

## GLASSWARE Guide

Acopa glassware offers stylish and durable options at an exceptional value. From classic wine glasses and champagne flutes to vintage style rocks glasses, the variety of designs offer a way to serve any beverage with flair.

## CUSTOMIZED / DECORATED GLASS

- Decorated glass is dishwasher safe.
- Ink will withstand 200 300 commercial washes.
- Hand washing is always recommended in order to get the longest shelf life out of the imprint.

The chief aspects of glass breakage in an establishment are:



## THERMAL SHOCK

Occurs when there is a sudden temperature change, as glassware holds temperature, and any rapid change can cause stress and breakage.



## **MECHANICAL SHOCK**

Occurs when glassware comes into contact with another object, such as another glass or a plate, causing weakening and higher susceptibility to breakage.



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Though one of these aspects will eventually produce breakage in any glassware due to the life of a foodservice establishment, proper care can be taken to maximize the life of your glassware.



- Avoid glasses coming into contact with other glasses when bussing and dishwashing.
- Use trays to deliver glassware for service, and racks to safely remove from service.
- Do not bus tables by picking up glasses by the rims or holding multiple glasses at once.
- Inspect glassware for cracks and chips and remove from service if any are found.
- Only stack if they are designed to be stacked.
- Use proper racks designed for specific glassware, such as stemware or tumblers.
- When polishing stemware, hold by the base of the bowl to prevent the stem from snapping.
- Store glassware on its base to prevent rim chipping.
- Preheat glasses for warm drinks with warm water.
- Allow glasses to return to room temperature following washing before use. Never use a warm glass for serving cold beverages.
- Remove remaining liquids and ice from glass before bussing to allow glass to warm to room temperature before dishwashing.
- Never use glassware to scoop ice.
- Avoid contact with beer taps, other dishes, cutlery, and cookware.
- Never bus or store flatware in glasses.