

Electrolux Professional Product Processes BEVERAGE SERVICE

Installation Requests

- **Customer Care will assist in scheduling Purchased Installations.**
 - Phone: 1.800.695.4500
 - Option 1, then 3 (Available 8 AM – 8 PM EST)
 - Website: <https://www.grindmaster.com/service/service-request-2/>
 - **Reps and/or Dealers may directly contact Customer Care Beverage. Serial number as well as End User Contact information is needed to schedule installation.**

Warranty Related Requests

Phone: 1.800.695.4500

- Option 1, then 3 (Available 8 AM – 8 PM EST)
- Website: <https://www.grindmaster.com/service/service-request-2/>
- **Serial number as well as End User Contact information is needed to request warranty service.**

Order Information & Related Inquiries:

- Order placement or Information (account holders)
 - Phone: 1.800.695.4500 option 2, then 2
 - Email: csmailbox@electroluxprofessional.com

Parts Identification & Related Inquiries:

- Phone: 1.800.695.4500 Option 1, then 3 (Parts orders for non-account holders)
- <https://www.grindmaster.com/service/parts-identification/>

Technical Inquires

- Email: ccamericas@electroluxprofessional.com: This will autoreply with a ticket number to any member in cc.
- Phone: 800.695.4500 option#1, then 3