



Edwards Customization

Add your logo or name to Edwards apparel! Edwards offers quality embroidery, quick lead times, and reasonable prices.

If you are interested in customization or for pricing, please contact us at one of the following emails!

WebrestaurantStore: customquote@webrestaurantstore.com

The Restaurant Store: TRScustomorders@therestaurantstore.com

Clark National Accounts: Please contact your account manager

In the email, please include the following:

- Item number(s)
- Attach logo file in format listed below
- Desired placement of logo and/or text (see location options below)
- If requesting text, include what is to be embroidered broken out by line (Line 1: ____, Line 2: ____, Line 3: ____), thread color, and font (see below)
- If text or logo varies by size/style, be specific to what should be decorated on each item #.
- If you have embroidered your logo before or have something you are trying to match, please share an example photo.
- Desired quantity
- Email address
- Billing name
- Billing address
- Billing phone number
- Shipping name (if different from billing)
- Shipping address (if different from billing)
- Shipping phone number (if different from billing)

Printing Options:

- Choose from embroidered logo or text.
- Most logos will be approximately 3"-4" if on the chest or 2-3" wide on sleeves, however exact sizes are all logo dependent and will be sized proportionally. Please provide any specific size requests upfront. Changes to the artwork/sizing after proof has been created will incur an additional set up fee. Max size for chest is 4" wide and max size for sleeves is 3" wide.

- Quotes will be provided based on a logo having 16,000 stitches or less, which covers most logos. Stitch count can't be finalized until logo is digitized, so please be aware if your logo ends up requiring more than 16,000 stitches, the quote could be updated. For orders exceeding 16,000 an additional \$.40 per piece is applied per extra thousand stitches (rounded up).
- Text personalization will be approximately ½" and each line is limited to 16 characters (including spaces). Please pick from font options listed at the end of this doc.
- We use stock thread colors (listed on last page) so the colors may differ than the exact colors in your logo. The digital proof will reflect the thread colors.

Artwork Requirements:

- High quality vector artwork (.ai, .eps), digitized tape files in .DST format, or high resolution .JPG, .PNG, .TIF, .PDF files (300 DPI or greater).
- If you have previously ordered and have a run sheet, .DST File, or a photo of the product, please share it with us.

Set Up Fees:

- Unless a .DST file is provided, there is a one-time set up fee of \$20 per logo for the first order. This is free if you order over 48 pieces with the same logo and will be refunded after you order.
- Set-up fee is nonrefundable after a proof is received.
- Set-up fee is waived on reorders using the same design.

Lead Times:

- Proof lead time: 2-3 business days
- Production lead time: 5-7 business days after proof approval. Does not include shipping days. For orders with very high stitch counts and/or over 500 pieces, extended lead time may apply.

Ordering Information:

- Sizes can be mixed across the same style shirt to reach quantity minimums/tiers if using the same logo/thread colors/placement location. List the mix of sizes in the comments box.
- Once proof is approved, customized items cannot be changed or returned.
- No proof provided for text-only requests unless requested.
- Proofs will be in a digital form unless specifically requested. First sew out is no charge, additional sew outs will be \$5 for each request. Sew outs can take an additional 24 hours to process.

Location Options:



Font Options:

STANDARD FONTS INCLUDE: Standard font size 0.5"H.

BLOCK block

BRANTFORD brantford

BRUSH SCRIPT brush script

CUSTOM SCRIPT custom script

GOUDY BOLD goudy bold

HOBO hobo

OLD ENGLISH old english

RUSS TIMES russ times

ZAP CHANCE zap chance

Thread Color Options:

RA # Color		Stock Threads			
5597	Snow White	9153	Glendale	9115	Otter Gray
5635	Ivory	5756	Peapod	9134	Turkish Tan
9126	Basket Beige	9148	Rolling Meadows	9128	Carbondale
9028	Ice Ballet	5620	Erin Green	5574	Steel Gray
5643	Eggshell	5622	Ming	5565	Charcoal
5616	Celery	5579	Spruce	9117	Grey Flannel
5625	Lemon	9152	Bonaire Green	5784	Silver Grey
5762	Sunflower	5540	Kelly	5707	Metal
9001	Ombre Gold	7710	Light Kelly	5865	Charcoal
9172	Warm Sunshine	9091	Veggie Green	5596	Black
5542	Goldenrod	5508	Dark Green	5566	Radiant Red
5765	Scholastic	5521	Willow	5807	Candy Apple Red
9109	Pooh	9107	Kiwi Green	9002	Toasty Red
5709	Yellow Mist	5502	Olive	5549	Burgundy
9157	Singh Mist	5615	Evergreen	5552	Russett
5513	Yellow	5842	Foliage Green	5796	Warm Wine
5595	Copper	9121	Limerick	9055	Salvia Plum
5589	Rust	9129	Mars Green	9098	Pansy Purple
7713	Honeysuckle	5617	Olive Drab	5592	Plum
5518	Orange	9151	Alpine Green	9027	Purple Ice
5630	Golden Poppy	5701	Ashley Gold	9064	Lucky Lavender
9008	Sunburst	5698	Visor Gold	5586	Tulip
5769	Dark Texas Orange	1670	Vegas Gold	9088	Cindy Purple
9072	Grilled Orange	5776	Seashell	5554	Purple
7709	Bitterroot	5598	Taupe	9053	May Nights
9023	Indian Summer	5573	Tan	9049	Purple Chariot
5536	Paprika	9125	Rice Paper	9031	Dk Melody
5634	Terra Cotta	5870	Golden Tan	9021	Regal Purple
9034	Foundation	5524	Beige	9048	Amanda Lavender
5545	Copen	5815	Bronze	5684	Jay Blue
5689	California Blue	5777	Sand Dune	5520	Blue
5741	Baltic Blue	9087	Happy Trail	5602	Imperial Blue
5575	Slate blue	5672	Dark Brown	5580	Sapphire
9075	Favorite Deep Blue	5788	Cocoa Mulch	5738	Blue Suede
5739	Blue Ribbon	5779	Almond	5510	Royal Blue
5824	PN Navy	5781	Hazel	5539	Sky Blue
5686	Light Midnight	5527	Chocolate	9079	Bambino Blue
5603	Light Navy	5778	Lt Cocoa	5604	Lake Blue
5787	Smokey	9042	Brownstone	9039	Blue Splendor
5810	Peacock	5864	Mahogany	5601	Oriental Blue
9100	Venus Blue	5771	Shimmering Gold	9081	Blue Moon
9062	Prepetual Teal	9005	Cloth of Gold	5713	Neon Yellow
9052	Blue Wisteria	5906	TH Gold		
5609	Teal	5543	Light Pink	Metallic (extra charges apply)	
9103	Herbal Blue	5523	Pink	1001	Gold
5792	J Turquoise	5537	Carnation	1002	Silver
5691	Pine Green	5599	Salmon		
5613	Sprite	9168	Horizon Pink	Robison Anton - Polyester	
9106	Tealeaf	5804	Cherrystone		
5611	Seafoam	5591	Passion		
5612	Isle Green	5563	Foxy Red		
5751	Green Forest	5678	Red		
5755	Green Bay	9083	Titanium		
5849	Blue Spruce	5782	Skylight		
5619	Green Oak	9116	Teardrop		