



## Fliptop Ice Cream Freezers

Models: \_\_\_\_\_

#360ICF4

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### Note:

Read this manual in its entirety prior to equipment setup, operation, and maintenance.

## Critical Information

**Cooling Delay On Startup:** On startup, there is a 2-minute delay prior to when cooling begins. This delay is normal and is designed to protect the refrigeration system. Any power interruption will automatically trigger this delay.

**Rear Ventilation Standoff Installation:** If a standoff comes in the box, it is required to be attached before installing the unit. The rear ventilation standoff plays a critical role in ensuring the unit has good ventilation and impacts the unit's ability to cool.

**Spacing:** Do not completely fill the unit. Allow airflow to properly circulate around the chamber to properly cool all the product.

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## Hazard Statements

### Key Safety Warnings

Symbols	
 <p>Warning - To prevent personal injury.</p>	 <p>Warning: Risk of fire / flammable materials.</p>

### User Safety

**WARNING – CHILD SUPERVISION** UNSUPERVISED CHILDREN MAY MISUSE THE APPLIANCE, LEADING TO POTENTIAL INJURY OR DAMAGE TO THE UNIT. CHILDREN SHOULD BE SUPERVISED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.

**WARNING – RESTRICTED USE** THIS APPLIANCE IS NOT INTENDED FOR USE BY PERSONS (INCLUDING CHILDREN) WITH REDUCED PHYSICAL, SENSORY, OR MENTAL CAPABILITIES, OR LACK OF EXPERIENCE AND KNOWLEDGE, UNLESS THEY HAVE BEEN GIVEN SUPERVISION OR INSTRUCTION CONCERNING USE OF THE APPLIANCE BY A PERSON RESPONSIBLE FOR THEIR SAFETY.

AVOID UNSUPERVISED USE BY INDIVIDUALS WITHOUT ADEQUATE INSTRUCTION OR CAPABILITY.

IMPROPER USE BY UNAUTHORIZED INDIVIDUALS MAY RESULT IN PERSONAL INJURY OR EQUIPMENT DAMAGE.

### Storage Safety

**WARNING – HAZARDOUS MATERIALS** STORING EXPLOSIVE OR FLAMMABLE SUBSTANCES IN THE APPLIANCE CREATES SIGNIFICANT RISK OF FIRE, EXPLOSION, OR PROPERTY DAMAGE.

DO NOT STORE EXPLOSIVE SUBSTANCES, SUCH AS AEROSOL CANS WITH A FLAMMABLE PROPELLANT, IN THIS APPLIANCE.

AVOID PLACING ANY AEROSOL PRODUCTS OR OTHER FLAMMABLE MATERIALS INSIDE THE APPLIANCE.

## Installation Requirements

### **WARNING – INSTALLATION STANDARDS**

IMPROPER INSTALLATION CAN VIOLATE CODES, COMPROMISE SAFETY SYSTEMS, AND CREATE HAZARDS.

THE APPLIANCE IS TO BE INSTALLED IN ACCORDANCE WITH THE SAFETY STANDARD FOR REFRIGERATION SYSTEMS, ANSI/ASHRAE 15.

AVOID INSTALLATION THAT DOES NOT COMPLY WITH APPLICABLE SAFETY STANDARDS AND CODES.

### **WARNING – INSTALLATION LOCATION**

INCORRECT PLACEMENT CAN VIOLATE CODES, CREATE ACCESS ISSUES, OR COMPROMISE EVACUATION ROUTES.

THE APPLIANCE SHALL NOT BE INSTALLED IN PUBLIC CORRIDORS OR LOBBIES.

DO NOT INSTALL THE APPLIANCE IN AREAS THAT MAY BLOCK EMERGENCY EXITS OR PUBLIC PATHWAYS.

### **WARNING – WATER CONNECTIONS**

IMPROPER WATER CONNECTIONS MAY LEAD TO CODE VIOLATIONS, CONTAMINATION, OR SYSTEM FAILURES.

WATER PIPE CONNECTIONS AND FIXTURES DIRECTLY CONNECTED TO A POTABLE WATER SUPPLY SHALL BE SIZED, INSTALLED, AND MAINTAINED IN ACCORDANCE WITH FEDERAL, STATE, AND LOCAL CODES.

AVOID NON-COMPLIANT PLUMBING CONNECTIONS OR IMPROPER SIZING OF WATER SUPPLY COMPONENTS.

## Ventilation Requirements

### **WARNING – VENTILATION OBSTRUCTIONS**

BLOCKED VENTILATION CAN CAUSE OVERHEATING, REDUCED EFFICIENCY, AND INCREASED FIRE RISKS.

KEEP ALL VENTILATION OPENINGS CLEAR OF OBSTRUCTION.

DO NOT PLACE THE APPLIANCE IN AREAS WITH LIMITED AIRFLOW OR BLOCKED VENTS.

## Refrigerant Safety

### **WARNING – DEFROSTING PROCESS**

IMPROPER DEFROSTING METHODS CAN DAMAGE THE REFRIGERATION SYSTEM, CAUSE REFRIGERANT LEAKS, OR CAUSE FIRE HAZARDS.

DO NOT USE UNAUTHORIZED DEFROSTING DEVICES OR CLEANING METHODS. ONLY USE WHAT IS RECOMMENDED BY THE MANUFACTURER.

### **WARNING – MECHANICAL DEVICES**

UNAUTHORIZED DEVICES MAY DAMAGE REFRIGERANT SYSTEMS AND CREATE LEAK HAZARDS, SYSTEM DAMAGE, OR FIRE HAZARDS.

DO NOT USE MECHANICAL DEVICES OR OTHER MEANS TO ACCELERATE THE DEFROSTING PROCESS, OTHER THAN THOSE RECOMMENDED BY THE MANUFACTURER.

DO NOT USE TOOLS OR IMPLEMENTS TO CHIP AWAY ICE OR ACCELERATE DEFROSTING.

### **WARNING – REFRIGERANT CIRCUIT**

DAMAGE TO REFRIGERANT LINES CAN RELEASE FLAMMABLE GASES. REFRIGERANT LEAKS, FIRE, EXPLOSION, OR ENVIRONMENTAL HARM MAY RESULT.

DO NOT DAMAGE THE REFRIGERANT CIRCUIT.

AVOID PUNCTURING, BENDING, OR CRUSHING REFRIGERANT LINES OR COMPONENTS.

### **WARNING – INTERNAL ELECTRICAL APPLIANCES**

NON-APPROVED ELECTRICAL DEVICES CAN CREATE SPARK HAZARDS NEAR REFRIGERANT, INCREASING THE RISK OF FIRE, EXPLOSION, OR ELECTRICAL MALFUNCTION.

DO NOT USE ELECTRICAL APPLIANCES INSIDE THE FOOD STORAGE COMPARTMENTS OF THE APPLIANCE, UNLESS THEY ARE OF THE TYPE RECOMMENDED BY THE MANUFACTURER.

DO NOT INSERT ANY UNAPPROVED ELECTRICAL DEVICES INSIDE THE REFRIGERATED COMPARTMENTS.

### **WARNING – STORAGE ENVIRONMENT**

PROXIMITY TO IGNITION SOURCES INCREASES THE RISK OF REFRIGERANT IGNITION, FIRE, OR EXPLOSION.

THE APPLIANCE SHALL BE STORED IN A ROOM WITHOUT CONTINUOUSLY OPERATING IGNITION SOURCES (FOR EXAMPLE: OPEN FLAMES, AN OPERATING GAS APPLIANCE, OR AN OPERATING ELECTRIC HEATER).

DO NOT STORE THE APPLIANCE NEAR OPEN FLAMES, GAS APPLIANCES, OR HEATING ELEMENTS.

### **WARNING – PHYSICAL INTEGRITY**

DAMAGING THE APPLIANCE STRUCTURE CAN RELEASE FLAMMABLE REFRIGERANT, LEADING TO INCREASED RISK OF FIRE, EXPLOSION, OR ENVIRONMENTAL HARM.

DO NOT PIERCE OR BURN THE APPLIANCE.

AVOID ACTIONS THAT MIGHT PUNCTURE OR DAMAGE THE REFRIGERANT SYSTEM.

### **WARNING – REFRIGERANT PROPERTIES**

REFRIGERANTS MAY LACK WARNING PROPERTIES, MAKING LEAKS DIFFICULT TO DETECT. BEWARE OF DELAYED DETECTION OF DANGEROUS REFRIGERANT CONCENTRATIONS.

BE AWARE THAT REFRIGERANTS MAY NOT CONTAIN AN ODOR. REFRIGERANT LEAKS WILL NOT BE DETECTABLE THROUGH SMELL.

## Service And Repair

### **WARNING – COMPONENT REPLACEMENT**

NON-ORIGINAL PARTS MAY COMPROMISE SAFETY SYSTEMS, LEADING TO INCREASED RISK OF FIRE, EXPLOSION, OR SYSTEM FAILURE.

COMPONENT PARTS SHALL BE REPLACED WITH LIKE COMPONENTS.

SERVICING MUST BE PERFORMED BY FACTORY AUTHORIZED SERVICE PERSONNEL TO MINIMIZE THE RISK OF IGNITION DUE TO INCORRECT PARTS OR IMPROPER SERVICE.

DO NOT USE NON-ORIGINAL COMPONENTS OR UNAUTHORIZED SERVICE PROVIDERS.

## Danger Notices

### **DANGER – FIRE OR EXPLOSION RISK: DEFROSTING**

MECHANICAL DEFROSTING CAN DAMAGE REFRIGERANT SYSTEMS AND RELEASE FLAMMABLE GAS. FIRE, EXPLOSION, SEVERE INJURY, OR PROPERTY DAMAGE MAY RESULT.

DO NOT USE MECHANICAL DEVICES TO DEFROST REFRIGERATOR. DO NOT PUNCTURE REFRIGERANT TUBING.

DO NOT USE TOOLS, IMPLEMENTS, OR HEAT SOURCES TO ACCELERATE DEFROSTING.

### **DANGER – FIRE OR EXPLOSION RISK: REPAIRS**

IMPROPER REPAIRS CAN TRIGGER REFRIGERANT LEAKS AND IGNITION. FIRE, EXPLOSION, OR SERIOUS INJURY MAY RESULT.

FLAMMABLE REFRIGERANT USED. REFRIGERANT MUST BE REPAIRED ONLY BY TRAINED SERVICE PERSONNEL. DO NOT PUNCTURE REFRIGERANT TUBING.

AVOID DIY REPAIRS OR ALLOWING UNTRAINED SERVICE PROVIDERS TO PERFORM MAINTENANCE ON THE UNIT.

## **Caution Notices**

### **CAUTION – FIRE OR EXPLOSION RISK: SERVICE**

INCORRECT SERVICE PROCEDURES CAN COMPROMISE SAFETY SYSTEMS. FIRE, EXPLOSION, OR EQUIPMENT DAMAGE MAY RESULT.

RISK OF FIRE OR EXPLOSION. FLAMMABLE REFRIGERANT USED. CONSULT REPAIR MANUAL / OWNER'S GUIDE BEFORE ATTEMPTING TO INSTALL OR SERVICE THIS PRODUCT. ALL SAFETY PRECAUTIONS MUST BE FOLLOWED.

DO NOT PROCEED WITH SERVICE WITHOUT PROPER DOCUMENTATION AND TRAINING.

### **CAUTION – FIRE OR EXPLOSION RISK: DISPOSAL**

IMPROPER DISPOSAL CAN RELEASE REFRIGERANT AND CREATE ENVIRONMENTAL HAZARDS. FIRE, EXPLOSION, ENVIRONMENTAL CONTAMINATION, OR LEGAL PENALTIES MAY RESULT.

RISK OF FIRE OR EXPLOSION. DISPOSE OF PROPERLY IN ACCORDANCE WITH FEDERAL OR LOCAL REGULATIONS. FLAMMABLE REFRIGERANT USED.

DO NOT DISCARD THE APPLIANCE THROUGH REGULAR WASTE CHANNELS OR WITHOUT PROFESSIONAL ASSISTANCE.

### **CAUTION – FIRE OR EXPLOSION RISK: HANDLING**

CARELESS HANDLING CAN DAMAGE REFRIGERANT SYSTEMS. REFRIGERANT LEAKS, FIRE, EXPLOSION, OR INJURY MAY RESULT.

FLAMMABLE REFRIGERANT USED. RISK OF FIRE OR EXPLOSION DUE TO PUNCTURE OF REFRIGERANT TUBING; FOLLOW HANDLING INSTRUCTIONS CAREFULLY.

AVOID ROUGH HANDLING, DRAGGING, OR DROPPING THE APPLIANCE.

## **Disposal Requirements**

### **WARNING – APPLIANCE DISPOSAL**

IMPROPER DISPOSAL CREATES RISK OF CHILD ENTRAPMENT, REFRIGERANT RELEASE, ENVIRONMENTAL HARM, OR LEGAL PENALTIES.

COMPLY WITH LOCAL REGULATIONS REGARDING DISPOSAL OF THE APPLIANCE FOR ITS FLAMMABLE REFRIGERANT. BEFORE DISPOSAL OF SCRAP THE APPLIANCE, PLEASE TAKE OFF THE DOORS TO PREVENT CHILDREN FROM BEING TRAPPED.

DO NOT DISCARD THE APPLIANCE WITHOUT REMOVING DOORS AND FOLLOWING PROPER DISPOSAL PROTOCOLS.

### **WARNING – PROFESSIONAL DISPOSAL**

IMPROPER DISPOSAL METHODS CAN LEAD TO HAZARDOUS MATERIAL RELEASE. FIRE, ENVIRONMENTAL CONTAMINATION, OR OTHER HAZARDS MAY RESULT.

WHEN DISPOSING OF THE APPLIANCE, IT MUST BE DONE BY THE MANUFACTURER, ITS SERVICE AGENT, OR A SIMILARLY QUALIFIED PERSON TO AVOID FIRE AND OTHER HAZARDS.

DO NOT ATTEMPT TO DISPOSE OF THE APPLIANCE WITHOUT PROPER PROFESSIONAL ASSISTANCE.

## Initial Setup

**Inspect the Packaging:** Examine the unit's packaging for any signs of damage that may have occurred during shipping.

### Unboxing

- Open the packaging with care.
- Use scissors or a box cutter to cut open the box.
- Ensure you do not damage the unit or its components.
- If any damage is noticed, contact customer service immediately.

### Placement

- Place the unit on a stable surface near an electrical outlet.
- **Level placement is crucial** for the unit to work effectively.

## Installation

### Manual Review

- Read through the manual in its entirety.

### Transport Orientation

- If the unit has recently been transported on its side, let it stand upright for a minimum of 24 hours before plugging it in.

### Temperature Readiness

- Ensure the unit has reached the desired temperature before loading it with products; it is designed to keep cold products cold, not to chill warm products.

### Installation Clearance

- Maintain 3" clearance on all sides of the unit. Ensure the rear standoff bracket is properly installed. Do not install in fully enclosed spaces such as in closets.

## Ventilation Requirements

- Do not block condenser coil fan or compressor vents. Do not place items on top of units with top-mounted systems, as this will block airflow to the refrigeration system.

## Accessory Installation

- Confirm that all accessories (shelves, shelf clips, casters) are installed before plugging in the unit.

## Power Requirements

- Use dedicated GFCI circuit of commercial quality as required by local codes and regulations. Do not use an extension cord.

## Service Caution

- Do not attempt to remove or repair any component of the unit; consult an authorized service technician for servicing or repair.

## Safety Reminder

- Do not sit or stand inside the unit.

## Environmental Requirements

- The unit is designed for a temperature-controlled, indoor environment.
- Product Climatic Class 7: This appliance is electrical safety tested for operation in maximum ambient temperature of 95°F (35°C) with 75% relative humidity.
- Avoid placing the unit in direct sunlight, as this may affect performance.

## Cleaning

### Warning

- Always unplug the equipment before cleaning.

### Cabinet Interior Cleaning

- Use a solvent of warm water and mild soap.

### Avoid Abrasives

- Do not use steel wool, caustic soap, abrasive cleaners, or bleach that may damage the interior finish.

### Door Gasket Cleaning

- Every 3-6 months, inspect door gaskets and clean as required. Inspection is recommended to be completed by a professional. Worn or dirty gaskets can cause air leaks, reduce cooling performance, and introduce unwanted moisture in the cabinet that can cause the evaporator coil to freeze.

## Condenser Coil Cleaning

**NOTE:** Condenser coil cleaning is required to be completed by a qualified and insured food service technician.

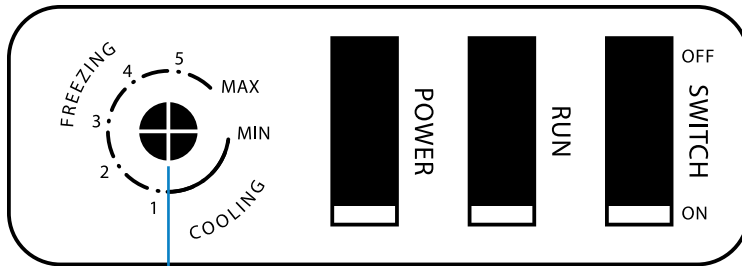
### Important Information

- **Dust Risks:** A dusty condenser may lead to high energy consumption, less cooling effectiveness, and compressor damage.
- **Regular Maintenance:** For efficient operation, keep the condenser surface free of dust, dirt, and lint.
- **Monthly Cleaning:** We recommend cleaning the condenser coil at least once per month.
- **Location Note:** The condenser coil is located at the bottom behind the panel.

### Cleaning Instructions:

1. **Disconnect Power:** Disconnect the electrical power from the unit.
2. **Remove Covers:** Remove the front cover and base cover with a screwdriver.
3. **Clean Debris:** Using a brush and / or vacuum, remove the dirt, lint, etc. from the finned condenser coil in a vertical direction.
4. **Apply Cleaner:** Clean the condenser with a commercial condenser coil cleaner, available from any kitchen equipment retailer. Ex. Noble Chemical Tech Line coil cleaners.
5. **Straighten Fins:** After cleaning, straighten any bent condenser fins with a fin comb.
6. **Replace Covers:** When finished, be sure to reinstall the front cover and base cover.
7. **Restore Power:** Reconnect the electrical power to the unit.

## Operation



Turning the screw clockwise will decrease temperature.

## Controls

- **Set Temperature:** Adjust the set temperature using a flat head screwdriver.  
**Note:** It is optimally set at the factory, but you may need to adjust for individual needs.
- **Power Light:** Displays if there is power to the freezer.
- **Run:** Displays if the unit is actively cooling.
- **Power Switch:** To have the freezer run, flip the switch to 'ON.'

## Defrost System

1. **Monitor Ice Thickness:** Check cabinet wall for ice buildup reaching ¼" to determine defrost timing.
2. **Prepare for Defrost:** Turn temperature control knob to lowest setting (lowest number on numbered controllers) for 5-6 hours before defrosting.
3. **Power Off Unit:** Switch freezer off and remove all food items to prepare for defrost cycle.
4. **Remove Ice Buildup:** Allow natural melting without using sharp tools to prevent system damage.
5. **Drain Water From Bottom:** Remove cap to drain water from bottom of freezer when defrosting is finished.
6. **Clean After Defrost:** Wipe wall with dry cloth after ice removal to remove moisture.
7. **Restore Power:** Turn power back on after cleaning to resume normal operation.

## Manual Defrost Process

1. **Begin Manual Defrost:** Unplug unit to initiate manual defrost cycle.
2. **Position Drainage Tube:** Place drainage tube in drain or pump to manage melt water flow.
3. **Complete Ice Removal:** Wait until all ice melts and water drains to finish defrosting process.
4. **Clean Interior Cabinet:** Wipe down inside surfaces with cloth to remove residual moisture.
5. **Restore Operation:** Plug unit back in and allow it to return to optimal serving temperature before inserting products.

## Loading Product

### Product Loading Guidelines:

- **Unbox Product:** Remove products from shipping cartons before loading to promote air circulation.
- **Max Level:** Never load product above maximum level indicators found inside unit.

## Maintenance

### Monthly - Inspect for Wear

**Purpose:** To regularly check all components for signs of wear, tear, or damage, and replace as necessary.

1. Turn off and disconnect the machine from the power source.
2. Inspect the plug and cord for any indications of excessive wear, which may encompass discoloration, burn marks, cuts, and tears.
3. Check the integrity of electrical cords and plug points.
4. Examine taps, levers, and other manual components for ease of operation.
5. If any issues are detected, consult the “Troubleshooting” section, or contact a service provider for recommended actions or replacements.

### Annual Maintenance - Professional Servicing

**Purpose:** To ensure that specialized features like electrical components and temperature controls are working correctly.

1. Schedule an annual service appointment with a certified technician who specializes in refrigeration.
2. The technician will perform a comprehensive inspection, checking electrical components.
3. Any worn-out or damaged parts will be replaced.
4. Obtain a detailed service report for your records, beneficial for both warranty claims and future troubleshooting.
5. If necessary, clean the fan blades and motor with a soft cloth to remove any buildup.

## Troubleshooting

Problem	Possible Cause	Possible Solution
Unit does not power on.	Power cord disconnected or not plugged in properly.	Check that the power cord is securely plugged into a functioning outlet to restore power connection.
	Improper or missing grounding.	Ensure the unit is properly grounded to provide electrical safety.
	Damaged electrical wires or plugs.	Contact aftersales service for safe electrical repair. Do not attempt to repair yourself.
	Outlet does not have power or is overloaded.	Check the outlet and ensure it has power. Designate one outlet for your unit to provide adequate power supply.
	Internal fuse blown.	Contact authorized service technician for fuse replacement to restore electrical function.
	Voltage is unstable.	Use a suitable automatic voltage regulator to stabilize power supply.
	Using extension cords.	Do not use extension cords. Plug directly into dedicated outlet to ensure proper electrical connection.
	Power cut off and unit immediately restarted.	Wait at least 10 minutes before plugging back in or turning on to avoid compressor damage.
Freezer is noisy or vibrating.	Plugging in unit immediately after delivery.	Allow unit to stand upright for 24 hours if recently transported on its side to protect the compressor.
	Installed on an uneven surface.	Reinstall the unit on a strong, level surface to eliminate vibration.
Frost or ice builds up rapidly.	Unit resting on or against electrical cord.	Ensure the unit is not resting on or against the electrical cord to prevent cord damage and noise.
	Door or lid opened frequently or left open.	Limit the number and length of times the lid is opened. Ensure door or lid is fully closed to maintain temperature and reduce frost buildup.
	Hot or humid environment.	Install the freezer in a well-ventilated, temperature-controlled area below 75°F and less than 55% humidity to prevent excessive frost formation.
	Blocked air vents.	Do not block the air vents. Ensure proper clearance around the unit to maintain proper airflow.
	Overfilling storage compartment.	Limit storage to prevent overfilling and ensure proper air circulation to maintain proper cooling.
Unit not defrosting when needed.	Defrost the freezer when ice reaches ¼" on cabinet wall to maintain efficiency.	

Problem	Possible Cause	Possible Solution
Reduced cooling performance / not maintaining temperature.	Improper temperature setting.	Adjust temperature control as recommended to achieve proper cooling.
	Dirty or dusty condenser coil.	Clean condenser coil to ensure efficient operation.
	Poor ventilation around unit.	Maintain at least 4"-6" clearance on all sides and back for proper air circulation.
	Exposure to direct sunlight or high ambient temperature.	Relocate the freezer away from direct sunlight or sources of heat to improve cooling performance.
	Placing hot items directly inside unit.	Allow hot items to cool before putting in the freezer to maintain internal temperature.
	Large items blocking airflow.	Divide large items into smaller parts and leave space for air circulation.
	Unit installed inside closet or alcove.	Do not install inside a closet or alcove. Ensure adequate ventilation to provide proper airflow.
	Missing or poorly installed accessories.	Ensure all accessories (shelves clips, casters, etc.) are installed and properly secured to ensure proper operation.
Wetness or condensation on exterior surfaces.	High humidity environment greater than 55%.	Install in an environment with less than 55% humidity to reduce condensation.
	Dew formation is normal during high humidity.	Wipe surfaces dry as needed to remove normal condensation.
Water pooling inside or outside the unit.	Drain tube blocked or not in position.	Open panel and ensure drain tube is clear and properly directed to a drain or bucket to enable proper drainage.
	Drainage pipe not lowered or connected properly.	Lower the condensation drainage pipe and connect it to a drain or bucket to manage defrost water.
	Not wiping down after defrosting.	Wipe cabinet interior dry after defrosting to remove residual moisture.
Gasket door seal does not seal or is damaged.	Gasket dirty or has oil or fruit juice stains.	Clean with warm water and apply talcum powder to prolong elasticity.
	Gasket not elastic.	Follow regular cleaning and maintenance. Replace if necessary to maintain proper sealing.
Unusual noises (for example: water flowing).	Refrigerant flowing during normal operation.	No action needed. Normal sound during operation.
	Compressor and condenser are hot.	Normal operation. No action required.
	Dirty interior or spoiled food.	Clean the interior with mild detergent and warm water. Remove spoiled food to eliminate odors.
Interior accessories dirty.	Missing regular cleaning.	Remove and clean accessories with mild soap and warm water periodically to maintain hygiene.
Compressor or system damage after transportation.	Transported at an incline greater than 45 degrees.	Transport only upright or under 45 degrees inclination to prevent compressor damage.
	Unit plugged in immediately after being on its side.	Wait 24 hours before plugging in if transported on its side to protect the compressor.