr>
<tr>
<td></td>
<td>Avoid opening doors for long periods of time.</td>
</tr>
<tr>
<td>Evaporator coil iced over.</td>
<td>Unplug the unit and allow coil to defrost.</td>
</tr>
<tr>
<td></td>
<td>Make sure thermostat is not set too cold.</td>
</tr>
<tr>
<td></td>
<td>Ensure that door gasket(s) are sealing properly.</td>
</tr>
</tbody>
</table>

**Cabinet is Noisy**

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Loose parts.</td>
<td>Locate and tighten loose part(s).</td>
</tr>
<tr>
<td>Tubing vibration.</td>
<td>Ensure tubing is free from contact with other tubing or components.</td>
</tr>
</tbody>
</table>
# Draft Beer Trouble Shooting

## Flat Beer
*Foamy head disappears quickly. Beer lacks usual zestful, fresh flavor.*

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>CO2 turned off when not in use.</td>
<td>Keep lines properly charged at all times.</td>
</tr>
<tr>
<td>Contaminated air source (usually compressed air).</td>
<td>Drain air source &amp; refill with clean air.</td>
</tr>
<tr>
<td>Greasy glasses.</td>
<td>Clean with a grease-cutting cleaner.</td>
</tr>
<tr>
<td>Not enough pressure.</td>
<td>Check lines for leaks, replace air source if necessary.</td>
</tr>
<tr>
<td>Pressure shut off during night.</td>
<td>Keep lines properly charged at all times.</td>
</tr>
<tr>
<td>Loose tap or vent connection.</td>
<td>Check lines, do regular maintenance to prevent.</td>
</tr>
<tr>
<td>Sluggish pressure regulator.</td>
<td>Check connections, replace if necessary.</td>
</tr>
<tr>
<td>Obstruction in lines.</td>
<td>Check lines, clean via instructions on page 13.</td>
</tr>
</tbody>
</table>

## False Head
*Large soap-like bubbles, head dissolves very quickly.*

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dry glasses.</td>
<td>Flush glasses with clean water and drain.</td>
</tr>
<tr>
<td>Improper pour.</td>
<td>1. Hold clean glass at 45 degrees.</td>
</tr>
<tr>
<td></td>
<td>2. Pour beer at the midpoint slope of the glass.</td>
</tr>
<tr>
<td></td>
<td>3. Once glass fills to half, tilt upright to 90 degrees.</td>
</tr>
<tr>
<td></td>
<td>4. Fill until there is 1” to 1½” head.</td>
</tr>
<tr>
<td>Pressure required does not match beer temperature.</td>
<td>Research or consult your supplier for proper temps/pressures for each draft product.</td>
</tr>
<tr>
<td>Coils in beer lines warmer than beer in keg.</td>
<td>Check that the air hose clip is still in place.</td>
</tr>
<tr>
<td></td>
<td>Check insulation for damage. Repair as necessary.</td>
</tr>
</tbody>
</table>

## Wild Beer
*Beer is all foam and not enough liquid beer when drawn.*

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beer tapped improperly.</td>
<td>Avoid agitation in keg prior to tapping.</td>
</tr>
<tr>
<td></td>
<td>Tap quickly and at correct temperature.</td>
</tr>
<tr>
<td>Faucet worn down.</td>
<td>Contact a properly trained maintenance worker to repair or replace.</td>
</tr>
<tr>
<td>Kinks, dents, twists or obstructions in line.</td>
<td>Check that all lines are clear and properly secured. Clean lines via instructions on page 13.</td>
</tr>
<tr>
<td>Beer too warm in kegs or lines.</td>
<td>Check that the unit is set to proper temperature.</td>
</tr>
<tr>
<td></td>
<td>Check that the air hose clip is still in place.</td>
</tr>
<tr>
<td></td>
<td>Check for damage in insulation.</td>
</tr>
<tr>
<td></td>
<td>Check that all lines are clear and properly secured.</td>
</tr>
<tr>
<td>Too much pressure.</td>
<td>Make sure unit is operating at ideal temperature to match your product. Check to see if pressure gauge is malfunctioning. Check air source.</td>
</tr>
</tbody>
</table>
### Cloudy Beer

*Beer in glass appears hazy, not clear.*

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dirty glass or faucet.</td>
<td>Clean glasses and faucet thoroughly before use.</td>
</tr>
<tr>
<td>Beer over chilled or frozen.</td>
<td>Check temperature setting in unit and storage area.</td>
</tr>
<tr>
<td>Beer temperature variance in keg.</td>
<td>Check around keg for hot spots.</td>
</tr>
<tr>
<td>Hot spots in beer lines.</td>
<td>Try to keep unit door closed as much as possible.</td>
</tr>
<tr>
<td>Beer lines damaged or dirty.</td>
<td>Check that all lines are properly secured, clean, and free of debris.</td>
</tr>
</tbody>
</table>

### Bad Taste

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dirty glass or faucet.</td>
<td>Clean glasses and faucet thoroughly before use.</td>
</tr>
<tr>
<td>Keg too warm.</td>
<td>Check temperature setting in unit and storage area.</td>
</tr>
<tr>
<td>Beer lines too warm.</td>
<td>Check around keg for hot spots.</td>
</tr>
<tr>
<td>Dirty beer lines.</td>
<td>Try to keep unit door closed as much as possible.</td>
</tr>
<tr>
<td>Dry glasses.</td>
<td>Check that all lines are properly secured, clean, and free of debris.</td>
</tr>
<tr>
<td>Lines not properly flushed between kegs.</td>
<td>Clean via instructions on page 13.</td>
</tr>
<tr>
<td></td>
<td>Flush glasses with clean water and drain.</td>
</tr>
<tr>
<td></td>
<td>Flush lines thoroughly with clean water between each keg.</td>
</tr>
</tbody>
</table>
Warranty Information

Limited Service Warranty - Valid only in the United States

1 Year Parts and Labor Warranty

Unless otherwise stated, Avantco Refrigeration warrants to the original purchaser of new Avantco Refrigeration units (and all parts thereof), that such equipment will be free from defects in material and workmanship for a period of 1 year from the date of delivery.

5 Year Compressor Warranty

In addition to the 1 year parts and labor warranty above, Avantco Refrigeration warrants the compressor on select units to be free of defects in material and workmanship for a period of 5 years from the date of delivery. This additional warranty applies to the following product series:

UBB, UDD, PICL, SCL, MC, JBC, GDC, CFD, CBE, SSPT, APT, APPT, SS, HBB, GF, A-Series, VAC, CP, BC, MC, SSUC, SSWT, GF, DLC

On products without the 5 year compressor warranty, the compressor is covered for 1 year under the standard parts and labor warranty.

What This Warranty Does Not Cover:

Avantco Refrigeration will not warrant coverage for component failure or other damages that arise under the following conditions:

- Failure to install and/or use the unit within proper operating conditions specified by Avantco Refrigeration.
- Failure to properly maintain the unit. This includes, but is not limited to, basic preventative maintenance like cleaning the condenser coil.
- Installation in non-commercial or residential applications.
- Products sold or used outside of the United States.
- Any damage that occurs as a result of negligence or improper handling.
- Overloading or improper loading of the unit in a manner that prevents proper airflow.

Additionally, no claims can be made against this warranty for spoilage of products, loss of sales or profits, or any other consequential damages.

Normal wear type parts, such as light bulbs and gaskets, are not included in warranty coverage.

For Warranty Inquiries or Service:

This warranty is only valid on equipment purchased from an authorized dealer. A list of authorized dealers for your state can be found by going to avantcorefrigeration.com.

- Locate the model number (located on the front of the unit, or inside the door jamb).
- Locate the bold number on the service plate (located on the front of the unit).

Next, call 1-800-678-5517. You must have the model number and service plate number when contacting service technicians.

Failure to contact Avantco Refrigeration prior to obtaining equipment service may void your warranty.