

CONVERGE® MULTI-COOK OVENS

Factory-Authorized Installation Program for U.S.A. & Canada



Ensure optimal performance of your Converge oven from the start

PRE-INSTALLATION SITE SURVEY ensures your location is ready for installation.

FACTORY-AUTHORIZED INSTALLATION by trained service technicians.

Professional **MECHANICAL START-UP** completed by technician at time of installation to ensure proper function.

Declining this service will **INVALIDATE ANY WARRANTY CLAIMS RELATED TO IMPROPER INSTALLATION.**

AUTHORIZED SERVICE AGENT (ASA) RESPONSIBILITIES:

Note: The ASA will move equipment as long as it is within 5' [1524mm] of the final landing place and it is an unobstructed path.

- Traveling to site; within 60 miles [120 miles round trip]; within 97km [194km round trip]
- Performing pre-installation site visit and completing pre-installation checklist
- Assembling and installing accessories [Ventech™ hood, RO system]
- Making final connections to all existing utilities within 3' [914mm] of the oven [electric, water, drain]
- Performing mechanical start-up of the oven
- Uncrating oven, placing on stand [if applicable], and setting in place
- Leveling the unit [report if flooring area is not leveled]
- For any install kits order by the customer, any parts left over will be given to the customer to do as they wish with them.

ALTO-SHAAM INSTALL PROGRAM REP RESPONSIBILITIES:

- Managing the process from order receipt through installation
- Managing receipt of site contact information
- Alerting the ASA partner that an installation has been purchased and a pre-installation site survey is required
- Receiving and storing all pre-installation, installation, and start-up paperwork

NON-DISCOUNTABLE FACTORY LIST PRICING:

Refer to AutoQuotes for current pricing.

STANDARD PRICING EXCLUDES:

- Recommended installation kit(s) [purchased separately]
- Installation materials required in place of an installation kit
- Additional materials required beyond what is in the installation kit due to the specific location being installed
- Delivery to the end user location, or directly to the ASA
- Moving the unit to within 5' [1524mm] of final destination
- Addressing any site related issues
- Additional visit beyond the pre-site inspection and the installation/start-up visit
- Special licensing or permits
- Overtime labor or additional travel beyond 120 miles round trip
- Removal of packing material, and removal/scraping of old unit
- Installation of a water filtration system, unless water treatment installation was purchased as part of the installation program.

END USER RESPONSIBILITIES:

- The end user must supply the materials required for the installation. It is highly recommended that customer purchase a Converge installation kit that includes most items required for a typical installation. The end-user has the option of providing the materials for installation themselves or purchasing the materials from an ASA.
- Any additional services not covered under the installation program will need to be paid to the ASA directly.
- The equipment to be installed must be positioned within 5' [1524mm] of its final destination on-site with an unobstructed path to the installation area. Additional charges may apply if this criteria is not met.
- Ensure that all existing/final utility connections needed, meet all applicable federal, state and local codes.
- Drinkable water supply line that meets the water requirements listed on the spec sheet(s) with a completion of a water analysis from the supply line.
- Units will be shipped even if the pre-site inspection has not been done.

INSTALLATION AREA REQUIREMENTS:

- Must include a level, non-combustible surface for the oven to be installed upon
- Oven must not be affected by steam, grease, dripping water, high temperatures, or any other severely adverse condition
- 18" [457mm] is recommended [not required] for service access above the oven. Any moving of equipment may result in additional charges
- Must have an ambient temperature above 60°F [16°C], with a maximum non-condensing relative humidity of 95%
- Must include a floor drain within 3' [914mm] of oven, but not directly underneath the oven
- All utilities must be ready for final connections. If this criteria is not meant, the service agency may charge for the return visit.
- Must have a clean, drinkable water supply line that meets the water requirements listed on the spec sheet(s). If needed, based on water analysis, Alto-Shaam recommends that a water filtration system be purchased and installed before scheduling the installation visit.

UTILITY CONNECTION REQUIREMENTS:

- One dedicated circuit per oven with a junction box or electrical disconnect positioned within 3' [914mm] of unit.
- Two cold-water inlets per oven – drinking quality within 3' [1m] of where each appliance will be installed.
- One treated water inlet: 3/4" Male NPT connection. Line pressure 30 psi minimum dynamic and 90 psi maximum static [200-600 kPa] at a 0.6 L/min [0.158 gal/min] minimum flow required for treated water.
- One untreated water inlet: 3/4" Male NPT connection. Line pressure 30 psi minimum dynamic and 90 psi maximum static [200-600 kPa] at a minimum flow rate of 15 L/min [4 gal/min]. Water drain: 1-1/2" [40mm] connection with a vertical vent to extend above the exhaust vent. Materials must withstand temperatures up to 200°F [93°C]
- Water supply connection to be 3/4" NPT male fitting.

ADDITIONS TO INSTALLATION OPTIONS (PRICING MAY VARY):

- Single/stacked Converge with an Pentair Kit OPS175CR/5 [#5031203] Reverse Osmosis System (includes one Chloramine Filter) installation.

Optional accessories will be additional charges with the current rates of the Converge installation program. ASA partners will be required to install these accessories should a customer purchase the Converge installation program.

All responsibilities listed above still apply to this accessory addition.

INSTALLATION KITS:

Kits are optional, but Alto-Shaam strongly recommends their use.

CONTENTS OF INSTALLATION KITS: [Parts may vary based on the kit]

KIT COMPONENTS* (KITS ARE OPTIONAL)
158" 500W 8 AWG or 10 AWG POWER CORD [WHERE NECESSARY]
ONE 90° STRAIN RELIEF BUSHING and ONE STRAIGHT STRAIN RELIEF BUSHING
TWO 1-1/2" CPVC OR COPPER PIPE 5' SECTIONS [10' TOTAL]
TWO 6' WATER LINE HOSES, 3/4" NPT FEMALE CONNECTION
TWO 3/4" NPT 90° BRASS ELBOWS FOR WATER LINE CONNECTION
TWO 1-1/2" CPVC OR COPPER 90° ELBOWS
TWO 1-1/2" CPVC OR COPPER 45° ELBOWS
ONE 1-1/2" CPVC OR COPPER TEE
ONE 1-1/2" TUBULAR TO 1-1/2" PIPE OR ONE 1-1/2" COPPER TO 1-1/2" TUBULAR NO HUB CONNECTOR
ONE FITTING, 2"X1-1/2", DWV COPPER
TWO 2" GALVANIZED DWV PIPE HANGER
ONE BRACKET, VENT HOLDER with mounting hardware
TWO FITTING, 3/4" MNPT X 3/4" FGHT BRASS ADAPTER
ONE COUPLING, 4"X2", FLEXIBLE FUNNEL

LIST OF AVAILABLE INSTALLATION KITS:

Refer to list below to select the correct kit(s) for the oven(s). One kit is required for each oven.

CONVERGE		
AMPS	CPVC	COPPER
	KIT #	KIT #
30*	5032853	5032855
40*	5032854	5032856
DRAIN PLUMBING KIT ONLY [no power cord in kit]		
n/a	5033029	5033030

* Amp Value is for cord specification

CONTACT US:

Available 24 hours a day, every day. Contact our Tech Team at servicedept@alto-shaam.com or Toll Free at **1-800-558-8744**

[U.S. and Canada only] or **1-262-251-3800**;
follow the prompts for emergency service.

For more information visit us at: alto-shaam.com/factory-install

