



USER MANUAL



ELECTRIC RICE WARMER

MODELS: 541RW90



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CRITICAL INFORMATION

- **No Off:** This unit needs to be unplugged when not in use. It will continue warming when plugged in. Failure to unplug when not in use can lead to injury or damage to the unit.
- **Rice Warmer:** This equipment is designed to keep cooked rice warm. It cannot cook raw rice.



Conforms to UL Std. 197



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HAZARD STATEMENTS

ELECTRICAL SAFETY

- **WARNING – Electrical Shock**
 - Contact with water or liquids when the unit is plugged in may cause severe electric shock, potential death, or fire.
 - Never immerse the rice cooker in water or any liquid. Keep liquids away from electrical connections.
- **WARNING – Damaged Power Cord**
 - Operating the unit with frayed or damaged power cords may lead to electric shock, fire, or damage to the unit.
 - Inspect cords before use. If damaged, have cord replaced by manufacturer, its service agent, or qualified technician.
- **WARNING – Bottom Cover Removal**
 - Removing or opening the bottom cover can lead to exposure to electrical components causing shock or electrocution.
 - Never remove or open the bottom cover. No user-serviceable parts inside. Refer all servicing to qualified personnel.
- **WARNING – Shared Power Outlet**
 - Connecting multiple appliances to the same outlet can create circuit overload, fire risk, or electrical failure.
 - Do not share an outlet with another appliance while the Rice Cooker is operating. Connect directly to a dedicated outlet.
- **WARNING – Cord Extension**
 - Using extension cords with the appliance may cause overheating, fire risk, or electrical hazards.
 - Do not use an extension cord. Connect appliance cord directly to a dedicated outlet.

FIRE SAFETY

- **WARNING – Flammable Materials**
 - Storing or using flammable materials near the appliance can lead to fire, explosion, serious injury, or death.
 - Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this appliance. Keep the area surrounding the unit clear of combustibles.
- **WARNING – Clearance**
 - Insufficient clearance from walls or combustible surfaces may lead to overheating, fire risk, or damage to surrounding structures.
 - Maintain minimum clearance of 6 inches from back wall, side walls, and other surfaces. Do not place the unit under overhead combustible construction.

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OPERATIONAL SAFETY

- **CAUTION – Removable Container Safety**
 - Operating without a proper container or with an incompatible container can lead to electric shock, fire, or damage to the unit.
 - Warm only in the removable container provided. Only operate with the removable container properly in place.
- **CAUTION – Hot Surfaces**
 - Contact with exterior surfaces during or after operation can lead to burns or scalding injuries.
 - Avoid touching hot surfaces. Use handles or knobs. Allow unit to cool before cleaning or moving.
- **WARNING – Steam Venting**
 - Blocking the steam vent on top of the lid can cause pressure buildup, potential lid ejection, and burns from escaping steam.
 - Never block the steam vent. Keep face and hands away from vent during operation.
- **WARNING – Malfunction Indicators**
 - Turn off appliance immediately if malfunction light or alarm activate. Continued operation of faulty equipment can lead to fire, shock, or injury.
 - If malfunction lights activate or alarm sounds, immediately turn off and disconnect the appliance. Have unit serviced before resuming use.
- **CAUTION – Improper Pot Usage**
 - Using the inner pot on other stoves or heat sources can damage the pot, creating unsafe conditions when returned to the rice warmer.
 - Do not heat the inner pot on any other stove or heat source. Use only with the rice warmer.
- **CAUTION – Improper Cover Use**
 - Operating without properly locking the cover can cause steam burns, splashing of hot contents, or improper warming.
 - Always make sure the cover is properly locked when warming.

INSTALLATION AND MAINTENANCE

- **WARNING – Improper Setup**
 - Incorrect setup, adjustment, alteration, service, or maintenance can lead to property damage, serious injury, or death.
 - Follow all Initial Setup instructions.
- **CAUTION – Abrasive Cleaning**
 - Using abrasive sponges or scrubbers on surfaces can damage surfaces, compromise integrity, and reduce the lifespan of the unit.
 - Clean with non-abrasive materials only. Follow all Cleaning instructions.

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USER RESTRICTIONS

- **WARNING – Unauthorized Access**

- Operation by untrained personnel or vulnerable individuals, or other improper usage, may lead to injury, burns, or equipment damage.
- Keep out of reach of children. Ensure operation only by trained personnel. Do not allow use by persons with reduced physical, sensory, or mental capabilities without supervision.

INITIAL SETUP

- **Inspect the Packaging:** Examine the rice warmer packaging for any signs of damage that may have occurred during shipping.
- **Unboxing:** Open the packaging with care. Use scissors or a box cutter to cut open the box, ensuring you do not damage the rice warmer or its components.
- **Remove All Components:** Remove the equipment and any included accessories from the box.
 - **Rice Warmer Main Body**
 - **Inner Pot**
 - **Lid**
 - **Cover**
 - **Rice Paddle**
 - **Cord:** Only replace the detachable cord with one provided by the vendor. Do not replace with non-genuine parts.
- **Placement:** Ensure a minimum clearance of 6" on all sides of the rice warmer to ensure proper airflow. Avoid positioning the rice warmer directly adjacent to a heat source. Place the rice warmer on a stable surface near an electrical outlet. It is required to place the rice warmer in a climate-controlled room to enhance its durability. Level placement is crucial for the rice warmer to work effectively.
- **Ventilation Space:** Allow at least 6" of space on every side of the rice warmer for adequate ventilation. Rice warmers generate heat, and maintaining proper ventilation is vital for consistent performance and the appliance's life.
- **Indoor and Temperature-Controlled Space:** The rice warmer is intended for use indoors and in a temperature-controlled environment.



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CLEANING

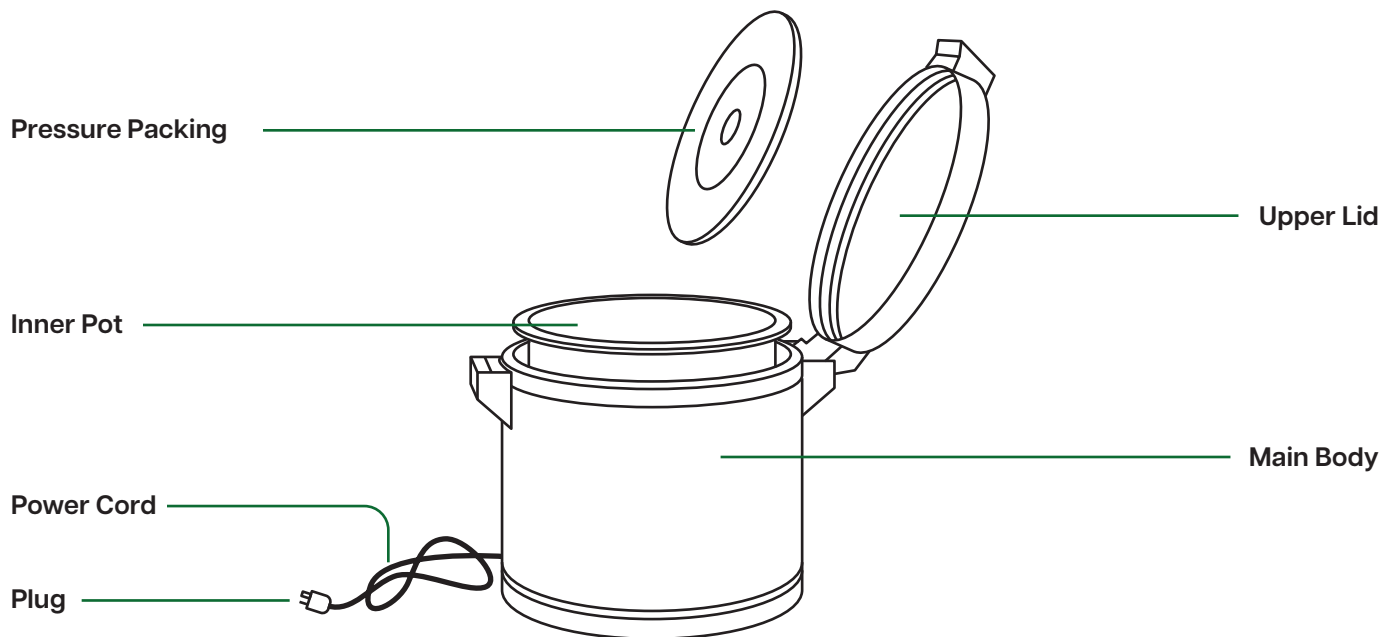
- **Preparation:**
 1. Unplug the power cord from the outlet.
 2. Allow the rice warmer to fully cool before cleaning.
 3. Remove the inner pot from the rice warmer.
- **Outer Body Care:**
 - **DO NOT** immerse any part of the outer body in water.
 - 1. Clean the outside with a damp cloth.
 - 2. Dry the exterior with a clean cloth.
 - 3. Vacuum out any rice from the interior.
- **Inner Pot Cleaning:**
 1. Soak the inner pot in hot, soapy water.
 2. Scrub using a rubber or foam sponge.
 - **DO NOT** press down too hard or drop anything on the bottom of the inner pot, as this can cause warping and inhibit proper functioning.
 - **DO NOT** use rough or metal utensils, as this may damage the non-stick coating.
 3. Dry with a clean cloth or air dry.
- **Heating Plate:**
 1. Clean heating plate with a damp cloth.
 2. Immediately dry with a clean cloth.
- **Final Steps:** Ensure all pieces are fully dry before reassembly and storage.



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OPERATION

- **Important Notes:**
 - This unit is NOT intended for cooking rice from a raw state. It is only meant to be used to keep fully cooked product warm.
 - This rice warmer will automatically keep rice warm provided the power cord remains plugged in.
 - For safety reasons, always disconnect the power cord from the wall outlet when the warmer is not being used or when removing the inner pot from the outer pot.
 - For best results, do not exceed a warming period of 12 hours.
- **Warming Process:**
 - **Adding Rice:**
 1. Add fully cooked rice to the inner pot.
 2. Close the cover and lock in place.
 3. Plug the cord into the power outlet.
 - **Serving:**
 - Stir rice before serving.
 - ONLY use plastic or rubber utensils (such as the supplied paddle), as metal utensils may damage the coating.
- **After Use:** Clean the unit after each use.
- **Overnight and Storage:** When not being actively used, this unit needs to be unplugged.





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TROUBLESHOOTING

Problem	Possible Cause	Solution
Unit does not turn on.	Power supply issues.	Check multiple outlets for a power connection. Ensure your outlet is properly wired for the electrical specifications of this unit.
Air leaks from the lid during warming.	Lid not secured properly. OR Damaged inner pot.	Ensure the top cover is properly secured. OR Replace the inner pot.
Dead upon arrival.	Power connection issues.	Try plugging into multiple outlets. If this does not resolve the issue, and your unit is under warranty, reach out to customer service.
Power is on, but unit will not get hot.	Dirty heating components.	Make sure the outer bottom of the pot and the inner plate of the drum are cleaned. All these areas must be clear from all liquid, dirt, or rice to fit flush together and work properly.