

HOLDING CABINET

Owner's Manual

HA4 Series

HA4002

HA4003

HA4005

HA4503

HA4507

HA4508

11/4500

HA4009

HA4509

HA4511

HA4519

HA4022

HA4522

HL4022

HL4522

HMA018





welcome

Thank you for your purchase of a Winston CVap® holding/proofing cabinet. The benefits you will enjoy from this cabinet include longer hold times, better quality food, quicker service, higher productivity, and safer food temperatures.

This CVap holding cabinet utilizes Controlled Vapor (CVap) technology. Using a combination of dry and moist heat, CVap holding cabinets keep foods hot and maintain texture, whether moist or crisp, throughout long serving periods. The two electronic differential control dials are easy to understand and reliable. **The controls never need field calibration.** The FOOD TEMP

dial allows precise control of food temperature from 90°F (32°C) to 180°F (82°C). The FOOD TEXTURE dial maintains just cooked texture with settings labeled very moist, firm moist, and crisp. No guesswork required.

CVap holding/proofing cabinets are built with durable stainless steel construction and full insulation, and they are designed for high volume usage.

If you have any questions, or if anything held in your CVap holding/proofing cabinet doesn't meet your satisfaction, please call our Customer Service Center at 1-800-234-5286 or 502-495-5400, or email us at CustomerService@WinstonInd.com.

table of contents

vveicome	2
Safety	3
Receiving Your Cabinet	4
Installing Auto Water Fill	5
Electrical Information	6
Ventilation Requirements	7
Component Identification	8
Controls	9
Daily Operating Instructions	10

Holding Reference Chart	11
GM Guidelines - HA45 Series	12
School Guidelines - HA45 Series.	13
GM Guidelines - HA40 Series	14
School Guidelines - HA40 Series.	15
Daily Cleaning	16-17
Troubleshooting	18-20
Warranty & Terms & Conditions	21
Notes	22-23

Need to contact us? Choose the most convenient method.

Internet: www.winstonind.com

Email: CustomerService@winstonind.com

Phone: 800-234-5286 • 502-495-5400 • Fax 502-495-5458

Mail: 2345 Carton Drive • Louisville, KY 40299 USA.

Copyright® 2014 Winston Industries LLC. All rights reserved. CVap is a registered trademark of Winston Industries LLC. The CVap logo is a trademark of Winston Industries LLC. All other company and product names may be trademarks of their respective companies.

Please read this entire owners manual before operating your CVap holding cabinet. The manual contains important safety information and operating instructions.

As is the case with many kitchen appliances, your CVap holding cabinet should be used with caution. Please read the following warnings to avoid injuries.

A DANGER

Electrical Hazard

Can cause serious injury or death. Do not attempt to install or service this equipment unless you are a licensed electrician or trained servicer.

- Because this equipment utilizes high voltage, it should only be installed and serviced by a licensed electrician or trained servicer. Attempting to install or service the equipment yourself could result in serious, potentially fatal injuries.
- 2. If an electrical shock is felt when touching appliance, shut off power immediately (either pull power cord or turn off circuit breaker) and call a trained servicer for repair. Failure to do so could result in serious, potentially fatal injuries.
- 3 Always turn power switch off any time equipment is not in use.
- 4. This appliance utilizes heated water vapor, which transfers heat much more quickly

AWARNING

Burn Hazard

Can cause serious injury.

Avoid heated vapor when opening or closing equipment door.

and efficiently than dry air of the same temperature. Use caution when opening doors or reaching into the equipment, as heated vapor can quickly cause burns. Clean equipment daily to prevent buildup of food residue or chlorides, which can also damage stainless steel and

AWARNING

Contamination Hazard

Can cause serious illness or damage to equipment.

Clean equipment daily to avoid potential contamination hazard.

- contaminate food. Failure to follow proper cleaning procedures can void your warranty.
- 6. Prior to using equipment for the first time, perform the daily cleaning procedure listed on pages 16 and 17.
- 7. Always allow equipment to cool before

ACAUTION

Burn Hazard

Can cause injury.

Allow 30 minutes for equipment to cool before attempting to clean.

cleaning, to avoid potential burns.

ACAUTION

High Temperature and Grease Hazard
Can cause damage to equipment.
Avoid placing equipment near high heat or in grease laden atmosphere.

8. Do not place equipment in areas where air temperature exceeds 100°F (38°C). A heat shield may be required to prevent heat exposure and grease laden vapors from affecting the equipment if near heat, vapor, or grease generating devices (such as grills, steamers, ovens, etc.). Excess heat and grease inside the equipment cavities may cause electrical components to fail.

receiving your cabinet

Shipping Damage

Examine equipment thoroughly for shipping damage before, during and after unloading. All Winston products are carefully inspected and verified to be in good condition before leaving our factory. The carrier delivering your cabinet has assumed responsibility for its safe arrival. If you notice any damage (obvious or hidden), a claim must be made to the carrier.

Obvious Loss or Damage

Please note any obvious loss or damage on the freight bill or express receipt, and have the carrier's agent sign to acknowledge the claim. The carrier will supply the necessary forms. If you do not obtain and complete the forms before the carrier's agent departs, the carrier might refuse your damage claim.

Concealed Loss or Damage

Sometimes loss or damage is not obvious until the product has been unpacked. If you notice damage that was concealed by packaging or crating, contact the carrier in

writing to notify them of the damage. The carrier should agree to inspect the damage within 15 days. Please retain all packing materials. The carrier will supply an inspection report and the required claim forms.

Physical

Casters are non-marking; back casters are non-locking, front are locking.

Water Supply

In order to operate properly, the evaporator in this cabinet must be filled with clean, potable water. An optional automatic water fill system is available. This option includes hardware to connect the equipment to a copper line in your facility's water system. If your facility has plastic or galvanized pipes, contact a licensed plumber to connect the water supply. Equipment should be installed to comply with applicable federal, state, or local plumbing codes.

Equipment with automatic water fill systems are to be installed with adequate backflow protection to comply with federal, state, and local codes.

Model	Height with 3" Casters (IN / MM)	Width (IN / MM)	Depth (IN / MM)	Weight (LBS / KG)
HA4002	33.2/843	19.9/505	27.1/688	120/55
HA4003	36.1/916	19.9/505	27.1/688	135/61
HA4005	43.5/1105	19.9/505	27.1/688	215/98
HA4503	36.1/916	19.9/505	27.1/688	135/61
HA4507	36.2/919	27.6/701	34.5/876	210/96
HA4508	41.4/1051	24.6/625	34.5/876	250/113
HA4009	41.2/1046	27.6/701	34.5/876	225/102
HA4509	41.2/1046	27.6/701	34.5/876	225/102
HA4511	45.8/1165	27.6/701	34.5/876	280/127
HA4519	73.1/1857	24.6/625	34.5/876	369/168
HA4022	73.1/1857	27.6/701	34.5/876	355/162
HA4522	73.1/1857	27.6/701	34.5/876	405/184
HL4022	73.1/1857	27.6/701	34.5/876	355/162
HL4522	73.1/1857	27.6/701	34.5/876	405/184
HMA018	66.5/1689	29.5/749	39.0/991	370/168

As water evaporates, minerals in the water will deposit on the surface of the evaporator. These mineral deposits will inhibit the transfer of heat. Deposits can also degrade and damage stainless steel. To avoid mineral deposits clean the appliance daily. It is advisable to contact your water utility for advice on minimizing deposit buildup.

installing auto water fill

Automatic water fill is available as an optional feature. To remove the plastic tubing from the water line connector, use your fingers to carefully press the small brass capture ring in toward the body of the connector. Then gently pull the tubing out of the connector. To insert tubing back into connector, push the tubing fully into the connector. Once seated, try to pull the tubing out of the connector so that the capture ring comes out (about 1/16" (1.6mm)) and the tubing cannot be removed. See drawing below. Auto water fill systems must be hooked up to a potable water supply line. Winston RECOMMENDS that the tap valve included with the kit be attached to cold

water, copper, brass or steel line (the valve can handle any size line from 3/8" to 1" (9.5mm to 25.4mm)). The maximum incoming water temperature may not exceed 140°F (60°C) and the incoming water pressure must be between 20 and 150 psi (1.4 Kgf/cm2 to 10.5 Kgf/cm2 (kilogram-force per sq. centimeter)).

ACAUTION

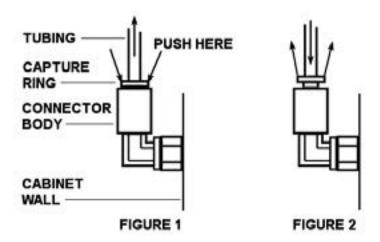
High Temperature Hazard

Can cause damage to equipment.

Fill evaporator with water prior to turning power on, and do not allow evaporator to run dry.

Equipment with auto water fill systems MUST NOT BE ALLOWED TO RUN DRY. Heat damage to the water valve may result.

It is the responsibility of the owner and installer to make sure that installation complies with all applicable local and state plumbing codes.



PUSH BRASS CAPTURE RING AGAINST CONNECTOR BODY BEFORE REMOVING TUBING. WHEN PLACING TUBING BACK INTO CONNECTOR, PUSH TUBE <u>FULLY</u> INTO CONNECTOR AND MAKE SURE CAPTURE RING IS FULLY EXTENDED.

electrical

The equipment is shipped from the factory with a 7' (213cm) (minimum) power cord and plug. Refer to the table below to determine the correct electrical outlet. It may be

necessary for a licensed electrician to install the correct outlet or wiring. Winston does not recommend wiring the appliance direct.

Below is electrical information for various models of Winston's CVap® holding cabinets.

Model	Volts	Hertz	PH	Amps	Watts	Circuit Amp	Plug Type
HA4002	120	60	1	17.0	2040	US 20/CAN 30	US 5-20P/CAN 5-30P
INTERNATIONAL	230	50	1	8.8	2024	N/A	N/A
HA4003	120	60	1	17.6	2112	US 20/CAN 30	US 5-20P/CAN 5-30P
INTERNATIONAL	230	50	1	8.8	2024	N/A	N/A
HA4503	120	60	1	18.6	2232	20	5-20P
INTERNATIONAL	230	50	1	9.1	2106	N/A	N/A
HA4005	120	60	1	14.8	1775	US 15/CAN 20	US 5-15P/CAN 5-20P
HA4507	120	60	1	19.3	2320	US 20/CAN 30	US 5-20P/CAN 5-30P
INTERNATIONAL	230	50	1	10.1	2320	N/A	N/A
HA4009	120	60	1	14.2	1700	US 15/CAN 20	US 5-15P/CAN 5-20P
HA4508	120	60	1	19.1	2290	US 20/CAN 30	US 5-20P/CAN 5-30P
INTERNATIONAL	230	50	1	8.8	2020	N/A	N/A
HA4509	120	60	1	19.3	2320	US 20/CAN 30	US 5-20P/CAN 5-30P
INTERNATIONAL	230	50	1	10.1	2320	N/A	N/A
HA4511	120	60	1	19.3	2320	US 20/CAN 30	US 5-20P/CAN 5-30P
INTERNATIONAL	230	50	1	10.1	2320	N/A	N/A
HA4519	120	60	1	19.3	2320	US 20/CAN 30	US 5-20P/CAN 5-30P
INTERNATIONAL	230	50	1	10.1	2320	N/A	N/A
HA4022	120	60	1	17.6	2112	US 20/CAN 30	US 5-20P/CAN 5-30P
INTERNATIONAL	230	50	1	9.2	2112	N/A	N/A
HA4522	120	60	1	19.3	2320	US 20/CAN 30	US 5-20P/CAN 5-30P
INTERNATIONAL	230	50	1	10.1	2320	N/A	N/A
HL4022	120	60	1	14.0	1685	US 15/CAN 20	US 5-15P/CAN 5-20P
HL4522	120	60	1	14.4	1730	US 15/CAN 20	US 5-15P/CAN 5-20P
HMA018	120	60	1	15.0	1840	US 15/CAN 20	US 5-15P/CAN 5-20P
INTERNATIONAL	230	50/60	1	8.0	1840	N/A	N/A



ventilation requirements

Ventilation clearances - To operate properly, the equipment will need sufficient space for air circulation. Allow at least 2" (51mm) clearance on all sides, particularly around ventilation holes. Care should be taken to prevent placing the equipment close to anything combustible. It must be installed with its supplied legs, feet, or casters. Counter top equipment supplied without legs or casters may be placed directly upon a counter top of non-combustible material. In this situation, the appliance may have to be sealed to the counter top with a food-grade silicone sealant (check local health codes). Half size equipment may be stacked upon each other using only a Winston supplied stacking kit and following the instructions enclosed with the kit. Your warranty may be void if you do not adhere to these ventilation requirements.

ACAUTION

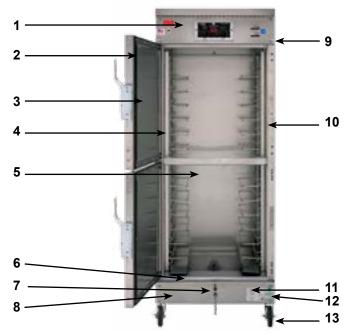
High Temperature and Grease HazardCan cause property damage.

Avoid placing equipment near high heat or in grease laden atmosphere.

Do not place equipment in an area where ambient temperature (air temperature around the equipment) exceeds 100°F (38°C). A heat shield may be required to prevent excessive heat exposure and grease laden vapors from affecting the equipment if adjacent to heat, vapor, or grease generating devices (such as grills, steamers, ovens, etc.). Excess heat and grease inside the equipment cavities may cause electrical components to fail.

Vent hood - Generally this equipment does not need to be installed under a mechanical ventilation system (vent hood). Check local health and fire codes for requirements specific to your location.

component identification



Full size cabinet shown. Elements are common to all holding cabinets.

- Control panel contains power switch and control escutcheon. Allows operator to program food temperature and food texture. Escutcheon is removable for servicing or replacing microprocessor.
- 2. **Door Gasket** seals food chamber against heat or vapor loss.
- 3. **Door & Latch** can be reversed on site.
- Adjustable Rack Supports located on both sides inside equipment, hold trays, pans, shelves, and racks.
- Food chamber holding cavity where the dual heat system combines to create the perfect holding environment.
- 6. **Trough** collects moisture that condenses on door.
- 7. **Drain Cap** is removable for draining water from evaporator.

- 8. **Evaporator and Heaters** (not visible) supply vapor atmosphere to the food chamber by heating water within the evaporator.
- 9. **Cord Wrap** (behind unit) provides storage for power cord.
- Air Heaters (not visible) supply heat for precise food texture control.
- 11. Name Plate identifies model number and serial number (important for servicing and ordering parts), voltage, power, and electrical information. Electrical Requirements Label identifies that equipment is for use with an individual branch circuit only.
- 12. **U.L. Sanitation Label** shows that equipment is in accordance with NSF standard.
- 13. **Casters** provide easy movement when front casters are in unlocked position.



- 1. **Power Switch** controls electrical power to the appliance.
- 2. Digital LED Readout shows current cabinet temperature(s). The default temperature display on the A series control is the temperature of the water in the evaporator. To view current air temperature, turn the Food Texture dial up or down 5° F, then immediately back to set temperature. The actual air temperature will display for five seconds. After five seconds the default evaporator temperature will be displayed.
- Food Temp Dial controls the temperature of the water in the evaporator, which directly controls the temperature of the food being held.
- F°/C° Button is used to switch appliance display between Centigrade and Fahrenheit temperature scales.

On older cabinet models, simply press button to switch from one mode to the other.

- Newer cabinet models allow the operator to program the default temperature display scale, and at the same time choose between the display of evaporator (Food Temp) or air (Food Texture) temperature. Briefly pressing the "F/"C key will cause the display to cycle through the following readings: EF (Evaporator Fahrenheit), EC (Evaporator Celsius), AF (Air Fahrenheit), and AC (Air Celsius). Continue to give the key brief presses until the temperature mode you desire is displayed. This changes the default display from the factory setting (EF) to the selected mode.
- 5. Food Texture Dial controls the air temperature within the food chamber. The "+" temperature scale indicates the number of degrees that the air temperature is elevated above the Food Temp setting. A texture setting at or near the food temp setting will provide a moist texture. Elevating the texture setting will deliver a progressively drier and crisper texture.

daily operating procedures

AWARNING

Contamination Hazard

Can cause serious illness.

Clean equipment prior to first use, to remove traces of industrial chemicals and oils.

Prior to using equipment for the first time, please perform the daily cleaning procedure listed on pages 16 and 17.

ACAUTION

High Temperature Hazard

Can cause damage to appliance. Fill evaporator with water prior to turning power on, and do not allow evaporator to run dry.

Please make certain evaporator has an adequate supply of water prior to turning on power switch. Water level should be approximately 1" (2.5 cm) from overflow.

 Set appropriate food temperature using the FOOD TEMP dial (set in accordance with local health codes). Set desired texture (from moist to crisp) using the FOOD TEXTURE dial. See guidelines on pages 12-15 for specific settings. 2. Fill evaporator to within 1" (25mm) of overflow with water.

NOTE: For locations with hard water, add 1 tablespoon (15ml) of white vinegar or lemon juice to water to help minimize scale buildup. Please consider contacting your local water authority to obtain advice on possible water treatment to protect the equipment. Some water supplies are high enough in chemical content to be capable of damaging stainless steel (if used untreated). The evaporation process can concentrate the chemicals in the water to a level which could cause a damaging reaction with the stainless steel. If you are using the optional automatic water fill with your equipment, and water is of unknown quality, please make the water connection via a deionizer/demineralizer. Failure to do so could void the warranty!

- 3. Toggle **Power Switch** on. Allow 30 minutes for warm-up.
- 4. Insert food.
- Adjust FOOD TEMP or FOOD TEXTURE dials as needed to achieve desired food quality.

KEEP DOOR(S) CLOSED WHEN NOT IN USE. If food temperature becomes too low during serving period, increase **FOOD TEMP** setting by 10-20°F (11-17°C) to maintain desired food temperature.



Food Holding Reference Chart						
Product	Food Temp	Food Texture				
Very moist foods Sauces, gravies, vegetables, etc.	140°F (60°C)	+5°F (3°C)				
Soft moist foods Bakery, meats, fish, chicken, etc.	140°F (60°C)	+10°F (6°C)				
Firm moist foods Finger foods, baked potatoes, etc.	140°F (60°C)	+15-30°F (8-17°C)				
Crisp dry foods Crispy fried chicken, french fries, etc.	140°F (60°C)	+50-60°F (28-33°C)				

See Holding Guidelines Charts on pages 12-13 for product recommendations with F/C settings.

- NOTE: 1. The actual temperature of crisp dry foods may substantially exceed optimal serving temperatures, making it necessary to reduce the **FOOD TEMP** setting as much as 20-30°F (11-17°C) to obtain the desired temperature.
 - 2. Total Food Texture (air temperature) setting equals the addition of the **FOOD TEMP** and **FOOD TEXTURE** settings. For example, a **FOOD TEMP** setting of 140°F (60°C) and a **FOOD TEXTURE** setting of +10°F (+6°C) is equal to an evaporator temperature of 140°F (60°C) and an air temperature of 150°F (66°C) (140+10°F (60+6°C)).

general market guidelines - HA45 series

	FAHRE	NHEIT	CELS	SIUS
PRODUCT	Food	Food	Food	Food
	Temp	Texture	Temp	Texture
	F°	F°	C°	C°
BREAD PRODUCTS Biscuits Rolls Danishes Croissants White/Wheat Bread French/Italian Bread Pancakes/Waffles French Toast Fruit Pies Gingerbreads	140-150 140-150 140-150 140-150 140-150 140-150 140-150 140-150	+20 +10 +10 +10 +15 +10 +15 +15 +15	60-66 60-66 60-66 60-66 60-66 60-66 60-66 60-66	+11 +5 +5 +5 +5 +8 +5 +8 +8 +8
DAIRY & EGG PRODUCTS Eggs (Benedict, Fried, Scrambled, Poached) Omelets Puddings/Custards	145-150	+5	62-66	+2
	150-160	+10	66-71	+5
	140-150	+5	60-66	+2
MEATS Beef (Prime Rib, Roasts, Steaks, BBQ) Pork (Roasts, Chops, BBQ, Bacon, Ham, Sausage) Lamb & Veal Hamburger Patties Hot Dogs	130-140 140-150 140-150 150-160	+15 +15 +15 +10 +10	54-60 60-66 60-66 66-71 66-71	+8 +8 +8 +5 +5
POULTRY Chicken Fried, Soft Fried, Crisp Roasted BBQ Turkey, Goose, Duck	150-160	+15	66-71	+8
	130-140	+50	54-60	+27
	150-160	+15	66-71	+8
	150-160	+15	66-71	+8
	150-160	+15	66-71	+8
SEAFOOD & SHELLFISH Fish, Fried Fish, Broiled/Baked Shrimp, Fried Fish/Shrimp in Sauce/Gravy	130-140	+50	54-60	+27
	150-160	+15	66-71	+8
	130-140	+50	54-60	+27
	150-160	+5	66-71	+2

	FAHRE	NHEIT	CELS	SIUS
PRODUCT	Food Temp F°	Food Texture F°	Food Temp C°	Food Texture C°
VEGETABLES Vegetables, Unbreaded Vegetables, Breaded Potatoes, Baked	150-160 130-140 150-160	+5 +60 +15	66-71 54-60 66-71	+2 +33 +8
STARCHES Spaghetti Rice Lasagna Beans Soups & Sauces Cooked Cereals Casseroles	140-150 140-150 150-160 140-150 140-150 150-160	+5 +5 +10 +15 +5 +10 +5	60-66 60-66 66-71 60-66 60-66 66-71 66-71	+2 +2 +5 +8 +2 +5 +2
CRISP TEXTURED FOODS Pizza Pastry Shells Crisp Breadings Crisp, Dry Foods French Fries	130-140 130-140 130-140 130-140 100	+60 +60 +60 +60 +60	54-60 54-60 54-60 54-60 38	+33 +33 +33 +33 +33
PREPARED FOODS Seafood in Sauce Hamburgers in Buns Cheeseburgers in Buns Open Sandwich w/Sauce/Gravy Plated Foods Entrees Corn Dogs	150-160 150-160 150-160 150-160 150-160 140-150	+15 +10 +10 +5 +5 +15 +40	66-71 66-71 66-71 66-71 66-71 60-66 60-66	+8 +5 +5 +2 +2 +8 +22
PROOFING Dough (Yeast Rolls, Danish Dough)	100	+10	38	+5

- The recommendations in this chart should be regarded as starting points. If user desires a more firm/dry textured product, increase the Food Texture setting; for a more soft/moist textured product, decrease the Food Texture setting.
- 2. The holding time for very crisp foods may be less than for other products.
- 3. Use a thermometer to assure compliance with local health codes.



school guidelines - HA45 series

	FAHRE	NHEIT	CELS	SIUS
PRODUCT	Food	Food	Food	Food
	Temp	Texture	Temp	Texture
	F°	F°	C°	C°
PROOFING	90-100	+5	32-38	+3
BREAKFAST Breakfast Pizza Cinnamon Rolls Eggs, Scrambled Grits Muffins Pancakes Piggiestix Sausage Patties Waffles	145 140 150 150 140 150 150 150	+40 +20 +10 +10 +5 +5 +5 +10	63 60 66 66 63 66 66 66 63	+22 +11 +5 +5 +2 +2 +2 +2 +5
LUNCH Pizza Thin Crust Thick Crust Parbaked Thin Crust Parbaked Thick Crust Tony's ReadyRise	140	+50	60	+27
	145	+30	63	+16
	140	+50	60	+27
	145	+30	63	+16
	145	+30	63	+16
Sandwiches Ham & Cheese Melt Hamburgers on Bun Hot Dogs on Bun	130	+30	54	+16
	150	+10	66	+5
	150	+10	66	+5
Meats BBQ Pork, Chopped Chicken, Baked Fish, Baked Hamburger Patties Hot Dog Wieners Meat Loaf Pork Chops Salisbury Steak Turkey, Whole Roasted	150 150 150 150 150 150 150 150	+10 +20 +5 +5 +5 +5 +10 +5 +20	66 66 66 66 66 66 66	+5 +11 +2 +2 +2 +2 +5 +11
Casseroles Beef-a-Roni Ravioli Squash Casserole Turkey Tetrazzini	150	+10	66	+5
	150	+10	66	+5
	150	+15	66	+8
	150	+15	66	+8

	FAHRE	NHEIT	CELS	SIUS
PRODUCT	Food	Food	Food	Food
	Temp	Texture	Temp	Texture
	F°	F°	C°	C°
Breaded Foods Chicken, Fried Chicken, Fillet Chicken, Fingers Chicken, Nuggets Corn Dogs Breaded Beef Patty	130	+50	54	+27
	130	+50	54	+27
	130	+50	54	+27
	140	+40	63	+22
	150	+20	66	+11
	140	+30	63	+16
VEGETABLES Broccoli Baked Beans Green Beans Corn on Cob Peas & Carrots Potato, Baked Mexican Beans Vegetables, Steamed Squash	150 150 150 150 150 150 150 150	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	66 66 66 66 66 66 66	+2 +2 +2 +2 +11 +2 +2 +2
BREADS Biscuits Cornbread/Muffins Rolls, Yeast	140	+20	63	+11
	150	+20	66	+11
	140	+20	63	+11
SIDE ITEMS Apples, Baked French Fries, Oven Style Macaroni & Cheese Rice Tater Tots, Oven Style	150	+10	63	+5
	130	+80	54	+44
	150	+10	66	+5
	150	+5	66	+2
	130	+60	54	+33
DESSERT Fruit Cobbler Apple Fritter	150 150	+20 +40	66 66	+11 +11

- The recommendations in this chart should be regarded as starting points. If user desires a more firm/dry textured product, increase the Food Texture setting; for a more soft/moist textured product, decrease the Food Texture setting.
- 2. The holding time for very crisp foods may be less than for other products.
- 3. Use a thermometer to assure compliance with local health codes.

general market guidelines - HA40 series

	FAHRE	NHEIT	CELS	SIUS
PRODUCT	Food Temp F°	Food Texture F°	Food Temp C°	Food Texture C°
BREAD PRODUCTS Biscuits Rolls Danishes Croissants White/Wheat Bread French/Italian Bread Pancakes/Waffles French Toast Fruit Pies Gingerbreads	150-160 150-160 150-160 150-160 150-160 150-160 150-160 150-160 150-160	+20 +10 +10 +10 +10 +15 +10 +15 +15	66-71 66-71 66-71 66-71 66-71 66-71 66-71 66-71	+11 +5 +5 +5 +5 +8 +5 +8 +8 +8
DAIRY & EGG PRODUCTS Eggs (Benedict, Fried, Scrambled, Poached) Omelets Puddings/Custards	155-160 160-170 150-160	+5 +10 +5	68-71 71-77 66-71	+2 +5 +2
MEATS Beef (Prime Rib, Roasts, Steaks, BBQ) Pork (Roasts, Chops, BBQ, Bacon, Ham, Sausage) Lamb & Veal Hamburger Patties Hot Dogs	150-160 150-160 150-160 160-170 160-170	+15 +15 +15 +10 +10	66-71 66-71 66-71 71-77 71-77	+8 +8 +8 +5 +5
POULTRY Chicken Fried, Soft Fried, Crisp Roasted BBQ Turkey, Goose, Duck	160-170 140-150 160-170 160-170 160-170	+15 +50 +15 +15 +15	71-77 60-66 71-77 71-77	+8 +27 +8 +8 +8
SEAFOOD & SHELLFISH Fish, Fried Fish, Broiled/Baked Shrimp, Fried Fish/Shrimp in Sauce/Gravy	140-150 160-170 140-150 160-170	+50 +15 +50 +5	60-66 71-77 60-66 71-77	+27 +8 +27 +2

	FAHRE	NHEIT	CELSIUS	
PRODUCT	Food Temp F°	Food Texture F°	Food Temp C°	Food Texture C°
VEGETABLES Vegetables, Unbreaded Vegetables, Breaded Potatoes, Baked	160-170 140-150 160-170	+5 +60 +15	71-77 60-66 71-77	+2 +33 +8
STARCHES Spaghetti Rice Lasagna Beans Soups & Sauces Cooked Cereals Casseroles	150-160 150-160 160-170 150-160 150-160 160-170	+5 +5 +10 +15 +5 +10 +5	66-71 66-71 71-77 66-71 66-71 71-77	+2 +2 +5 +8 +2 +5 +2
CRISP TEXTURED FOODS Pizza Pastry Shells Crisp Breadings Crisp, Dry Foods French Fries	140-150 140-150 140-150 140-150 110	+60 +60 +60 +60 +60	60-66 60-66 60-66 43	+33 +33 +33 +33 +33
PREPARED FOODS Seafood in Sauce Hamburgers in Buns Cheeseburgers in Buns Open Sandwich w/Sauce/Gravy Plated Foods Entrees Corn Dogs	160-170 160-170 160-170 160-170 160-170 150-160	+15 +10 +10 +5 +5 +15 +40	71-77 71-77 71-77 71-77 71-77 66-71 66-71	+8 +5 +5 +2 +2 +8 +22
PROOFING Dough (Yeast Rolls, Danish Dough)	110	+10	43	+5

- The recommendations in this chart should be regarded as starting points. If user desires a more firm/dry textured product, increase the Food Texture setting; for a more soft/moist textured product, decrease the Food Texture setting.
- 2. The holding time for very crisp foods may be less than for other products.
- 3. Use a thermometer to assure compliance with local health codes.



school guidelines - HA40 series

	FAHRE	NHEIT	CELS	SIUS
PRODUCT	Food	Food	Food	Food
	Temp	Texture	Temp	Texture
	F°	F°	C°	C°
PROOFING	100-110	+5	38-43	+2
BREAKFAST Breakfast Pizza Cinnamon Rolls Eggs, Scrambled Grits Muffins Pancakes Piggiestix Sausage Patties Waffles	160 160 160 160 160 160 160 160	+30 +10 +5 +5 +10 +5 +10 +5 +10	71 71 71 71 71 71 71 71	+16 +5 +2 +2 +5 +2 +5 +2 +5
LUNCH Pizza Thin Crust Thick Crust Parbaked Thin Crust Parbaked Thick Crust Tony's ReadyRise	155	+30	68	+16
	155-160	+15	68-71	+8
	155	+30	68	+16
	155-160	+15	68-71	+8
	155-160	+15	68-71	+8
Sandwiches Ham & Cheese Melt Hamburgers on Bun Hot Dogs on Bun	140	+20	60	+11
	160	+10	71	+5
	160-170	+10	71-77	+5
Meats BBQ Pork, Chopped Chicken, Baked Fish, Baked Hamburger Patties Hot Dog Wieners Meat Loaf Pork Chops Salisbury Steak Turkey, Whole Roasted	160 160-170 160 160-170 160-170 160 160	+5 +10 +5 +5 +5 +5 +5 +10	71 71-77 71 71 71-77 71 71 71	+2 +5 +2 +2 +2 +2 +2 +2 +5
Casseroles Beef-a-roni Ravioli Squash Casserole Turkey Tetrazzini	160	+5	71	+2
	160	+5	71	+2
	160	+10	71	+5
	160	+10	71	+5

	FAHRE	NHEIT	CELSIUS	
PRODUCT	Food Temp F°	Food Texture F°	Food Temp C°	Food Texture C°
Breaded Foods Chicken, Fried Chicken, Fillet Chicken, Fingers Chicken, Nuggets Corn Dogs Breaded Beef Patty	140-150 160 160 160 160 160 140-150	+30 +30 +30 +30 +10 +20	60-66 71 71 71 71 71 60-66	+16 +16 +16 +16 +5 +11
VEGETABLES Broccoli Baked Beans Green Beans Corn on Cob Peas & Carrots Potato, Baked Mexican Beans Vegetables, steamed Squash	160 160 160 160 160 160-170 160 160	2 5 5 5 5 5 5 5 5	71 71 71 71 71 71 71-77 71 71	+1 +2 +2 +2 +2 +2 +2 +2 +2 +2
BREADS Biscuits Cornbread/Muffins Rolls, Yeast	150 160 165	+10 +10 +10	66 71 74	+5 +5 +5
SIDE ITEMS Apples, Baked French Fries, Oven Style Macaroni & Cheese Rice Tater Tots, Oven Style	160 140 160 160 130-140	+5 +80 +5 +5 +5	71 60 71 71 54-60	+2 +44 +2 +2 +27
DESSERT Fruit Cobbler Apple Fritter	160 160	+10 +20-30	71 71	+5 +11-16

- The recommendations in this chart should be regarded as starting points. If user desires a more firm/dry textured product, increase the Food Texture setting; for a more soft/moist textured product, decrease the Food Texture setting.
- 2. The holding time for very crisp foods may be less than for other products.
- 3. Use a thermometer to assure compliance with local health codes.

daily cleaning

Required Cleaning Accessories & Supplies

- · Pan for draining evaporator
- · Food grade germicidal detergent
- · Descaling agent

ADANGER

Electrical and Burn Hazard

Can cause serious injury or death.

Do not attempt to install or service this equipment unless you are a licensed electrician or trained servicer.

This equipment utilizes high voltage electrical systems, high temperature heating systems, and hot water vapor. If used improperly, any of these hazards are capable of causing serious injury or death. To avoid the potential for an accident, please have equipment installed by a licensed electrician, and serviced only by trained servicers. Please make this page available to the servicer.

ADANGER

Electrical Hazard

Can cause serious injury or death. Disconnect equipment and contact licensed electrician or trained servicer.

If an electrical shock is felt during operation or cleaning, unplug equipment and have it serviced before placing back into service.

AWARNING

Contamination Hazard

Can cause serious illness or damage to equipment.

Clean equipment daily to avoid potential contamination hazard.

Ensure safe operation by cleaning equipment daily. Failure to do so can allow harmful deposits to develop, increasing the potential for food contamination, and endangering your customers.

ACAUTION

Corrosion Hazard

Can cause damage to equipment. Clean equipment daily to avoid potential corrosion damage.

Clean evaporator daily to prevent chlorides (salts) from accumulating. Chlorides can cause the evaporator tank to corrode, to the extent that leaks can occur. Leaks caused by corrosion, which is caused by a failure to clean daily, are not covered under the manufacturer's warranty.

AWARNING

Contamination Hazard

Can cause serious illness.

Clean equipment prior to first use, to remove traces of industrial chemicals and oils.

Prior to using equipment for the first time, perform the daily cleaning procedure listed on the facing page.

daily cleaning procedure

ACAUTION

Burn Hazard

Can cause injury.

Allow 30 minutes for equipment to cool before attempting to clean.

Before each cleaning procedure, disconnect equipment from its electrical power source and allow to cool for at least one half hour.

- 1. Place empty pan under drain cap, remove cap and allow evaporator to drain.
- Remove and clean rack supports using a food-grade germicidal agent. Rinse and allow to dry.
- 3. Spray food chamber and evaporator with a food grade germicidal detergent.
- 4. Wipe inside surfaces to remove all food deposits.
- Inspect for scale build-up on the tank surface, sensor (optional automatic water fill sensor shown), and probe (see photo below). If present, apply descaling agent. Read ALL warnings and follow directions listed on descaling agent package.
- CLEAN ALL
 SCALE
 DEPOSITS:
 SENSOR
 TANK
 PROBE

- 6. Inspect heating elements (if exposed). The elements are stainless steel. If cleaning is needed, scrub with Teflon™ or nylon bristle brush to remove heavy food particles. Further cleaning may be done with a plastic scouring pad and alkaline based cleansers. DO NOT use wire brushes, scrapers, steel wool pads or chloride based cleansers. Follow cleanser manufacturer's instructions for use on stainless steel. Rinse well with clean water and wipe immediately.
- 7. Rinse all inside surfaces, including evaporator, and dry with clean towel.

AWARNING

Electrical Hazard

Can cause serious personal injury or damage to equipment.

Avoid spraying equipment exterior or controls with water.

Do not spray outside of equipment or controls with water.

- 8. Replace rack supports.
- 9. Verify O-ring is on drain pipe, replace drain cap, and refill evaporator.
- 10. Reconnect equipment to electrical power and make ready for use.

troubleshooting

We know how frustrating and costly it can be when a critical piece of equipment is down for repairs. It is our goal to minimize service disruptions, to get you back up and operating in the shortest time possible.

We carefully analyze all service calls. This analysis helps us to improve our manufacturing processes, and reduces product service issues. Generally speaking, most equipment failures can be attributed to the following three causes:

- Faulty use and care practices.
- Electrical supply problems.
- Equipment faults.

Please refer to the Troubleshooting Chart on the next page for common problems and solutions. If the problem you're experiencing isn't listed, or if the standard solution fails to resolve your problem, you will need a qualified servicer to diagnose and repair the problem.

If your equipment is still under warranty, or you are uncertain whether or not warranty is still in place, please call Winston Customer Service at 1-800-234-5286 (or 502-495-5400). Our friendly staff will help you verify coverage, and if under warranty, will arrange for a servicer to call on you.

If your equipment is no longer under warranty, you can call our Customer Service line at 1-800-234-5286, or visit our website at **www.winstonind.com**, and click the Service tab to locate an authorized servicer near you.

In order to expedite service, please have the complete model and serial number (found on the equipment's identification tag) on hand when you contact us.

Service parts may be purchased directly from the factory online.

Visit www.winstonparts.com

Please have the following information on hand when contacting Winston Industries regarding product service.

1.	Model	Serial #
	(located on name plate)	
2.	Your name	
3.	Company name	
5.	Company phone	
6.	Type of problem	



troubleshooting

TROUBLE	FAULT CODE
Digital display fails to light Flooding/leaking water Food drying out Food excessively moist Food not hot enough Food too hot Injury or accident	C, H, I B, E, F, H D, G E, G, H D, F

FA	ULT	CORRECTION
A. B. C. D. E. F. G. H.	Circuit breaker tripped	Adjust Replace Plug in Call servicer Call servicer See page 9 Replace See page 9 Replace Replace Replace
C. D. E. F. G.	Power cord not plugged in Faulty cordset Faulty power switch Evaporator (water) tank empty Drain pipe o-ring defective or missing Food Temp setting too high Food Texture setting too high Food Texture setting too low Door gasket defective	Plug in Call servicer Call servicer See page 9 Replace See page 9 See page 9 See page 9 See page 9 Replace Replace

Prices subject to change without notice. F.O.B. Louisville, KY, USA

(800) 234-5286 or (502) 495-5400 Fax (502) 495-5458 www.winstonind.com
All sales subject to Company's Terms and Conditions

Winston Products Company 2345 Carton Drive Louisville, KY 40299

troubleshooting

A DANGER

Electrical Hazard

Can cause serious injury or death.

Do not attempt to install or service equipment unless you are a licensed electrician or trained servicer.

This equipment utilizes high voltage electrical systems, high temperature heating systems, and hot water vapor. If used improperly, any of these hazards are capable of causing serious injury or death. To avoid the potential for an accident, please have equipment installed by a licensed electrician, and serviced only by trained servicers. Please make this page available to the servicer.

SERVICE PARTS	PART NO.	SERVICE PARTS	PART NO.
Power Switch (120V-240V)	PS2304	Gasket, Door	
Switch Guard		HA4005	PS2913
HA4005	PS2981	HA4507	PS2554
Circuit Board Asm		HA4509	PS1444
(before 4/1/05)		HA4519 (Top)	PS1442
120V	PS2720	HA4519 (Bottom)	PS1446
208V-240V	PS2891	HA4522 (Top)	PS2151
HA4522		HA4522 (Bottom)	PS2150
HA4022		Probe, Air	PS2255
HA4519		Probe, Water	PS2177
(after 4/1/05)		Heater, Air	
120V	PS2827	HA4002 120V	PS2556
208V-240V	PS2842	HA4003 120V	PS2557
HA4507		HA4003 208V-240V	PS2558
HA4509		HA4005 120V	PS2908
HA4511		HA4503 120V	PS2388
(after 7/18/05)		All Others 120V	PS2067
120V	PS2827	All Others 240V	PS2099
208V-240V	PS2842	Heater, Water	
HA4005	PS2860	HA4002 & 4003 120V	PS2198
Circulating Fan 120V	PS2051	HA4003 208V-240V	PS2389
Circulating Fan 208V-240V	PS2100	HA4005 120V	PS2909
Cooling Fan 120V	PS2066	HA4503 120V	PS2198
Cooling Fan 208V-240V	PS2098	All Others 120V	PS2068
Latch, Door	PS1774	All Others 208V-240V	PS1711
Hinge Kit, Door	PS2116	Casters	
Hinge Kit, Self Close Door		3" Locking	PS2146
HA4005	PS2703	3" Non-Locking	PS2147
Gasket, Door		5" Locking	PS2142
HA4002	PS2555	5" Non-Locking	PS2141
HA4003, HA4503	PS1440		



Warranty and Terms and Condition

Limited 1 year Warranty (excluding gaskets, lamps, hoses, power cords, glass panels, fryer baskets, batteries, and evaporators). Warranty disclaimer for failure to clean.

WINSTON EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND ANY IMPLIED WARRANTY OF MERCHANTABILITY.

Ask us for a complete warranty disclosure or go to:

www.winstonind.com/documents/4272V089_zap_warranty_agreement.pdf.

Terms and Conditions of Sale for Winston Industries' products are available here:

www.winstonind.com/documents/4272X833_terms_and_conditions_of_sale.pdf.

Both the Warranty and Terms and Conditions of Sale are integral to this document.

Buy Winston Parts Online!

Parts and accessories for our products are available to purchase through our online, secure site – it's your one-stop shop for genuine Winston replacement parts. These parts are designed specifically for our products and can help you save on costly repairs while maintaining valuable warranty coverage.

http://www.winstonparts.com/





THE TASTE OF INNOVATION

 $Winston \ Industries \ LLC \ | \ 2345 \ Carton \ Drive \ | \ Louisville, KY \ 40299$ $1.800.234.5286 \ | \ 1.502.495.5490 \ | \ Fax \ 1.502.495.5458 \ | \ www.winstonindustries.com$