Countertop Display Refrigerator

2-Shelf Models: 360CRM5HCB, 360CRM5HCS, 360CRM5HCW
3-Shelf Models: 360CRM7HCB, 360CRM7HCS, 360CRM7HCW

Please read the manual thoroughly prior to equipment set-up, operation and maintenance.
Warning

DANGER – RISK OF FIRE OR EXPLOSION. FLAMMABLE REFRIGERANT USED. TO BE REPAIRED ONLY BY TRAINED SERVICE PERSONNEL. DO NOT PUNCTURE REFRIGERANT TUBING.

PELIGRO - RIESGO DE INCENDIO O EXPLOSION. REFRIGERANTE INFLAMABLE UTILIZADO. PARA SER REPARADO SOLAMENTE POR PERSONAL DE SERVICIO CALIFICADO. NO PINCHAR LA TUBERÍA REFRIGERANTE.

DANGER – RISQUE DE FEU OU D’EXPLOSION. LE FRIGORIGÈNE EST INFLAMMABLE. CONFIER LES RÉPARATIONS À UN TECHNICIEN SPÉCIALISÉ. NE PAS PERFORER LA TUBULURE CONTENANT LE FRIGORIGÈNE.

CAUTION – RISK OF FIRE OR EXPLOSION. FLAMMABLE REFRIGERANT USED. CONSULT REPAIR MANUAL/OWNER’S GUIDE BEFORE ATTEMPTING TO SERVICE THIS PRODUCT. ALL SAFETY PRECAUTIONS MUST BE FOLLOWED.

ATENCION - RIESGO DE INCENDIO O EXPLOSIÓN. REFRIGERANTE INFLAMABLE UTILIZADO. CONSULTE EL MANUAL DE REPARACIÓN / GUÍA DEL PROPIETARIO ANTES DE INTENTAR DAR SERVICIO A ESTE PRODUCTO. DEBEN CUMPLIR CON TODAS LAS PRECAUCIONES DE SEGURIDAD.

ATTENTION – RISQUE DE FEU OU D’EXPLOSION. LE FRIGORIGÈNE EST INFLAMMABLE. CONSULTER LE MANUEL DU PROPRÉTAIRE/GUIDE DE RÉPARATION AVANT DE TENTER UNE RÉPARATION. TOUTES LES MESURES DE SÉCURITÉ DOIVENT ÊTRE RESPECTÉES.

CAUTION – RISK OF FIRE OR EXPLOSION DUE TO PUNCTURE OF REFRIGERANT TUBING; FOLLOW HANDLING INSTRUCTIONS CAREFULLY. FLAMMABLE REFRIGERANT USED.

ATENCION - RIESGO DE INCENDIO O EXPLOSIÓN DEBIDO A LA PERFORACION DE LA TUBERÍA REFRIGERANTE; SIGA LAS INSTRUCCIONES DE MANIPULACIÓN CON CUIDADO. REFRIGERANTE INFLAMABLE UTILIZADO.

ATTENTION – RISQUE DE FEU OU D’EXPLOSION SI LA TUBULURE CONTENTANT LE FRIGORIGÈNE EST PERFORÉE; SUIVRE LES INSTRUCTIONS DE MANUTENTION AVEC SOIN. LE FRIGORIGÈNE EST INFLAMMABLE.

CAUTION – RISK OF FIRE OR EXPLOSION DUE TO FLAMMABLE REFRIGERANT USED. FOLLOW HANDLING INSTRUCTIONS CAREFULLY IN COMPLIANCE WITH LOCAL GOVERNMENT REGULATIONS.

ATENCIÓN – RIESGO DE INCENDIO O EXPLOSIÓN DEBIDO A REFRIGERANTE INFLAMABLE UTILIZADO. SIGA LAS INSTRUCCIONES DE MANIPULACIÓN CON CUIDADO CONFORME A LAS REGLAS DE LA MUNICIPALIDAD.

ATTENTION – RISQUE DE FEU OU D’EXPLOSION SI LE FRIGORIGÈNE EST INFLAMMABLE. SUIVRE LES INSTRUCTIONS DE MANUTENTION AVEC SOIN CONFORMÉMENT AUX RÈGLEMENTATION GOUVERNEMENTALE LOCAUX.
Installation
Please read this manual thoroughly prior to equipment set-up, operation and maintenance.

Important!!! Please Read Before Installation
• If the unit has recently been transported on its side, please let the unit stand upright for a minimum of 24 hours before plugging it in.
• Make sure all accessories are installed (shelves, shelf clips, etc...) before plugging in the unit.
• Make sure the unit has reached the desired temperature before loading the unit with products.
• Do not attempt to remove or repair any component of the unit. Consult an authorized service technician for servicing / repair.
• Do not hang on doors or stand inside the unit.
• Please read through this manual in its entirety.

Cabinet Location Guidelines
• Install the unit on a strong and leveled surface.
  - If the surface is uneven, the unit may be noisy.
  - The unit may malfunction if the surface is uneven.
• Install the unit in an indoor, well ventilated area.
  - For best performance, maintain 6” of clearance on the sides and the back of the unit at all times.
  - Outdoor use may cause decreased efficiency and damage to the unit.
  - Avoid direct sunlight.
• Avoid installation in a high humidity and / or dusty area.
  - High humidity can cause the unit to rust and may decrease efficiency.
  - Dust collected on the condenser coil may cause unit to malfunction.
  - Malfunction due to high ambient temperatures, humidity, or improperly maintained condenser coil will void the warranty.
• Select a location away from heat and moisture-generating equipment.
  - High ambient temperatures may cause the compressor to malfunction.
  - Malfunction due to high ambient temperatures and humidity will void the warranty.
Use and Caution

Your new refrigerator is already factory-set to run at optimum temperatures for food safety and should require no adjustments.

Digital Temperature Controller (Refrigerated models only)

Front Panel Operation

1. Set temperature:
   - Press \( \text{SET} \) button, the set temperature is displayed.
   - Press \( \text{△} \) or \( \text{▽} \) to modify the displayed value.
   - Press \( \text{SET} \) button to exit the adjustment and display the unit’s current temperature.

2. If no more buttons are pressed within 10 seconds, the unit’s current temperature will be displayed.

3. Lights: Press \( \text{LED} \) button to turn lights ‘on’ or ‘off’.
   - Manual start/stop defrost: Press \( \text{Defrost LED} \) button and hold for 6 seconds to defrost or stop defrost.

4. Refrigerant LED: When the compressor is running, the LED is on; when the refrigerator temperature is constant, the LED is off; During the delay start, the LED flashes.

5. Defrost LED: during the defrost cycle, the LED is on; when it stops defrosting, the LED is off. During the delayed display of defrost, the LED flashes.
Electrical

- Please ensure that the required voltage is being supplied at all times.
- The unit should be plugged into a grounded and properly-sized electrical outlet with appropriate over-current protection. Please refer to the electrical requirements on the unit’s nameplate.
- The unit should have its own dedicated outlet.
- Do not use extension cords.
- Ensure the unit is not resting on or against the electrical cord.
- If the unit is not in use for a long period of time, please unplug the unit from the outlet.
- To avoid shock and fire hazards, do not plug in or unplug the unit with wet hands.
- After unplugging the unit, wait at least 10 minutes before plugging it back in. Failure to do so could cause damage to the compressor.

Defrost System

Refrigeration units contain an automatic defrost system. Refrigeration coils are kept below the freezing point (32 degrees Fahrenheit). During compressor downtime, the evaporator fan continues to circulate air through the evaporator coil. This air circulation raises the coil temperature above the freezing point, melting any accumulated frost. Run-off water is drained into the evaporator pan and evaporated.
Operation/Maintenance

NOTE: We strongly recommend that any servicing be performed by an authorized service technician.

Loading Product

• Do not block the air vents.
• Ensure all shelves are sitting level and properly secured before loading products.
• Do not store flammable and explosive gas or liquids inside the unit.

Cleaning the Condenser Coil

• For efficient operation, keep the condenser surface free of dust, dirt, and lint.
• We recommend cleaning the condenser coil at least once per month.
• Clean the condenser with a commercial condenser coil cleaner, available from any kitchen equipment retailer.

Cleaning the Fan Blades and Motor

• If necessary, clean the fan blades and motor with a soft cloth.
• If it is necessary to wash the fan blades, cover the fan motor to prevent moisture damage.

Cleaning the Interior of Unit

• When cleaning the cabinet interior, use a solvent of warm water and mild soap.
• Do not use steel wool, caustic soap, abrasive cleaners, or bleach that may damage the interior finish.
• Periodically remove the shelves and shelf brackets from the unit, and clean them with a mild soap and warm water.
## Trouble Shooting

### Compressor is Not Running

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fuse blown or circuit breaker tripped.</td>
<td>Replace fuse or reset circuit breaker.</td>
</tr>
<tr>
<td>Power cord unplugged</td>
<td>Plug in power cord.</td>
</tr>
<tr>
<td>Thermostat set too high.</td>
<td>Set thermostat to lower temperature.</td>
</tr>
<tr>
<td>Cabinet in defrost cycle.</td>
<td>Wait for defrost cycle to finish.</td>
</tr>
</tbody>
</table>

### Cabinet Temperature is too Warm

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Thermostat is set too high.</td>
<td>Set thermostat to lower temperature.</td>
</tr>
<tr>
<td>Airflow is blocked.</td>
<td>Re-arrange products to allow for proper air flow. Make sure the ducts are not blocked.</td>
</tr>
<tr>
<td>Low refrigerant levels.</td>
<td>Contact a service technician to check refrigerant levels.</td>
</tr>
<tr>
<td>Door is slightly ajar.</td>
<td>Make sure door is completely closed.</td>
</tr>
</tbody>
</table>

### Interior Lighting is Not Working

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Poor switch connection.</td>
<td>Turn off light switch and turn back on.</td>
</tr>
<tr>
<td>Bulb is not connected.</td>
<td>Make sure the bulb is correctly inserted in the socket.</td>
</tr>
<tr>
<td>Bulb has burned out.</td>
<td>Replace the bulb.</td>
</tr>
</tbody>
</table>

### Condensation is Collecting on the Cabinet and/or Floor

<table>
<thead>
<tr>
<th>Issue</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Door is ajar.</td>
<td>Close the door.</td>
</tr>
</tbody>
</table>
Warranty Information

1 Year Limited Replacement Warranty - Valid only in the United States

Unless otherwise stated, Avantco Refrigeration warrants to the original purchaser of new, qualified Avantco Refrigeration units (and all parts thereof), that such equipment will be free from defects in material and workmanship for a period of 1 year from the date of delivery.

If a qualified product is found to be defective during this period, Avantco Refrigeration will repair the defective unit, replace any defective parts, or replace the defective unit.

What This Warranty Does Not Cover:
Avantco Refrigeration will not warrant coverage for component failure or other damages that arise under the following conditions:

- Failure to install and/or use the unit within proper operating conditions specified by Avantco Refrigeration.
- Failure to properly maintain the unit. This includes, but is not limited to, basic preventative maintenance like cleaning the condenser coil.
- Installation in non-commercial or residential applications.
- Products sold or used outside of the United States.
- Any damage that occurs as a result of negligence or improper handling.
- Overloading or improper loading of the unit in a manner that prevents proper airflow.

Additionally, no claims can be made against this warranty for spoilage of products, loss of sales or profits, or any other consequential damages.
Normal wear type parts, such as light bulbs and gaskets, are not included in warranty coverage.

For Warranty Inquiries or Service:
To obtain warranty service, contact the location where you purchased the product.

www.WebstaurantStore.com:
Call 717-392-7472. You must have your order number ready when contacting.

The Restaurant Store:
If you purchased this unit from your local store location, please contact your store directly.

www.TheRestaurantStore.com:
If you purchased this unit online, call 717-392-7261. You must have your order number ready when contacting.

Failure to contact Avantco Refrigeration prior to obtaining equipment service may void your warranty.