FRIEDRICH
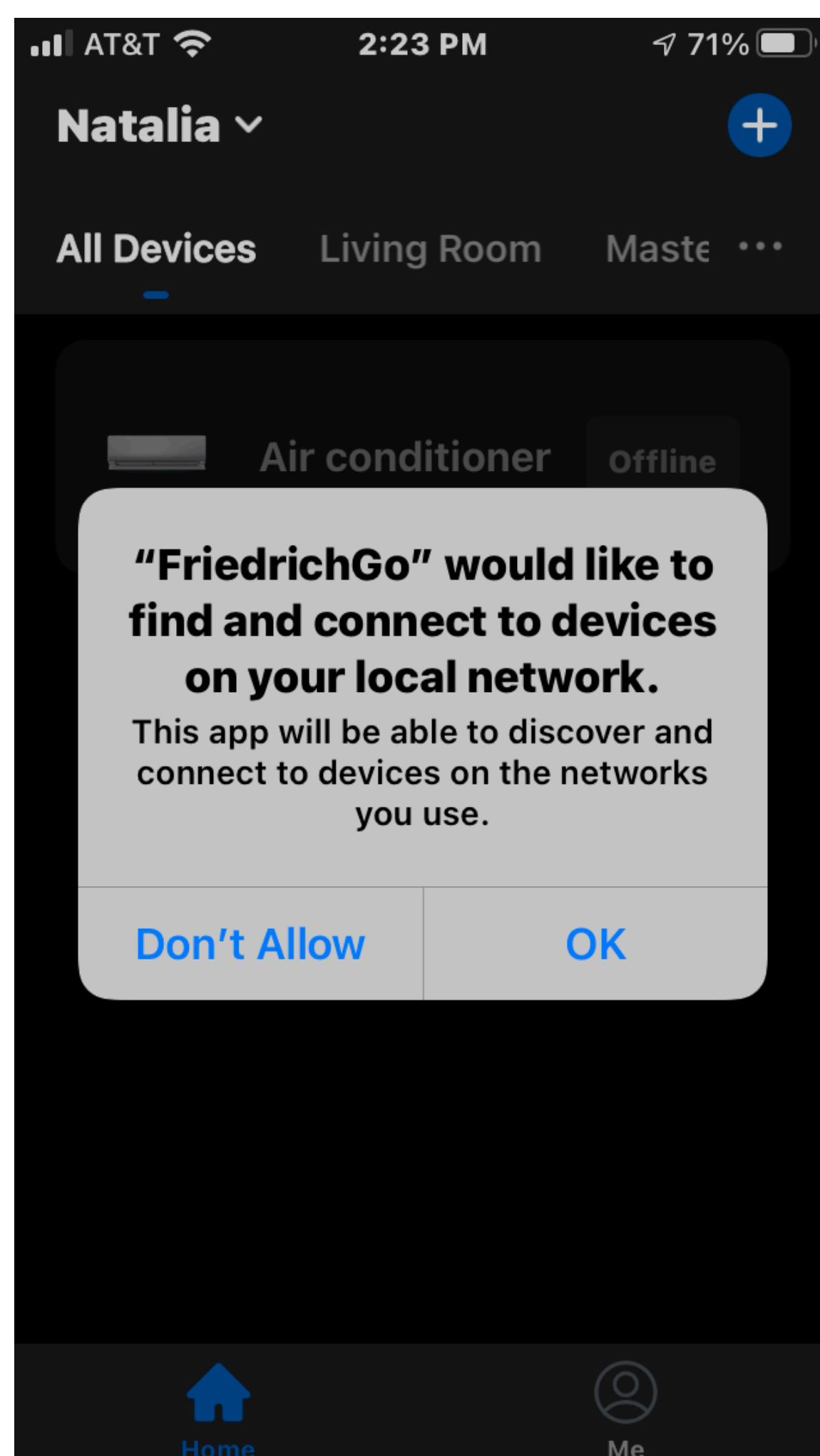
FRIEDRICH GO
WiFI Setup Guide
Dual Hose Portable

Let's Get Started!

1. Check for a **2.4 Ghz** connection and make sure the device is connected to that network.

2. Download the **Friedrich Go** App on your smartphone.
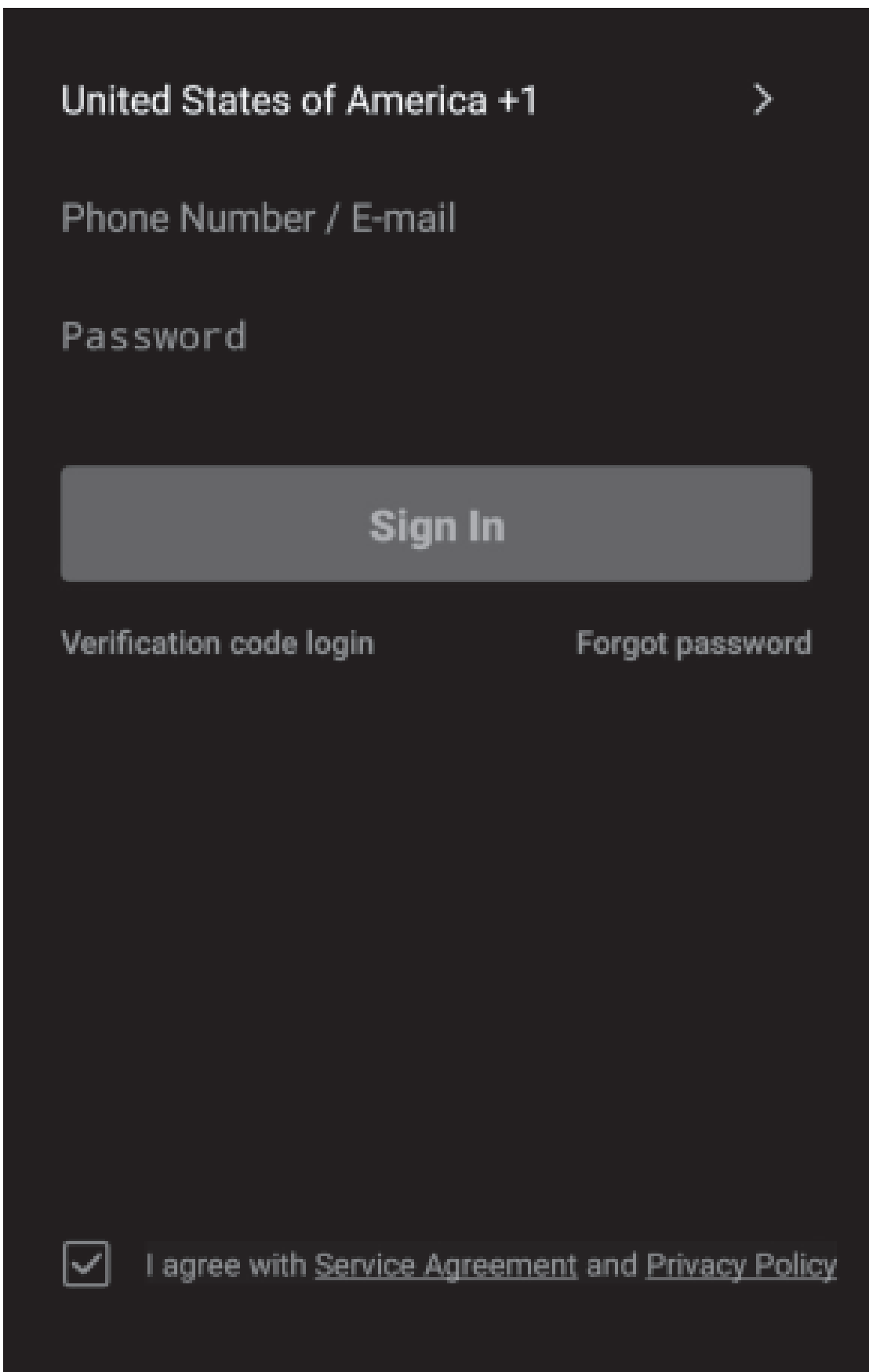

3. **SIGN UP YOUR USER ACCOUNT**

Once you download the App, you will need to create an account. Click the **Sign up** button to begin the registration process.
You can register with your email address.

SIGN IN TO YOUR USER ACCOUNT

Once you have created
an account, click the
Sign In button to sign
in to your account
using the email
that was used for
registration.
You can update your
home name and select
the rooms.

United States of America +1   >

Phone Number / E-mail

Password

Sign In

Verification code login   Forgot password

☑ I agree with Service Agreement and Privacy Policy

Follow these below steps to retrieve a
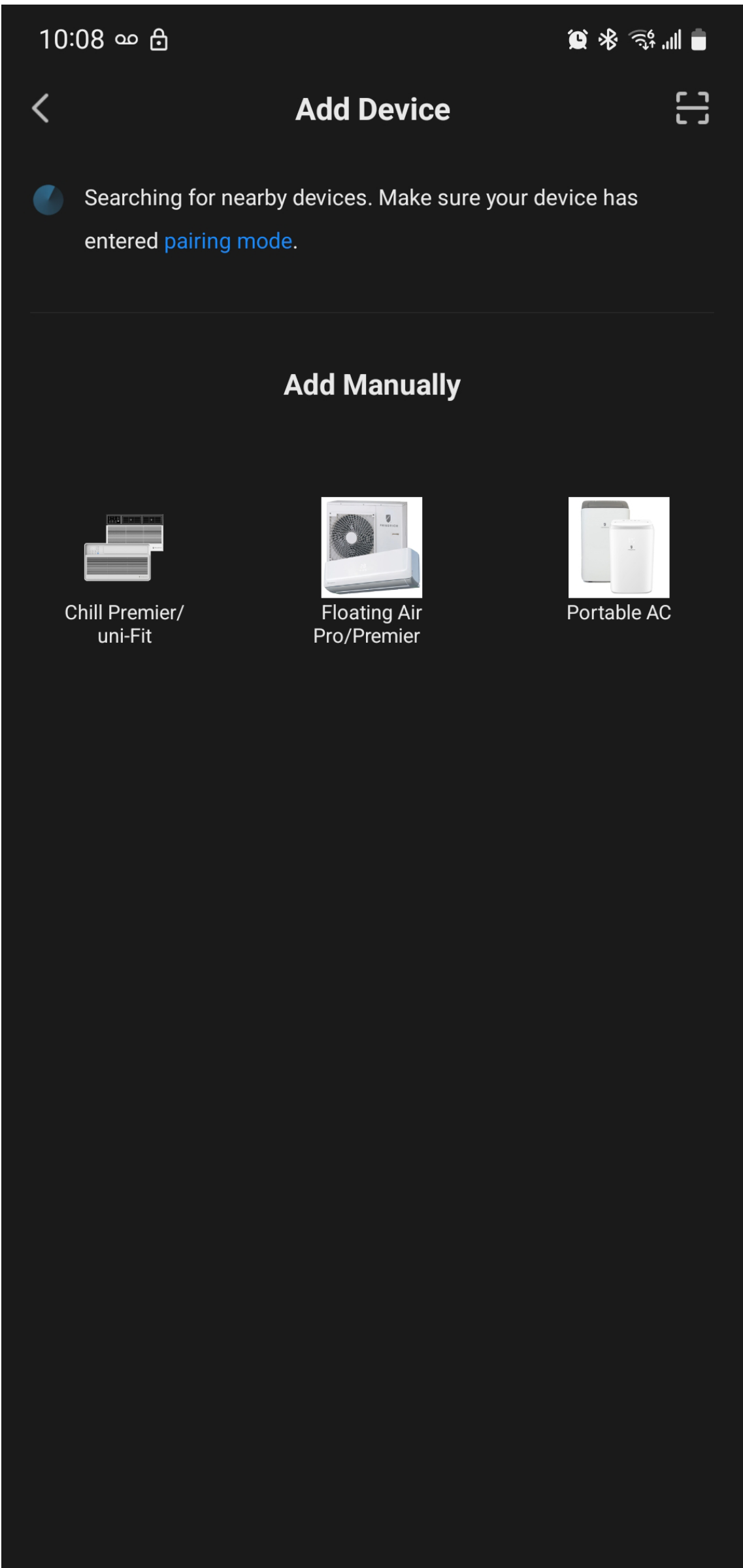forgotten password:

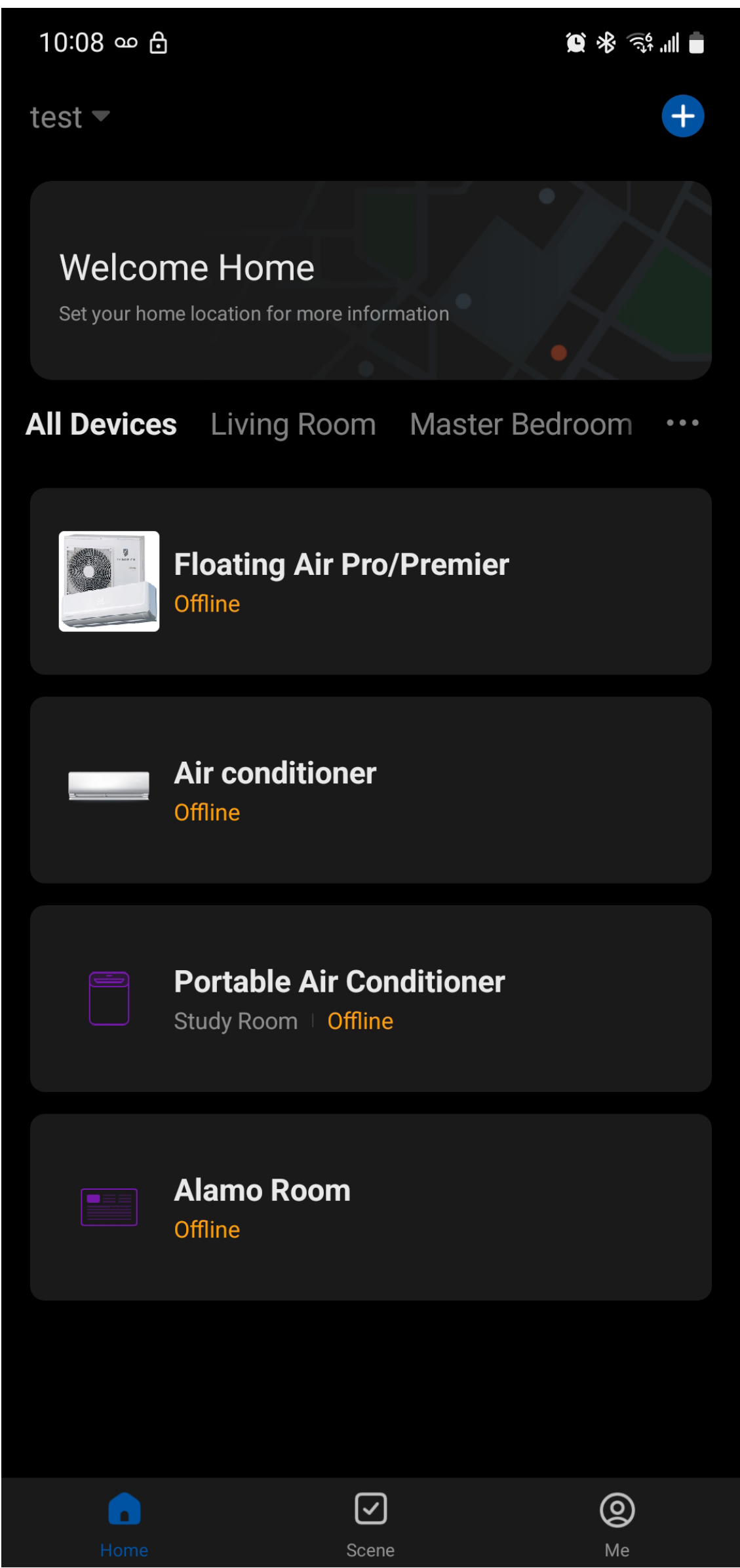1. Press the **Forgot password** button
to replace.

2. Type in the registered email address
and press the **Next** button to continue.

3. You will receive a verification code
to continue. Type in the code received
and set a new password. Press
Confirm to finish.

Follow the directions below to add an
AC to your FriedrichGo account.

This will allow you to control your units
from your mobile app.

NOTE: You have 5 minutes to complete this process. If you exceed 5 minutes, you will need to reset the Wifi Mode by holding the power button for 5 seconds.

1. Press the **+** and click the **Portable Unit** to connect.

2.Setup Modes:

CF Mode-When setting up your AC unit using a Wi-Fi connection using the CF mode, the AC unit being connected for Wi-Fi operation will automatically search for an available wireless network and connect automatically when the setup directions are followed. The unit and device will be synced together afterwards.

(Reminder-The FriedrichGo App only works on 2.4 GHZ networks)

Press and hold the On/Off button again for 5 seconds, when the Wifi indicator is blinking SLOWLY, it is switched to AP mode. Choose the right mode(CF or AP). The default set-up mode will be CF mode when first starting the AC unit.

AP Mode- If your AC unit does not connect to the mobile device through the wireless network using the setup instruction in CF mode, you can use AP Mode instead.

ADD THE AC UNIT TO THE WIRELESS NETWORK USING "CF MODE"

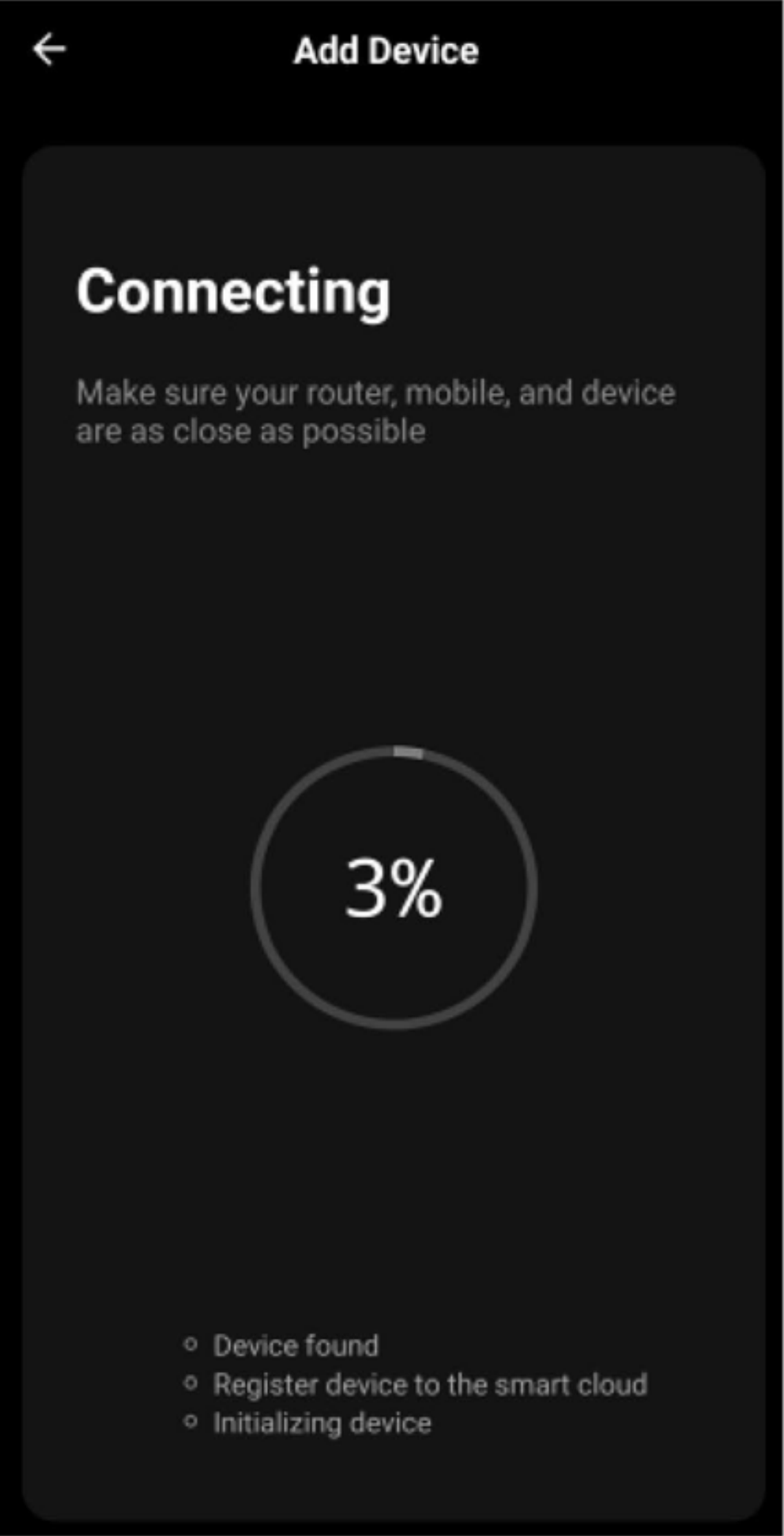**NOTE:** CF Mode is indicated by a rapid blinking WiFi indicator.

1. Select the network you wish to connect to, enter the router password and press "Confirm"to continue.

2.The App and AC unit automatically defaults to CF mode upon start up. It is usually not necessary to reset the device. Press "Next Step" to continue.
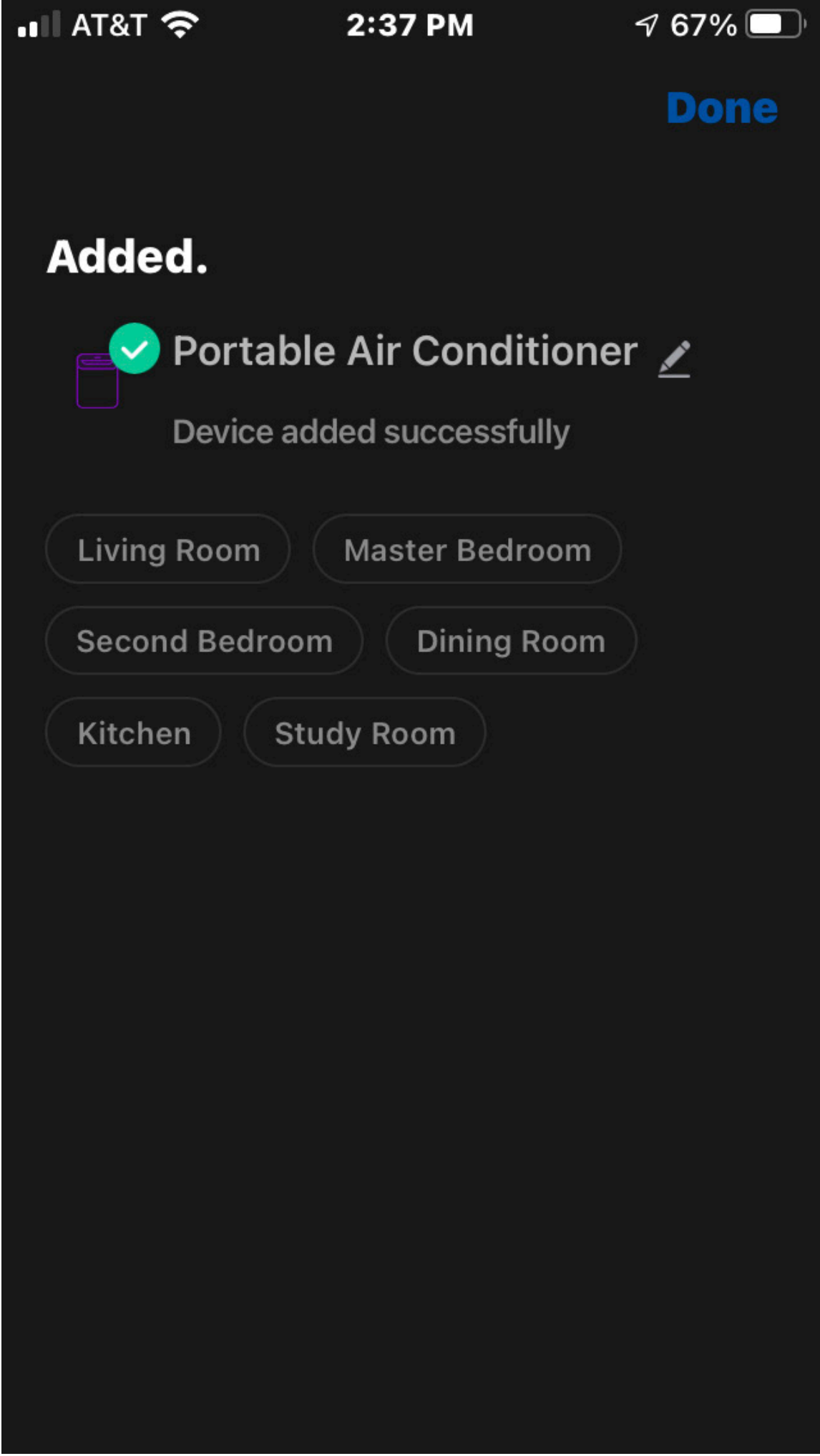
3. After connecting to the wireless network, the Friedrich GoApp software will automatically try to pair the AC unit. It may take 10-15 seconds to connect the AC to the network.

4. After successfully pairing the AC unit to the network, the page will display as shown.

5. You can rename the AC unit by pressing the pen remark.

Note: At any time you need to reset Wifi connection, press and hold On/Off button on the control panel for 5 seconds, when the wifi indicator is blinking RAPIDLY, it is at CF mode. Press and hold On/Off button again for 5 seconds, when the Wifi indicator is blinking SLOWLY, it is switched to AP mode. Choose the right mode(CF or AP) according to the blinking and go to next Step.

ADD THE AC UNIT TO THE WIRELESS NETWORK USING "AP MODE"

If connections to the wireless network fail using the "CF mode", you can connect using the "AP mode" (using the AC unit as a mobile hotspot)

Note: If at any time you want to change the AC unit wireless connecting from CF mode to AP mode, please follow as below.
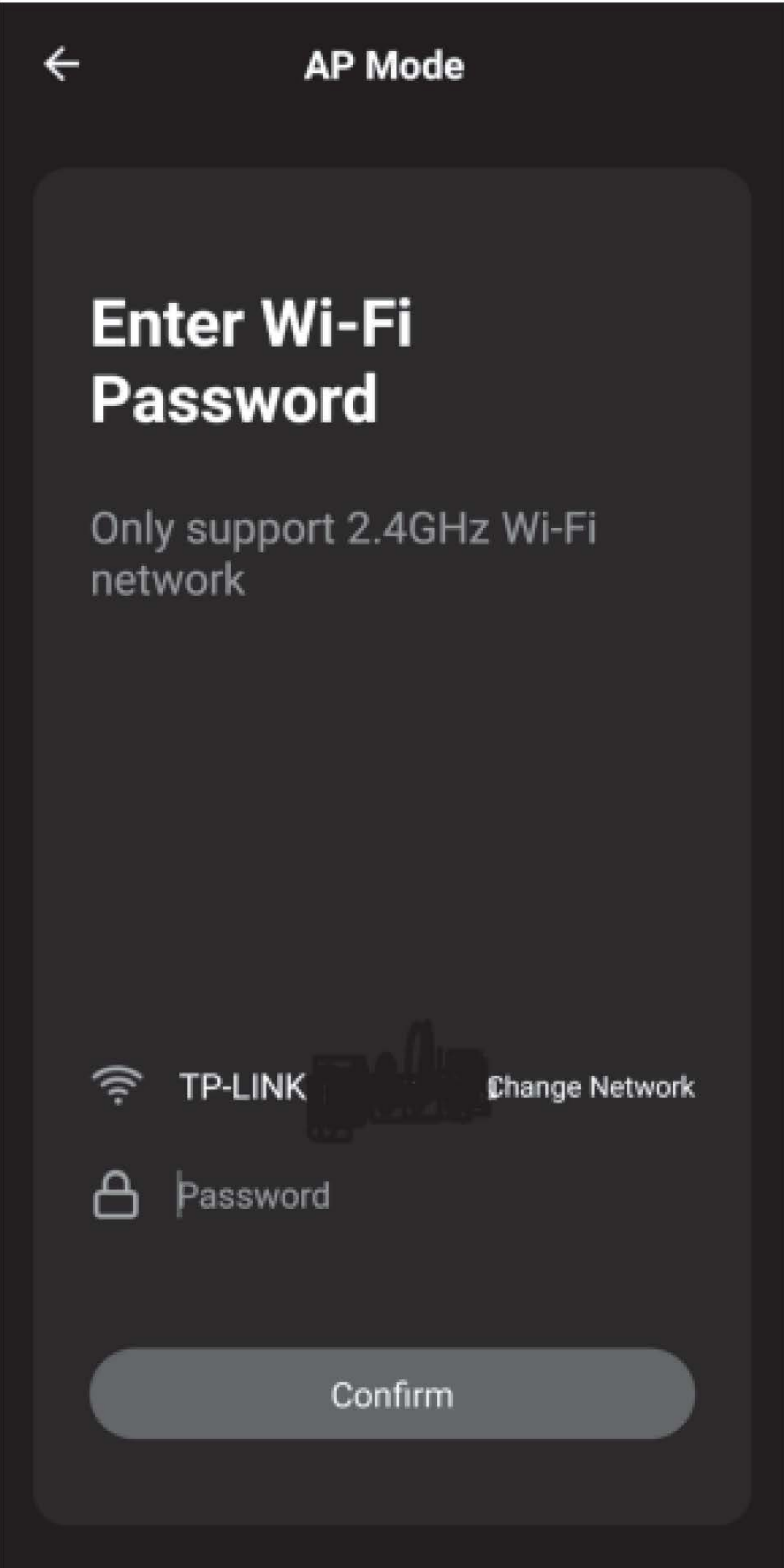Hold Power button for 5 seconds.

If you want to go back to CF mode, repeat the above steps again.

1. On the App page indicating CF mode, click "AP mode" in the top, right-hand corner.

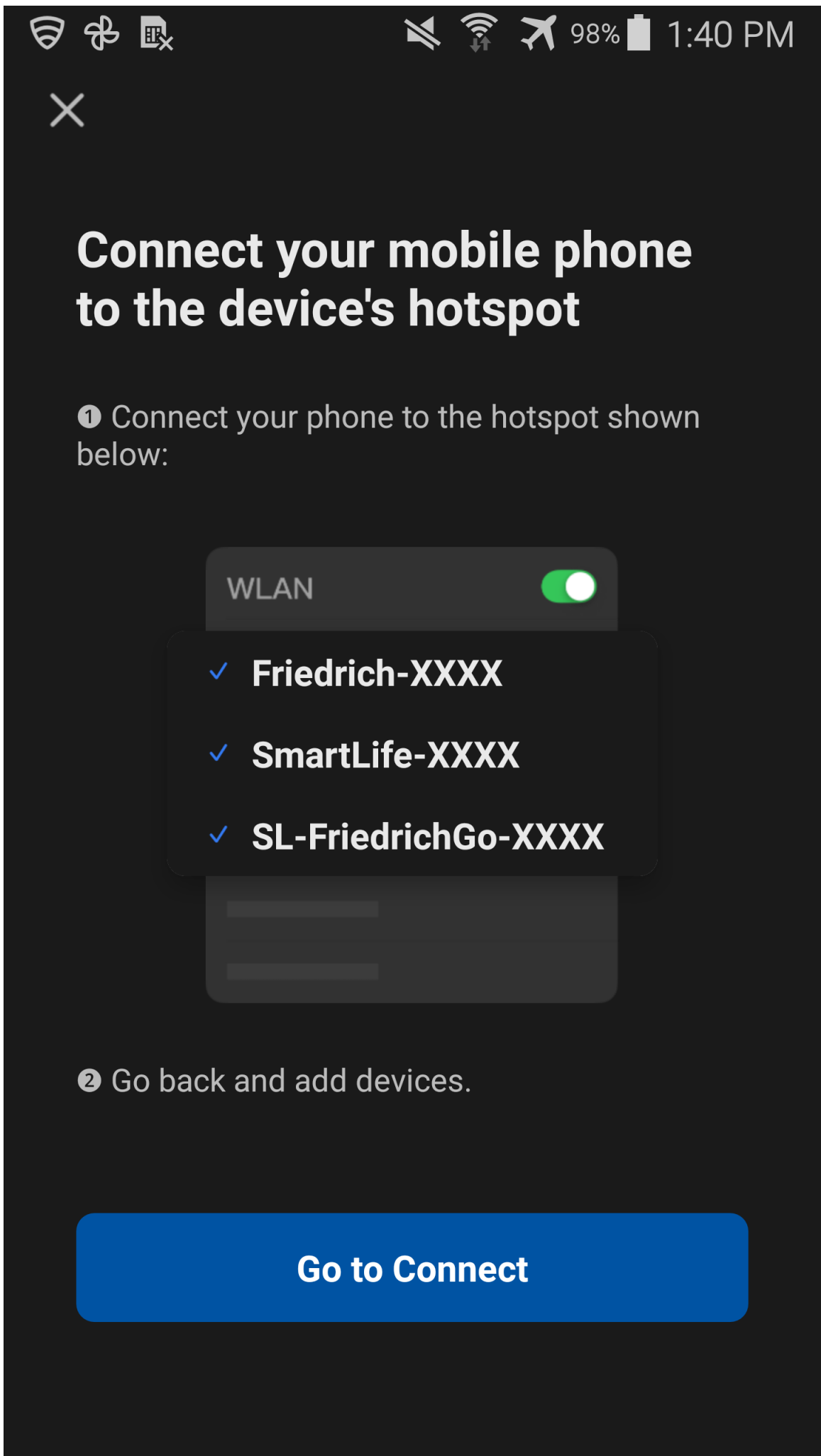2. AP should show on the page as illustrated. Press "Next" to continue.

3. Select the Wi-Fi network you are trying to connect to. Type in the password and press "Confirm" to continue.

4. Tap on "Go to Connect" to open your mobile device settings to get to Wi-Fi connections.

5. **Friedrich-XXXX, Smartlife-XXXX, or SL-FriedrichGo-XXXX** should show as an available network connection option.
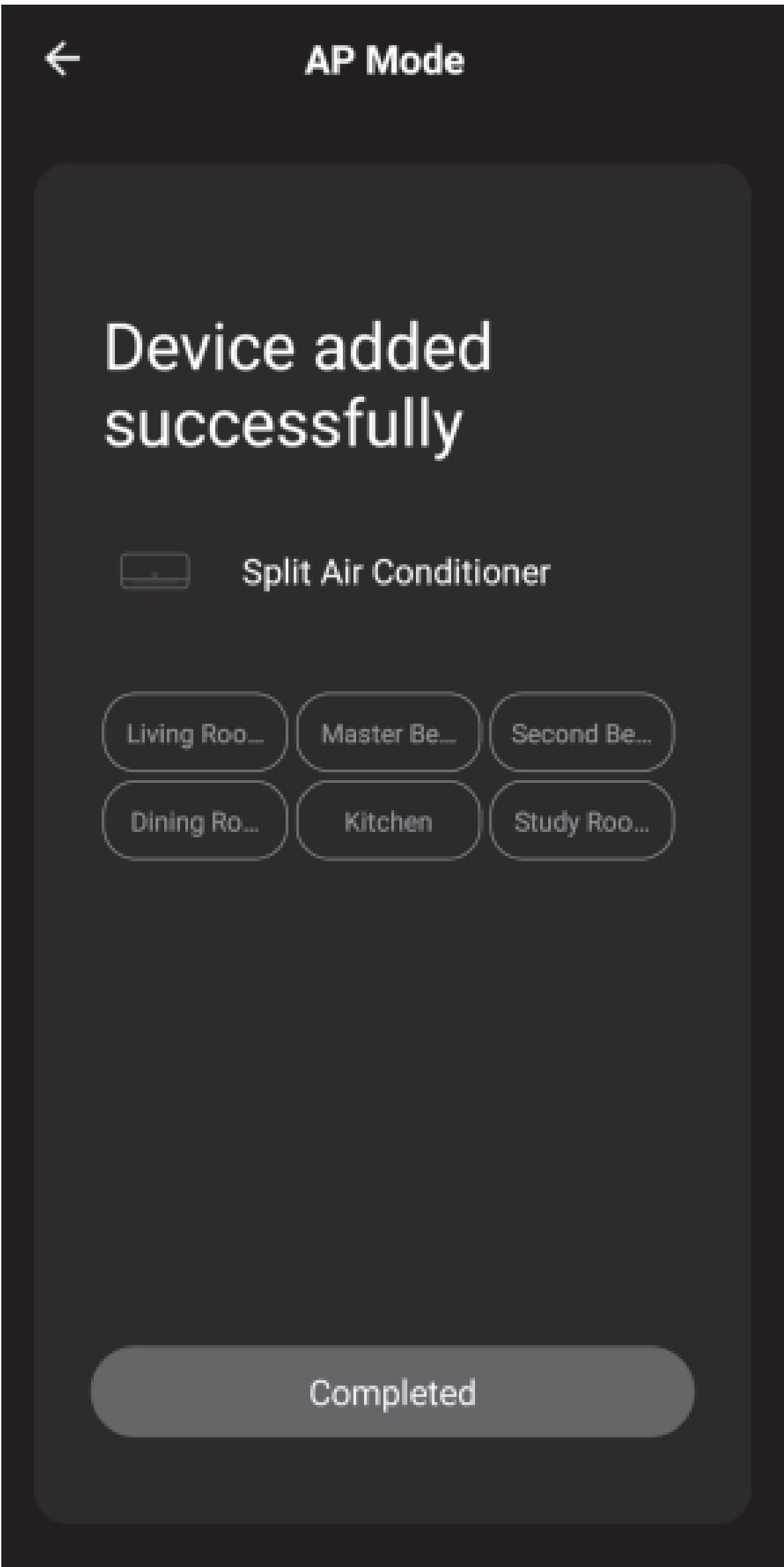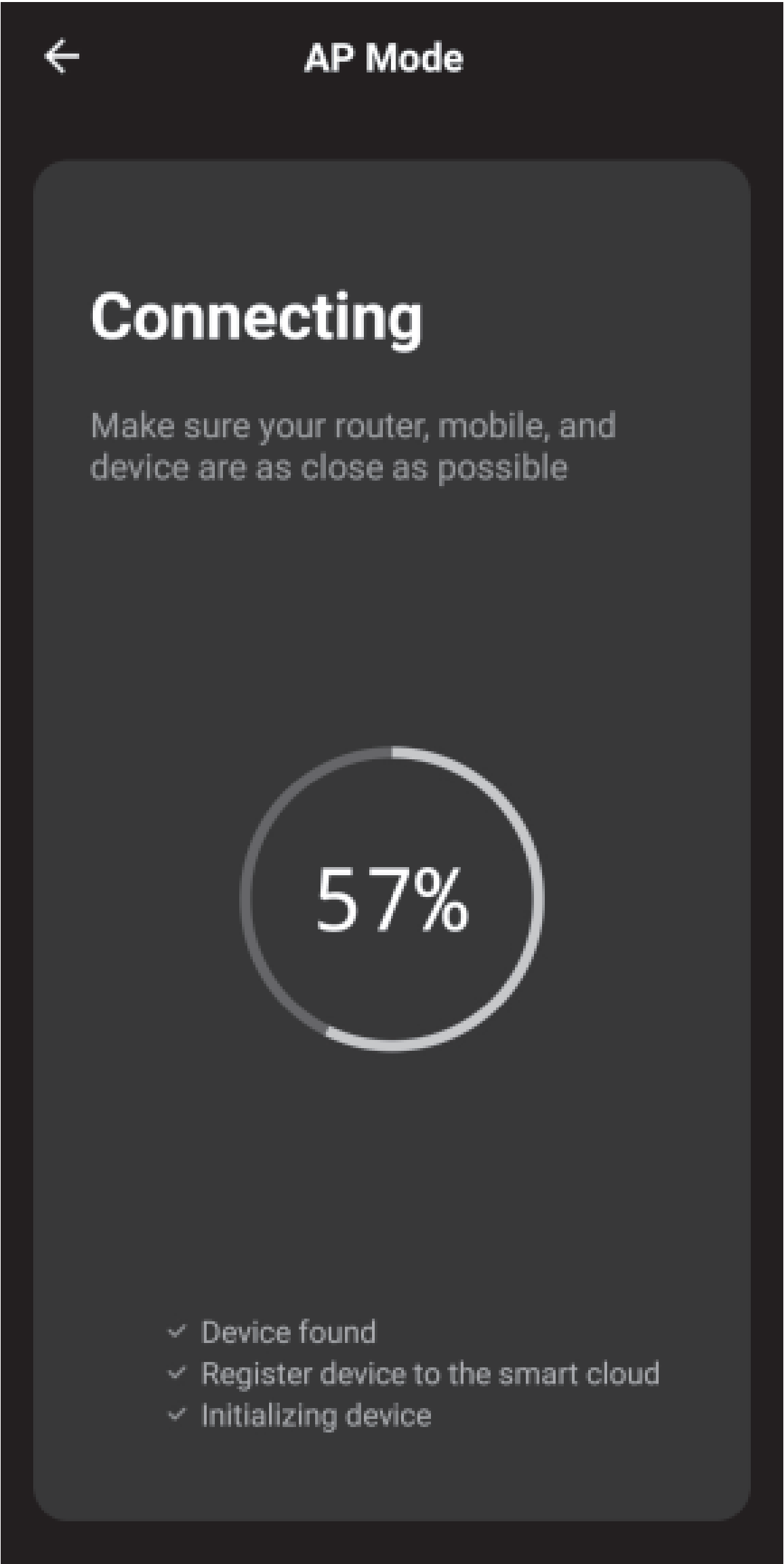
6. Connect to the **Friedrich-XXXX Smartlife-XXXX, or SL-FriedrichGo-XXXX** network.

7. After connecting to **Friedrich-XXXX Smartlife-XXXX, or SL-FriedrichGo-XXXX** network using the AC unit's Wi-Fi adapter, return to the Friedrich Go App to resume setup.

8. The AC unit will automatically begin installing/syncing on the mobile device.

9. This may take 10-15 seconds to connect the AC to the network.

10. When the connection is complete the FriedrichGo App on your mobile device will show the unit as connected with a check mark as illustrated.

← AP Mode

Connecting

Make sure your router, mobile, and device are as close as possible

57%

✓ Device found
✓ Register device to the smart cloud
✓ Initializing device

← AP Mode

Device added successfully

⬜ Split Air Conditioner

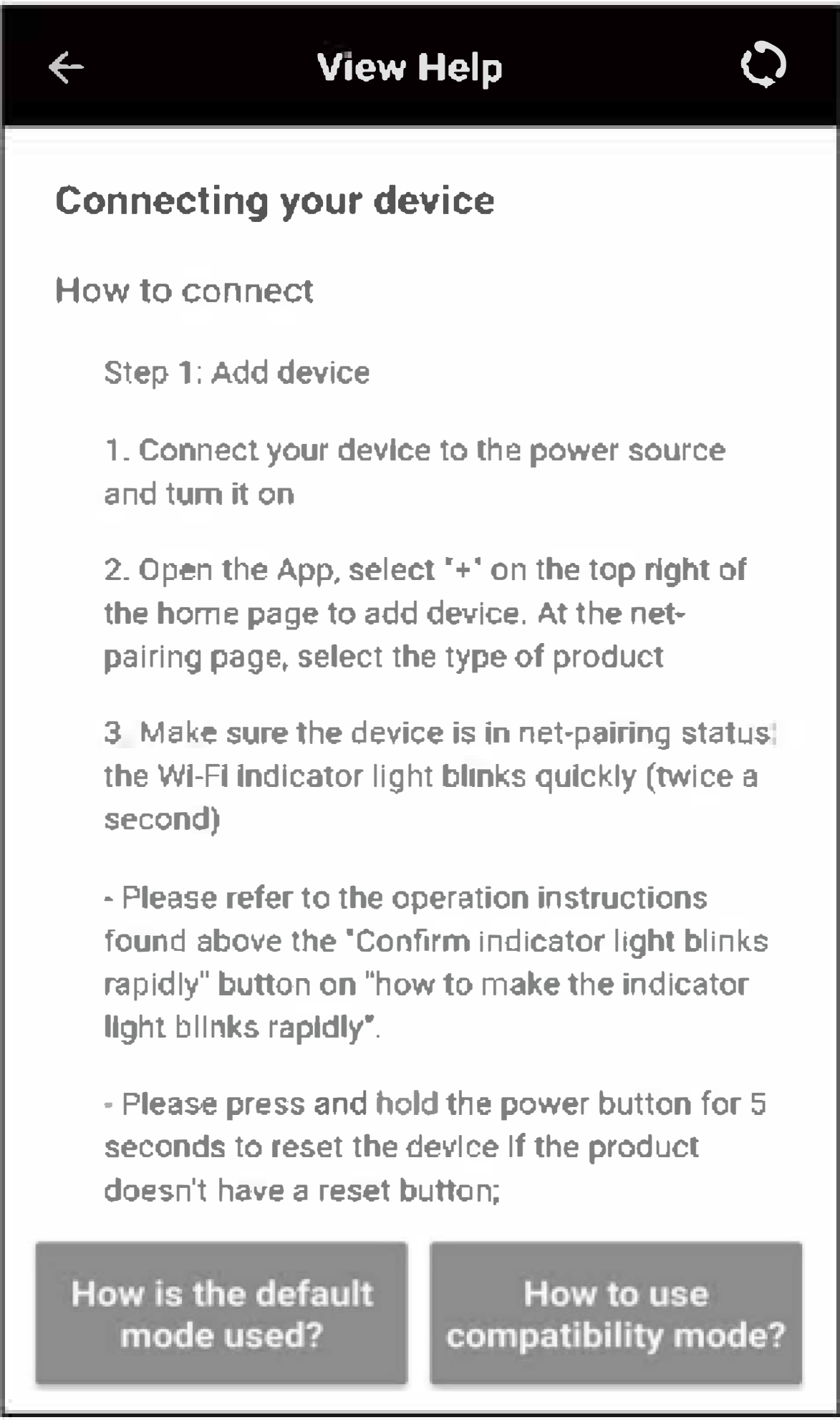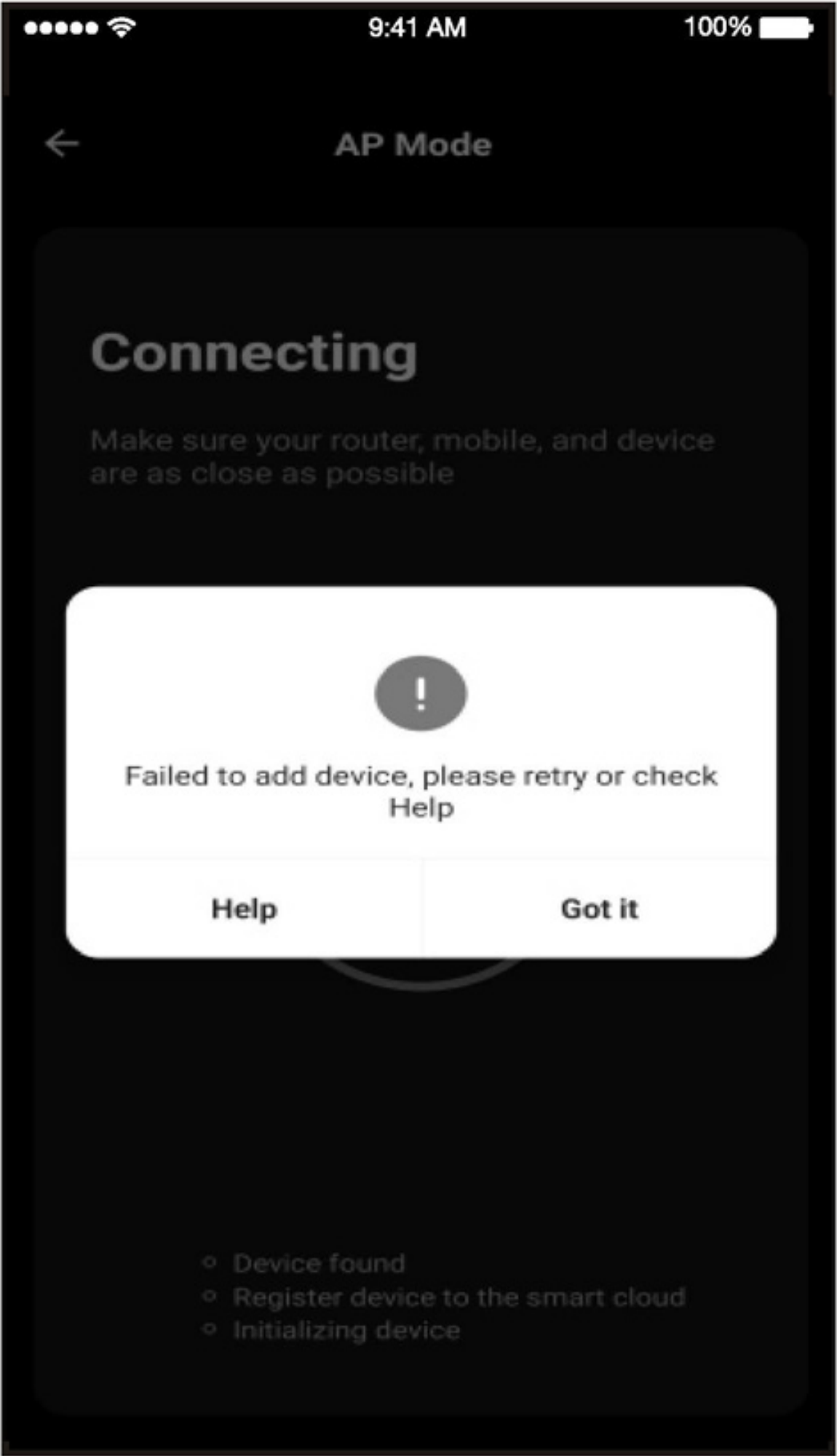| Living Roo... | Master Be... | Second Be... |
| Dining Ro... | Kitchen | Study Roo... |

Completed

11. Once connected, you are ready to begin controlling your AC unit from your mobile device.

NOTE: Once your unit cycles on and off after using the AC unit's Wi-Fi adapter to connect, the AC unit will automatically pair with the network your phone is connected to.
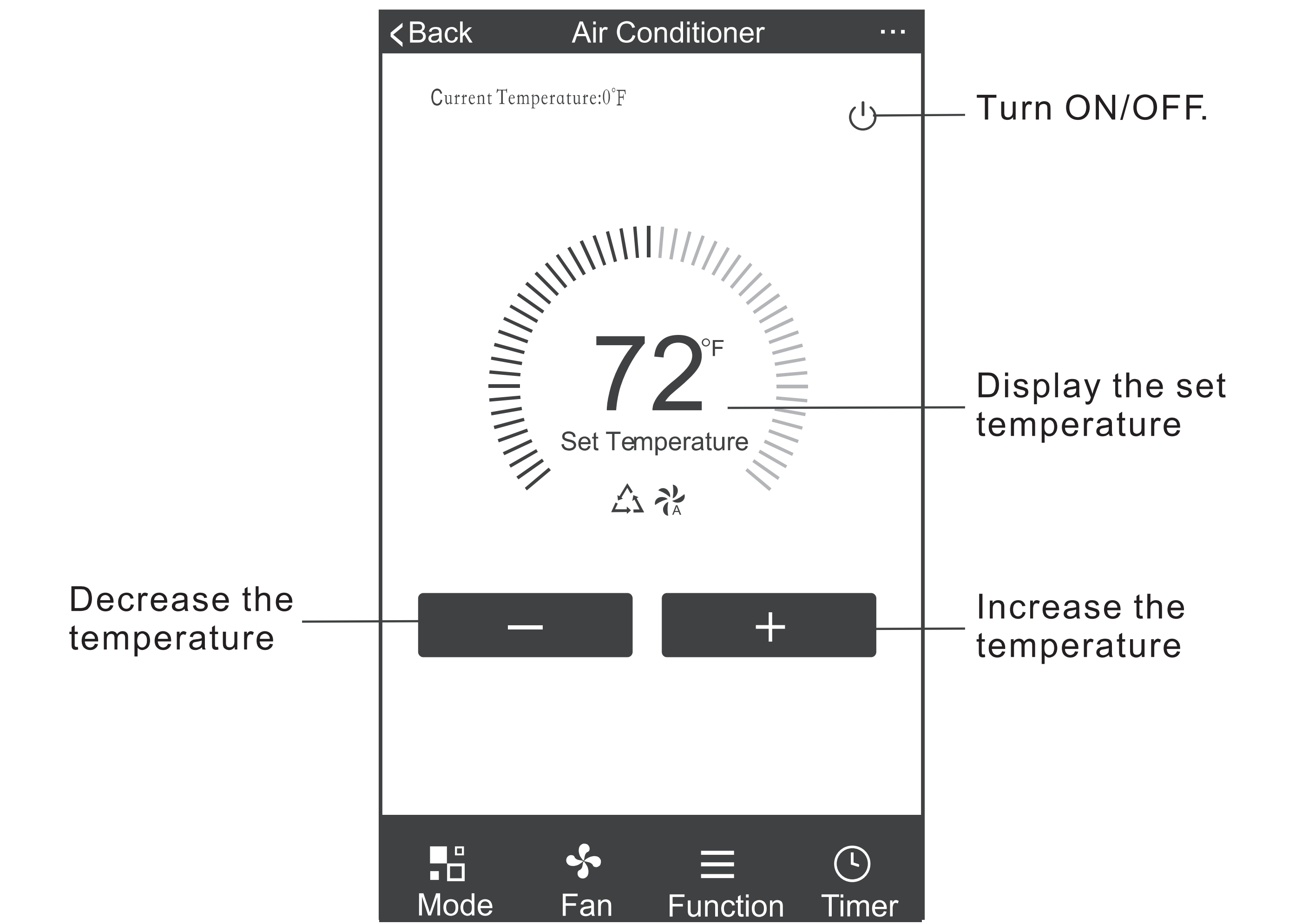
12. If the setup connection fails, the App will display a warning. Press "Got it", to try the connection again or "View help", or go back to CF mode connecting.

Note: Any time you need to reset Wifi connection, press and hold On/Off button on the control panel for 5 seconds. When the wifi indicator is blinking RAPIDLY, it is in CF mode.
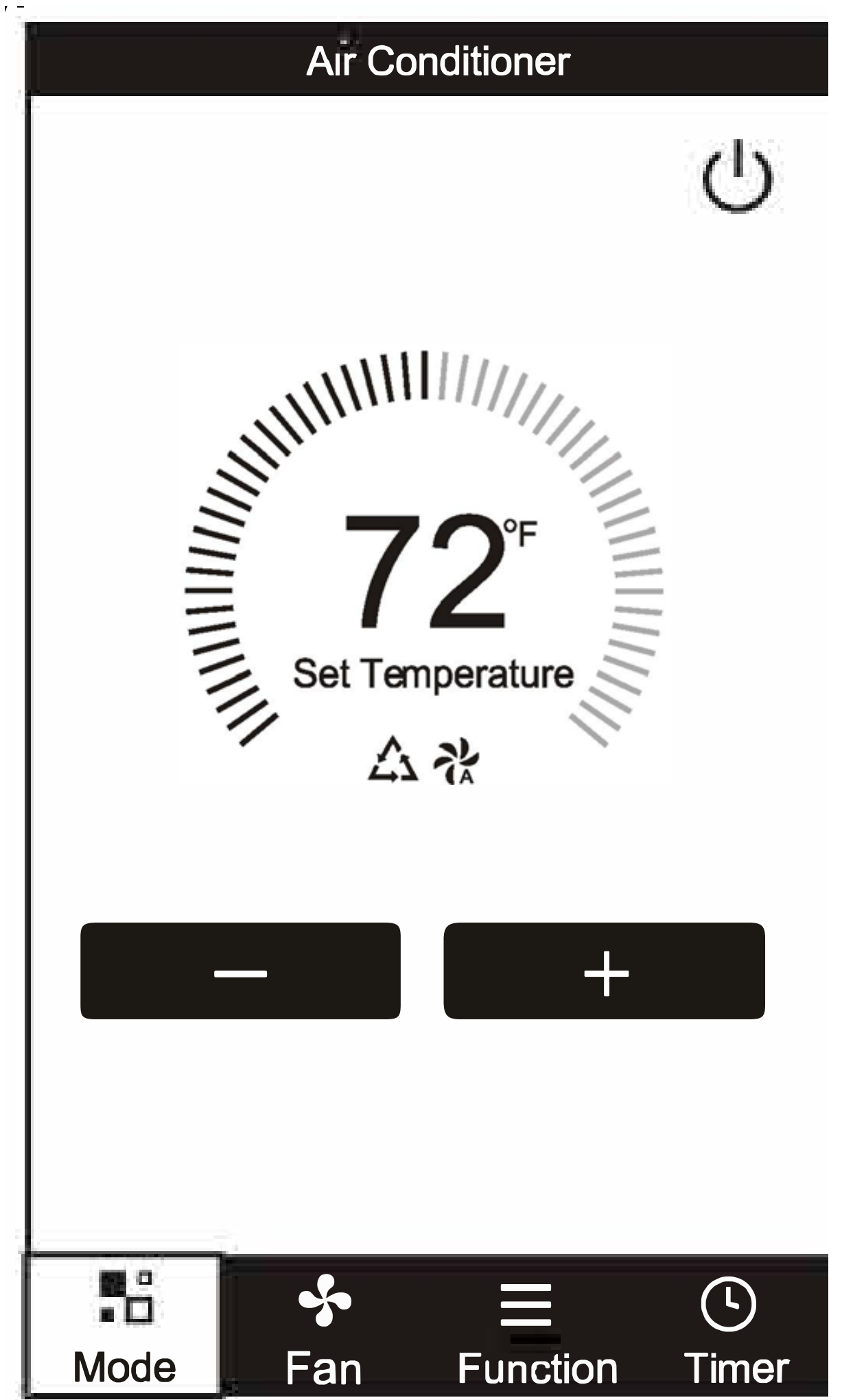
AIR CONDITIONER CONTROL

1. Tapping the Air Conditioners name to enter the control mode. Tapping the ON/OFF button for power and then control your Air Conditioner remotely.

Turn ON/OFF.

Display the set temperature

Decrease the temperature
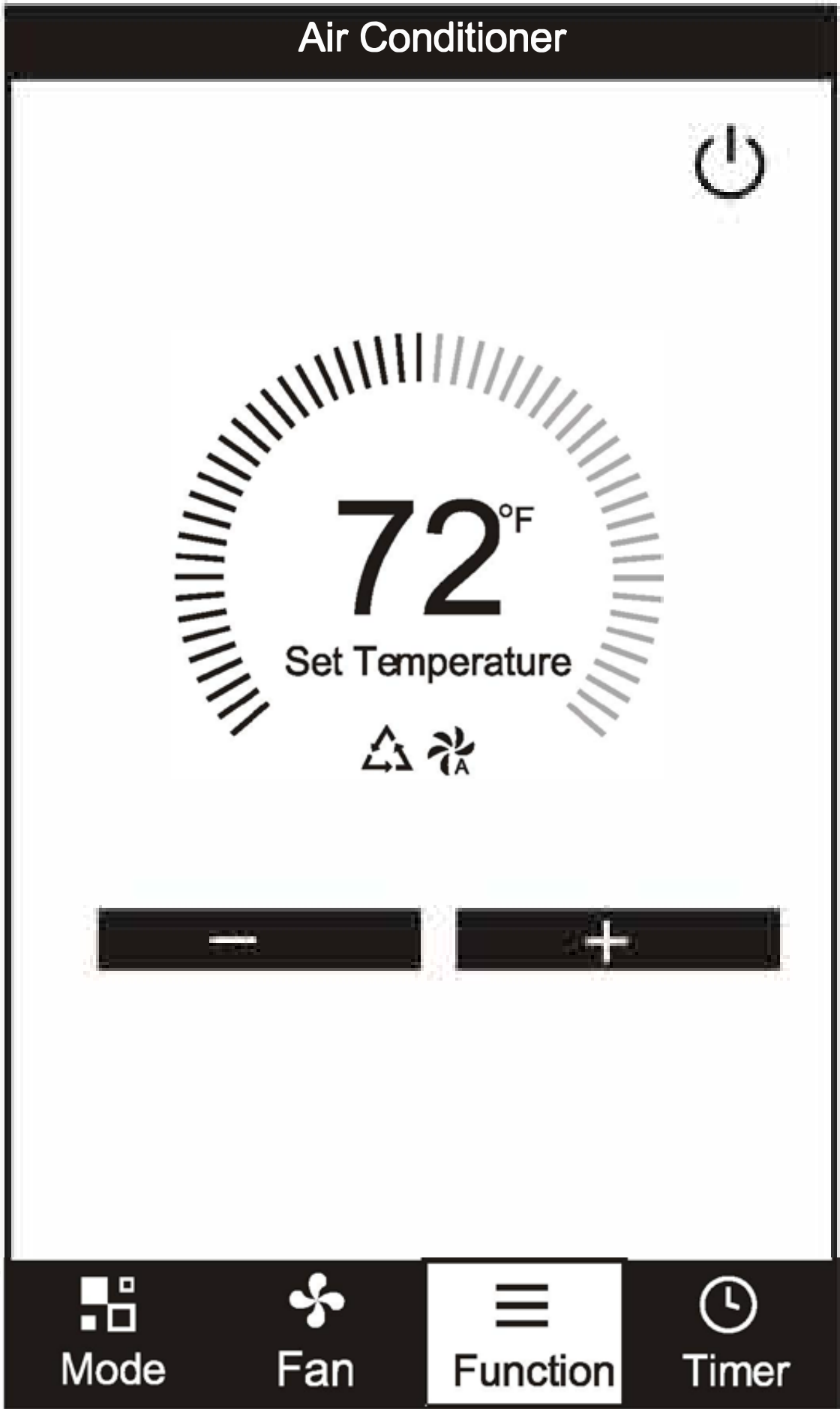
Increase the temperature

2. Adjusting settings for operation mode, Fan, Dry, Heat or Cool. Tap the Mode button and choose the mode. The Heat mode on the App will not be functional or change any settings on AC units that are cool only.

3. For Fan mode, click the "Speed" button and choose the fan speed you want.

Air Conditioner

72 °F
Set Temperature
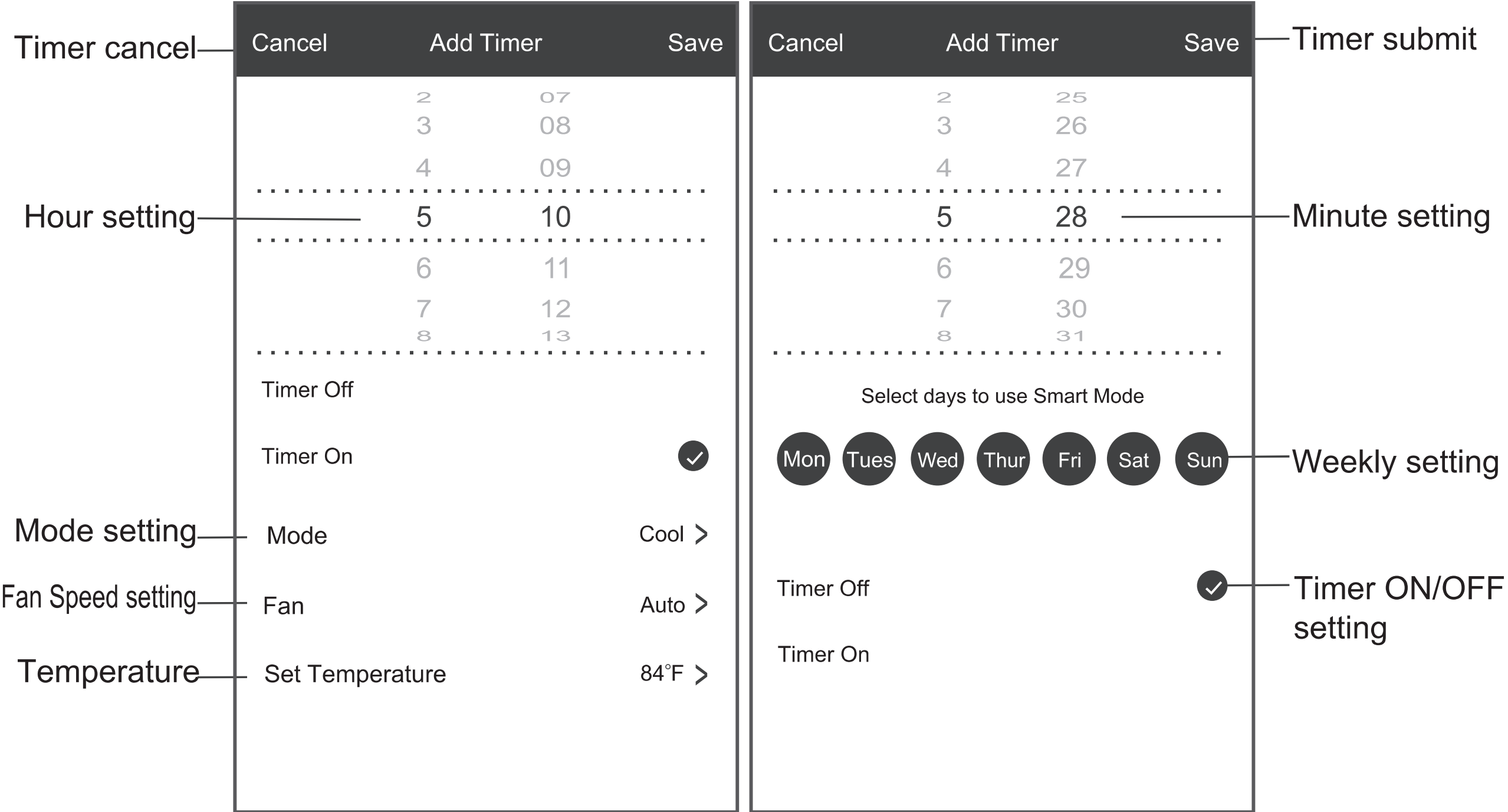
— +

Mode | Fan | Function | Timer

4. Other unit controls can be changed by selecting the "Function" button. By selecting the Function control, you can select the Sleep or Eco modes. In Sleep mode, the fan speed will be set to low only.

Air Conditioner

72 °F
Set Temperature

— +

Mode | Fan | Function | Timer

5. To set the Time Function: Tap **Timer**, the App will enter the timer setting screen. Display will show the schedules that were previously set. You can press to edit or add new timers.(Note: Timer is 24hr clock).
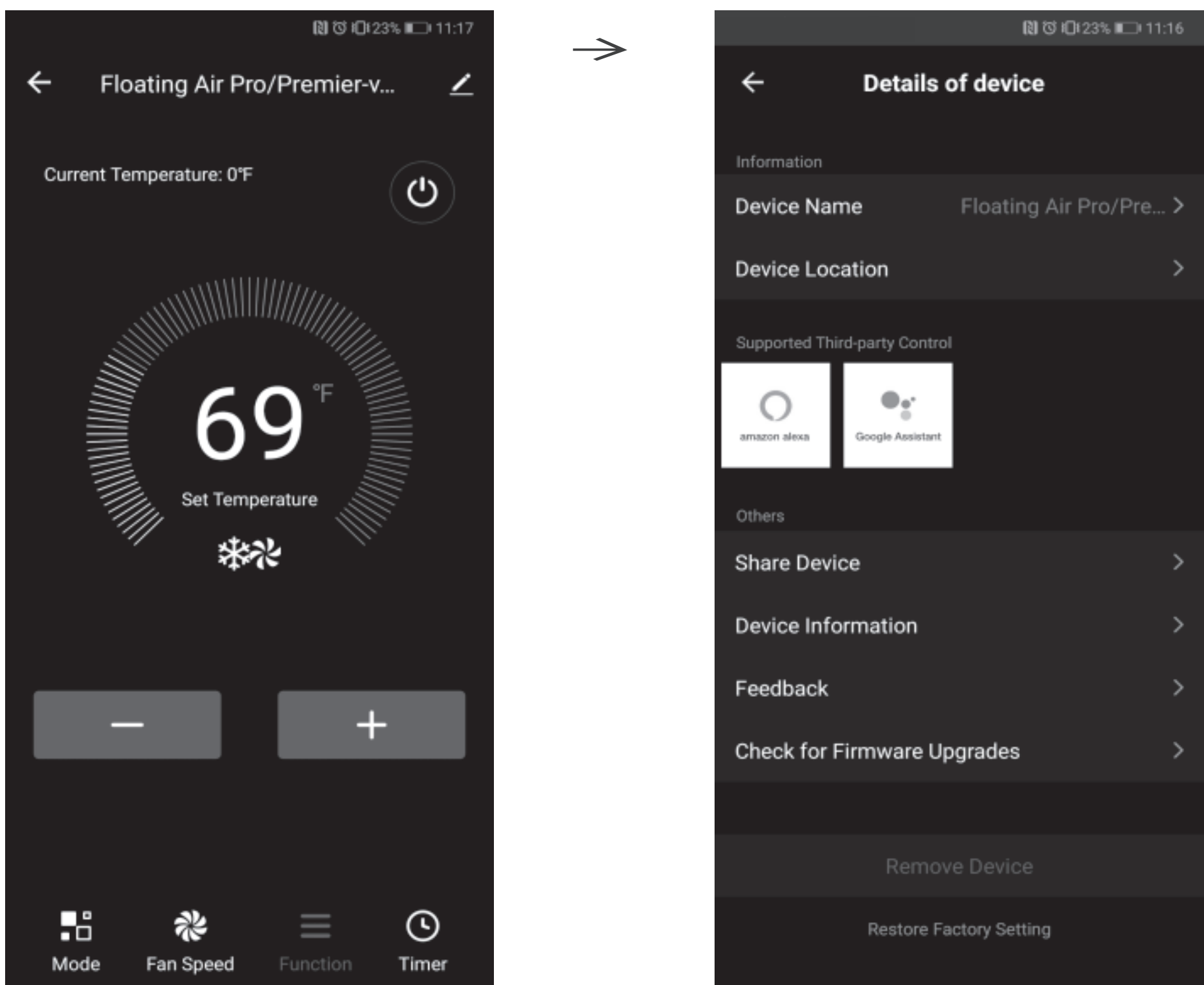

6. Click **ON** or **OFF** button to set Timer ON or Timer OFF.
You can set the: Hour, Minute, Operate Mode, Operate Fan Speed. You can also set a weekly timer. After you're finished setting the timer, click the button to Cancel or Save.

NOTES:

- Dry mode is preset to 4°F/ 2°C lower than room temperature, low fan speed and cannot be changed.
- Heat mode only applies to Heat Pump units.
- Fan mode is preset to 79°F/ 26°C and cannot be adjusted. -
Auto mode is preset at 79°F/ 26°C for cooling or 72°F/ 22°C for heating and cannot be adjusted.
- Cool mode, Temperature settings can be adjusted to the desired temperature.

7. For more options tap the **3 dot icon** on the upper-right corner of the app. Here you can Modify device name, Device location, Shared devices, Device info, Feedback, Check for firmware updates, Remove a device or Restore defaults.

8. User profile, you can manage your personal information, User profile includes:
   a. Account information
   b. Scan QR code
   c. Message center will display any messages sent to the app.

9. Pattern unlock: Tap "Gesture unlock" under the personal center. Here you can set up an unlock pattern. Once enabled, you will have to use pattern to unlock app.

Note: The first registered mobile device is the main control and other devices can only be shared through the primary device. Shared accounts need to be setup for the same country.

Troubleshooting

Description	Analysis
Air Conditioner set up unsuccessful!	1. Check that the Wi-Fi address and password is correct for the network you are trying to connect to. 2. Check the air conditioner under configuration status. 3. Check to make sure no firewalls or other restrictions are preventing setup on the wireless network. 4. Check that the router is working properly. 5. Make sure air conditioner, router and mobile device are all within signal range to connect. 6. Check to see if the router is blocking the FriedrichGo App from connecting. 7. Please note-The Friedrich Go App is supported on 2.4 GHZ Wi-Fi Channels only. Please be sure your connection is using a Wi-Fi channel broadcasting in 2.4GHz.
Mobile Device not controlling Air Conditioner.	Software display: Identification failed. This means that the air conditioner has been reset and the mobile device has lost the control permissions. Reconnection to the WI-FI network is required. If this does not fix the issue. Please delete the selected air conditioner in the app and reinstall.

Troubleshooting

Description	Analysis
Mobile Device Can't Connect to the Air Conditioner	Software display: Air conditioner is offline. Please check Wi-Fi network status. 1. The air conditioner connection setting has been reconfigured or changed. 2. No power to the air conditioner. 3. No power to the wireless router. Check all connection settings between the AC unit and router as well as the mobile device and router to be sure of connectivity. [IMPORTANT] Please choose the same connecting mode (CF or AP) as the Air-conditioner Display.