RSG™ Refrigerated Solutions Group®

NORLAKE®

MB MASTER-BILT® Refrigeration Solutions

YOUR TRUSTED PARTNER FOR EXPERT INSTALLATIONS



PROPER INSTALLATION PROTECTS YOUR INVESTMENT

As your long-term partner, RSG provides complete equipment support from planning through installation. Reliable performance starts with a proper setup, which is why working with a manufacturer that offers expert walk-in installation services is essential. This guide outlines key features to look for with each one included in RSG's comprehensive support.

Does your installer offer this level of service and accountability?

- **Project Assignment & Oversight**
  An RSG installation specialist is your single point of contact, overseeing all installation phases.
- **Pre-Installation Site Readiness Confirmation**
  The Specialist confirms the site is ready by checking the slab, site access, utilities, and required permits.
- **Coordination of Delivery & Installation Logistics**
  Delivery is scheduled and coordinated with the installer and GC to ensure smooth, on-time arrival.
- **Receiving & Inspection of Equipment**
  The installer inspects for damage, verifies contents, and reports any issues before installation begins.
- **Site Verification – Slab & Levelness**
  The installer ensures the slab is level and clear, notifying the GC if corrections are needed.
- **Walk-In Assembly & Equipment Installation**
  The walk-in is assembled and sealed; refrigeration system and internal wiring are installed and connected.
- **Final Power & System Start-Up**
  With power supplied, the system is connected, started, and checked for proper performance.
- **RSG Quality Assurance & Documentation**
  An installation checklist and photos are submitted for QA review, with a 90-day workmanship warranty.

RISKS OF IMPROPER INSTALLATIONS

Don't let a bad installation derail a great project. Avoid these risks by scheduling a professional RSG installation.

- Nearly 50% of all warranty calls can be tied back to poor installation
- 28% reduction in total warranty claims when using RSG installers
- Equipment failures due to improper installation can cost tens of thousands in lost product
- Damaged reputation for everyone involved







HANDLING YOUR INSTALLATION EVERY STEP OF THE WAY

98 PERCENT ON-TIME INSTALL RATE

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Certified to ISO 9001:2015 and 14001:2015 Standards

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