

## IMPORTANT PRODUCT SAFETY NOTICE

This is an important Product Safety Notice to all owners, distributors and service providers of the ProTeam GoFit 3 (model 1076620), GoFit 6 (model 1076630), GoFit 6 PLUS (model 1076650), and GoFit 10 (model 1076640) commercial backpack vacuum cleaners.



**Figure 1 – Serial Tag**  
*Serial Tag  
Model Number Identification*



**Figure 2**  
*Locations of wear, such as gray discoloration  
or exposed internal conductors*

**Issue:** ProTeam recently received reports that some users of GoFit 3, GoFit 6, GoFit 6 PLUS, and GoFit 10 commercial backpack vacuum are not properly fastening the waist belt of the body harness and/or not wearing both shoulder straps of the harness, as required, which can cause stress on the switch box power cord and, after several months of use, can cause damage to the internal conductors (Figure 2), potentially resulting in the risk of overheating the switch box power cord and possible injury.

### **Required Actions:**

1. **Always Use Both Shoulder Straps and Fasten The Waist Belt While Operating.** Fastening the required waist belt and using both shoulder straps will assure the proper longevity of the switch box power cord and provide the best ergonomic fit for the operator. A link to the ProTeam Owner's Manual, emphasizing the importance of fastening the waist belt and both shoulder straps as well as a cord inspection tips is available at <https://www.proteam.emerson.com/en-us/knowledge-support/video>. The manual also can be directly accessed via the QR code below (See QR1). Additionally, note that wearing the full harness and sweeping the cleaning nozzle as described is proven to allow faster and more effective cleaning while reducing the ergonomic effort of the operator. The ProTeam Video Library online instruction entitled "How to properly wear your GoFit Vacuum" is available on the same website or via QR (See QR2).



2. **Inspect the Switch Box Power Cord for Signs of Wear** –Determine if you have a GoFit 3, GoFit 6, GoFit 6 PLUS or GoFit 10 model by reviewing the serial tag on the back of the product (See Figure 1). If the first seven (7) digits identifying the vacuum model are 1076620, 1076630, 1076640, 1076650 your model is involved with this Notice. Next, look for any signs of gray discoloration on the cord jacket or for exposed internal conductors (See Figure 2). Also, look for signs of intermittent motor operation during use, which may be a signal of conductor wear requiring you to Take Action.
3. **Take Action** - If you identify wear or damage to the switch box power cord (Figure 2), immediately stop using the unit and have the damaged switch box power cord replaced before using. You can find local authorized service centers on our website, <https://www.proteam.emerson.com/en-us/knowledge-support/service-centers> . If you cannot find a local center, have questions or need more help, please contact ProTeam Customer Service at [customerservice.proteam@emerson.com](mailto:customerservice.proteam@emerson.com) or at 866-888-2168 for guidance and service options to assist in addressing the issue.

If you are a ProTeam Distributor, you must take immediate measures to contact your ProTeam commercial customer/purchaser and advise them of this Important Product Safety Notice. If you prefer not to contact the customer, please provide us with their names and contact information and ProTeam will contact the customer on your behalf. ProTeam will only use this contact information for purposes of informing them of this Important Product Safety Notice.

If you have any questions regarding this Important Product Safety Notice, or need help determining if your GoFit unit is affected, please contact ProTeam Customer Service at [customerservice.proteam@emerson.com](mailto:customerservice.proteam@emerson.com) or at 866-888-2168. We regret any inconvenience and appreciate your help and support in this important effort.

Regards,

ProTeam Customer Service