U.S. Warranty

FOR OUR U.S. CUSTOMERS:



For qualifying products, please follow this easy 3 step process:

- 1. Dial 1-866-285-1087 to speak to a member of our highly trained technical services staff (M-F 8am-5pm EST). We will make an initial phone diagnosis.
- 2. If it is determined that minimal on-site maintenance cannot be performed, Hamilton Beach® Commercial will ship a replacement product to your location.
- 3. Once the replacement unit is received, you send the troubled unit back to Hamilton Beach® Commercial (we will provide the box and supporting materials to return the unit and we pay the freight cost for the returned unit).

For all other products, please call 1-866-285-1087 to receive assistance on your parts and labor warranty.

Note: Limitations and exclusions apply. See operation manual for complete details. Express Care is only available to end users located in the continental US. Alaska and Hawaii.



International Warranty

FOR OUR INTERNATIONAL CUSTOMERS:



Hamilton Beach® Commercial has a network of highly trained service companies in over 60 countries worldwide.

We provide 24/7/365 support via our dedicated technical services website which includes:

- detailed troubleshooting and repair instructions
- drawings with exploded view
- · recommended parts lists
- registered service centers by country
- · operation manuals and agency certifications

Our technical services team, based in North Carolina USA, offers a variety of training options, including web-based training.

Please visit us at:

commercial.hamiltonbeach.com to find your country service provider, or contact us directly at $+1\,910\,693\,4277$ or commercial.support@hamiltonbeach.com.





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Which BLENDER is RIGHT for YOU?

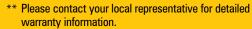


Application	Frozen Drinks				Smoothies and Frozen Drinks						
Ice	Small or C				Half or Full Cube Ice						Nugget Ice
Typical Drinks/Day	1 to 15		15 to 25		20 to 50	50+	50+	75+	75+	100+	Up to 60 drinks per hour
Average Time	25 Seconds		20 Seconds		15 Seconds	12 Seconds	12 Seconds	12 Seconds	12 Seconds	15 Seconds	Depends on recipe and cup type
Power	1/2 Peak Hp†		3/4 Peak Hp [†]		1 Hp	3 Hp	3 Hp	3 Peak Hp †	3 Нр	3 Hp	
Jar Capacity	44 oz / 1.25 L	32 oz / .95 L	44 oz / 1.25 L	32 oz / .95 L	48 oz / 1.4 L	64 oz / 1.8 L	64 oz / 1.8 L	48 oz / 1.4 L	64 oz / 1.8 L	64 oz / 1.8 L	Blends in your own cups!
Drive Coupling		Rubbe	er Clutch		Metal Clutch						N/A
Good Thinking⊛ Features	Dependable and easy to use		Wave~Action® System for smooth results		Adjustable timer provides hands-free blending	Powerful precision blending with easy-to-use paddle switches	Loaded with features and powerful performance	QuietBlend™ technology- blend at the noise level of a normal conversation	One-touch blending with AutoBlend™	Always the correct amount of ice with the Revolution® portion system	No more blender jars and an efficient blending process
Warranty	1 Year		2 Years		2 years*	2 years or 25K cycles*					1 year**









Automated

Savings

 $\underset{\mathsf{Blend-in-cup}}{\mathsf{SMARTSERVE}^{\circledR}}$

BIC2000 Series

