



# Care & Maintenance Heiss Cookware

Properly caring for your G.E.T. products rewards you with the best possible service life, keeping your replacement costs as low as possible.

Contact G.E.T. customer service by phone between 8:30 a.m. and 5:30 p.m. CST M-F with any questions: (800) 727-4500. Email us any time at [info@get-melamine.com](mailto:info@get-melamine.com).

**On a stovetop, always use the burner nearest in size to your Heiss cookware**



**Always add water or oil before heating - never heat empty**



**Always use soft cloths, sponges or brushes to scrub - never use harsh scour pads, steel wool or other similarly harsh materials**



**Do not overload dish racks - properly space items for optimal cleaning**



**Don't stack one Heiss directly on top of another when storing: Flip your lid!**

Turn the lid upside-down, place another Heiss on top of the lid, then repeat until you're four tall



**Always protect your hands with oven mitts when handling hot Heiss, including lids**



**Heiss is safe to wash in a hi-temp or low-temp commercial dishwasher**



**Pre-soak often (every other week) for at least 2 hours or overnight**

Recommend testing on one vessel prior to pre-soaking all inventory to ensure no discoloration occurs



**Never use with granulated dish detergent**



**Never use cleaning products that contain bleach**

