



## Mercer Culinary Customization

Mercer Culinary products are among the best in the business, and now you can make them even better with personalized products! Mercer Culinary has made it easier than ever to boost your brand by adding your company's logo or design to its great line of products. With endless options to choose from, you can conveniently attach your name to terrific products while leaving a lasting impression!



### Printing Options:

- Maximum print area for any location is 4" x 4"
- Embroidery placement is referred to as the vantage point of someone wearing the item

### Printing Options:

- Approved formats: .ai, .eps, .pdf, or .png file format
- Print-ready artwork at high resolution (300 DPI or greater)
- Lines must be no thinner than 2 pt.; text no smaller than 16 pt.
- Fonts should be outlined to avoid substitution

### Lead Time:

- Proof lead time: 1 week (only applies to logo orders)
- Production lead time: 10-14 business days

### Ordering Information:

- Set-up fee: \$90 (only applies to logo orders)
- Set-up fee is nonrefundable after a proof is received
- Setup fee is waived on reorders using the same design
- Intricate logo designs requiring extra setup time may incur additional fees
- If using text, please note desired text color and font options in the Comments box. Available options are listed at the bottom of this page.
- Choice of flag on one or both sides of the collar. Adding a flag is \$10 per side. Please note if you would like a flag added during checkout.
- Once approved, customized items cannot be canceled or returned.
- Please contact us at one of the emails below for reordering.

## How to Order:

If you are interested in customization or for pricing, please contact us at one of the following emails!

**WebstaurantStore:** [customquote@webstaurantstore.com](mailto:customquote@webstaurantstore.com)

**The Restaurant Store:** [TRScustomorders@therestaurantstore.com](mailto:TRScustomorders@therestaurantstore.com)

**ClarkPro:** Please contact your account manager

In the email, please include the following:

- Item number(s)
- Attached logo or design with desired placement and any other information related to the customization such as color and size
- Desired quantity
- Email address
- Billing name
- Billing address
- Billing phone number
- Shipping name (if different from billing)
- Shipping address (if different from billing)
- Shipping phone number (if different from billing)

You represent that you have the right or license to the provided image, likeness, or logo (collectively, "Design") or the knowledge and consent of the individual having the right to the Design for this reproduction and its use. By placing an order using the Design, you agree to hold Clark Associates, Inc., and its related companies, including but not limited to The Webstaurant Store, Inc., and The Restaurant Store, Inc., and their third-party vendors free and harmless from all liability and to indemnify them for any loss, damage, or injury, including violations of intellectual property rights, that they may suffer as a result of producing and any other use of the Design, including any legal fees and out of pocket costs.