

ANATOMY OF RAK CONNOISSEUR ESSENTIALS STEMWARE

Tempered Rim

Fire polished for enhanced durability

Titanium Crystalline

Lead free
Abrasion resistant
Shatter resistant
Dishwasher safe

Seamless Joint

Fire polished

Stronger Stem

Fire polished



PRODUCT CARE & HANDLING

CONNOISSEUR GLASSWARE

All Glassware is dishwasher safe. Here are some guidelines to follow for care and handling.



Helpful Hints When Using a Dishwasher:

- **Proper Preparation** - Remove excessive amounts of liquid or food from glass before washing. Pre-washing or pre-rinsing by hand is recommended for heavily soiled items.
- **Temperature/Cycle Selection** - You should use a low temperature cycle (55° C/131° F) when washing or, if possible, a special glass cycle. Use mild, phosphate-free dishwasher tablets or liquid.
- **Rinsing** - Your rinse aid must be properly dosed and in optimal measurement. Make sure the dishwasher is always sufficiently filled with rinse aid.
- **Water Hardening** - Extreme soft water is aggressive to glass. Therefore, regulate the water hardness range for the dishwasher.
- **Avoid Contact** - The glasses should not stand in contact with each other in the dishwasher. Avoid contact with other materials like pots, cutlery, and dishes. To avoid staining, ensure glasses are positioned in dishwasher to ensure all water is draining from glass upon washing.
- **Glass Racks** - Choose a proper glass rack to suit the height, bowl, and foot diameter.
- **Steam** - Open the door briefly at the end of its cycle to let steam pass and allow cooling to begin; avoid opening fully until dishwasher has cooled.

Glassware Handling Tips:

- Failure to review your product's care and handling may result in breakage of the product, diminished clarity of the glass, or personal injury. It is important to note the following tips for handling glassware.
- Avoid extreme temperature changes of glassware items. Transitioning from one temperature extreme to the next may cause stress to the glassware and risk breakage from thermal shock. To avoid this:
 - Do not put hot items in cold glassware; do not put cold items in hot glassware.
 - Do not pour hot tea, coffee, or other items into a cold glassware item or one that has just been rinsed; do not pour cold beverages into glass that is warm from rinsing or a dishwashing cycle.
 - Only expose your glassware item to higher or lower temperature when it is already at room temperature.
 - Do not scoop ice with the glassware; make sure to use a proper ice scoop.
- It's also important to handle your glassware items properly to prevent mechanical shock, which is a minute abrasion in the glass that causes weakness and makes it more susceptible to breakage from impact or thermal shock. To avoid this:
 - Do not stack glasses when storing (unless the glasses are considered "stackable").
 - Do not put flatware into glassware.
 - Do not strike flatware against glassware.
 - Do not carry multiple glasses unless by the stem; only if on a tray to minimize contact between glasses.
 - Do not hit glassware against hard objects.
 - Do not drop glassware.
- Do not pick up large glass items by the rim (especially home décor and bubble balls).
- Do lift and carry glass items by the bottoms or sides.
- Do handle glassware gently (remove abraded, cracked, or chipped glassware from use).