

NGC

HHB

HHD

C3

i5

i3

i1 (Sota/NGO)

Encore

HhC 3240

HhC 2020

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## Reference

ChefComm Pro Enhancements and USB Menu Loading Guidance

## Announcement

Since the integration of USB as the primary means by which TurboChef oven menus are updated, confusion has surrounded how ChefComm Pro interacts with oven menu files, as well as how to ensure a successful menu update via USB.

## ChefComm Pro Enhancements

ChefComm Pro v1.8.0 has simplified how menu files are saved and converted.

### Previous ChefComm Operation

There were two file types: BIN and XTM. The ovens require BIN files. To open a BIN file in ChefComm, the user was required to select Oven > Data Transfer > Load Oven (BIN) File. This option would simply “import” the BIN file settings into an XTM file format. This caused confusion because the user was not actually working with the file they selected.

To create a BIN file in ChefComm, the user was required to select Oven > Data Transfer > Create Oven (BIN) File. This would simply make a BIN file copy in the directory specified by the user. This created confusion because users were “saving” BIN files but not seeing them open in their ChefComm window.

### ChefComm v1.8.0: Opening a BIN Menu File

ChefComm now treats BIN files the same as XTM files. When you go to open a file, the browser window will allow you to select BIN files. No more “Oven > Data Transfer > Load Oven (BIN) Files” - rather, just locate the file you want to edit and open it.

NOTE: File types can be filtered in the box above the “Open” and “Cancel” buttons. If you do not see the file you are expecting to find, change this option to “All Files.”

### ChefComm v1.8.0: Editing a BIN File

Now, edits made to an open menu will be applied to the BIN file you opened, not an “imported” version of that file. To save your changes, simply select “Save Menu...” or “Save Menu as.”

### ChefComm v1.8.0: Saving New Menu Files

If you create a new menu from scratch, you can choose either the BIN or XTM format the first time the menu is saved (Fig 1).

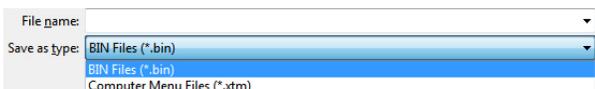


Figure 1: Select File Type While Saving New Menu Files

### ChefComm v1.8.0: Converting Files

If needed, users can convert the file they are working on to either a BIN or XTM file. From the “File” menu:

- Select “Convert to Oven File (BIN)...” to convert a XTM file to a BIN file
- Select “Convert to ChefComm File (XTM)...” to convert a BIN file to a XTM file

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## USB Drive Tips

### USB Drive Specs and Formatting

Menu loading and saving on the oven is optimized with a USB drive that is 8GB or smaller. However, some larger USBs will also work.

Before using the USB, TurboChef recommends formatting the USB to FAT32 file system:

**CAUTION:** formatting the USB will erase all content. Copy/paste any files or folders you want to save elsewhere prior to performing these steps.

1. Right-click the USB drive from the “Computer” list and select “Format”:

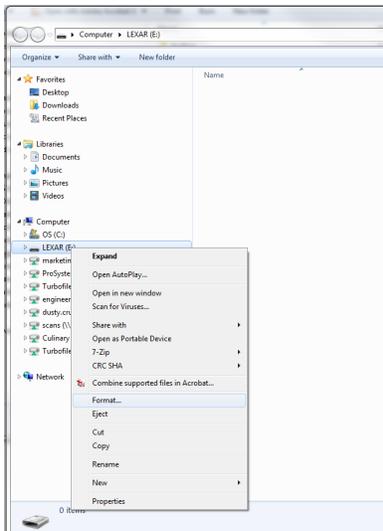


Figure 2: Formatting USB Drive

2. Select “FAT32” as the file system and then “Start.” The process will take several seconds to complete.

### USB File/Folder Requirements

For any ovens utilizing a touch screen:

- Save the BIN file on the root of the USB (i.e., not inside any folders)
- It does not matter if other content is on the USB
- You can name the BIN files anything you want. The oven will detect them and, if there is more than one, allow you to choose from a list.
- The oven can detect up to 10 BIN menu files

For any ovens with a membrane keypad and TFT display:

- You must create a folder named: **TC\_Menus**
- Inside the TC\_Menus folder, there can be only one menu file
- The menu file saved inside the TC\_Menus folder must be named: **menu.bin**

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## Saving a Menu Off One Oven and Loading to Another

### Saving from non-Touch and loading to Touch:

TurboChef recommends having a laptop on-hand to ensure a successful menu transition from a non-touch oven to a touch oven.

1. After saving the menu file from the non-touch oven, insert the USB into your computer.
2. Move the “menu.bin” file out of the “TC\_Menus” folder and onto the root of the USB.
3. Delete the “TC\_Menus” folder.
4. Ensure the touch screen oven is either cooling down or off.
5. Insert the USB into the port on the touch screen oven and follow the prompts to update the menu.

### Saving from Touch and loading to non-Touch:

TurboChef recommends having a laptop on-hand to ensure a successful menu transition from a touch oven to a non-touch oven.

1. After saving the menu file from the touch oven, insert the USB into your computer.
2. Create a folder called: TC\_Menu
3. Rename the BIN file name to: menu.bin
4. Drag and drop the “menu.bin” file into the TC\_Menu folder.
5. Insert the USB into the port on the non-touch oven and update the menu from the Info 2 screen.

### Saving from one Touch oven to another:

On many TurboChef Touch ovens, the menu will not load if the file has the same name as the menu that is currently on the oven. This bug has been corrected for any ovens manufactured in 2018 or later.

For ovens manufactured prior to 2018, the user must make sure the new menu file is named differently than the menu that is currently on the oven:

1. Before saving the menu file from the touch oven to your USB, in edit mode, navigate to the last group in the menu and then select the last item:
  - For Bullet and i1 ovens, this will be group 16, item 16
  - For i3 and i5 ovens, this will be group 20, item 10
  - For HHD ovens, this will be menu 8, group 10, item 10
  - For HHS ovens, this will be menu 4, group 10, item 10
2. Change the recipe name for this item to something unique. The current date usually works well.
3. Save the changes you made to the recipe and return to the cooling down or off screen.
4. Touch the “i” button and verify the “Menu Version” matches the name of the item you just edited.
5. Exit the info screen and insert the USB into the port on the oven.
6. Save the menu from the oven to the USB following the prompts.
7. Remove the USB from the oven and insert the USB into the port on the next oven that needs the update.
8. Follow the prompts to update the menu.

### End of Procedure

