



Patio Heaters
Models PH-CN-0042-S, 0042-P
Items 31879, 37878
Instruction Manual



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Model PH-CN-0042-S / Model PH-CN-0042-P

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General Information

Omcan Manufacturing and Distributing Company Inc., Food Machinery of America, Inc. dba Omcan and Omcan Inc. are not responsible for any harm or injury caused due to any person's improper or negligent use of this equipment. The product shall only be operated by someone over the age of 18, of sound mind, and not under the influence of any drugs or alcohol, who has been trained in the correct operation of this machine, and is wearing authorized, proper safety clothing. Any modification to the machine voids any warranty, and may cause harm to individuals using the machine or in the vicinity of the machine while in operation.

CHECK PACKAGE UPON ARRIVAL

Upon receipt of an Omcan shipment please inspect for external damage. If no damage is evident on the external packaging, open carton to ensure all ordered items are within the box, and there is no concealed damage to the machine. If the package has suffered rough handling, bumps or damage (visible or concealed), please note it on the bill of lading before accepting the delivery and contact Omcan within 24 hours, so we may initiate a claim with the carrier. A detailed report on the extent of the damage caused to the machine must be filled out within three days, from the delivery date shown in the shipping documents. Omcan has no recourse for damaged products that were shipped collect or third party.

Before operating any equipment, always read and familiarize yourself with all operation and safety instructions.

Omcan would like to thank you for purchasing this machine. It's of the utmost importance to save these instructions for future reference. Also save the original box and packaging for shipping the equipment if servicing or returning of the machine is required.

Omcan Fabrication et distribution Compagnie Limitée et Food Machinery d'Amérique, dba Omcan et Omcan Inc. ne sont pas responsables de tout dommage ou blessure causé du fait que toute personne ait utilisé cet équipement de façon irrégulière. Le produit ne doit être exploité que par quelqu'un de plus de 18 ans, sain d'esprit, et pas sous l'influence d'une drogue ou d'alcool, qui a été formé pour utiliser cette machine correctement, et est vêtu de vêtements de sécurité appropriés. Toute modification de la machine annule toute garantie, et peut causer un préjudice à des personnes utilisant la machine ou des personnes à proximité de la machine pendant son fonctionnement.

VÉRIFIEZ LE COLIS DÈS RÉCEPTION

Dès réception d'une expédition d'Omcan veuillez inspecter pour dommages externes. Si aucun dommage n'est visible sur l'emballage externe, ouvrez le carton afin de s'assurer que tous les éléments commandés sont dans la boîte, et il n'y a aucun dommage dissimulé à la machine. Si le colis n'a subi aucune mauvaises manipulations, de bosses ou de dommages (visible ou cachée), notez-le sur le bon de livraison avant d'accepter la livraison et contactez Omcan dans les 24 heures qui suivent, pour que nous puissions engager une réclamation auprès du transporteur. Un rapport détaillé sur l'étendue des dommages causés à la machine doit être rempli dans un délai de trois jours, à compter de la date de livraison indiquée dans les documents d'expédition. Omcan n'a aucun droit de recours pour les produits endommagés qui ont été expédiés ou cueillis par un tiers transporteur.

General Information

Avant d'utiliser n'importe quel équipement, toujours lire et vous familiariser avec toutes les opérations et les consignes de sécurité.

Omcan voudrais vous remercier d'avoir choisi cette machine. Il est primordial de conserver ces instructions pour une référence ultérieure. Également conservez la boîte originale et l'emballage pour l'expédition de l'équipement si l'entretien ou le retour de la machine est nécessaire.

Omcan Empresa De Fabricacion Y Distribucion Inc. Y Maquinaria De Alimentos De America, Inc. dba Omcan y Omcan Inc. no son responsables de ningun daño o perjuicio causado por cualquier persona inadecuada o el uso descuidado de este equipo. El producto solo podra ser operado por una persona mayor de 18 años, en su sano juicio y no bajo alguna influencia de droga o alcohol, y que este ha sido entrenado en el correcto funcionamiento de esta máquina, y ésta usando ropa apropiada y autorizada. Cualquier modificación a la máquina anula la garantía y puede causar daños a las personas usando la máquina mientras esta en el funcionamiento.

REVISE EL PAQUETE A SU LLEGADA

Tras la recepcion de un envio Omcan favor inspeccionar daños externos. Si no hay daños evidentes en el empaque exterior, Habra el carton para asegurarse que todos los articulos solicitados estén dentro de la caja y no encuentre daños ocultos en la máquina. Si el paquete ha sufrido un manejo de poco cuidado, golpes o daños (visible o oculto) por favor anote en la factura antes de aceptar la entrega y contacte Omcan dentro de las 24 horas, de modo que podamos iniciar una reclamación con la compañía. Un informe detallado sobre los daños causados a la máquina debe ser llenado en el plazo de tres días, desde la fecha de entrega que se muestra en los documentos de envío. Omcan no tiene ningun recurso por productos dañados que se enviaron a recoger por terceros.

Antes de utilizar cualquier equipo, siempre lea y familiarizarse con todas las instrucciones de funcionamiento y seguridad.

Omcan le gustaría darle las gracias por la compra de esta máquina. Es de la mayor importancia para salvar estas instrucciones para futuras consultas. Además, guarda la caja original y el embalaje para el envío del equipo si servicio técnico o devolución de la máquina que se requiere.

Safety and Warranty

Please read and understand this entire manual before attempting to assemble, operate or install the product. This manual contains important information about the assembly, operation and maintenance of this patio heater. General safety information is presented in these first few pages and is also located throughout the manual. Keep this manual for future reference and to educate new users of this product. This manual should be read in conjunction with the labeling on the product. Safety precautions are essential when any mechanical or propane fueled equipment is involved. These precautions are necessary when using, storing, and servicing. Using this equipment with the respect and caution demanded will reduce the possibilities of personal injury or



Safety and Warranty

property damage. The following symbols shown below are used extensively throughout this manual. Always heed these precautions, as they are essential when using any mechanical or fueled equipment.

DANGER

Failure to comply with the precautions and instructions provided with this heater can result in death, serious bodily injury and property loss or damage from hazards of fire, explosion, burn, asphyxiation, and/or carbon monoxide poisoning. Only persons who can understand and follow the instructions should use or service this heater.

DANGER

FOR YOUR SAFETY

If you smell gas:

1. Shut off gas to the appliance.
2. Extinguish any open flame.
3. If odor continues, keep away from the appliance and immediately call your gas supplier or fire department.

DANGER

- EXPLOSION - FIRE HAZARD.
- Keep solid combustibles, such as building materials, paper or cardboard, a safe distance away from the heater as recommended by the instructions.
- Provide adequate clearances around air openings into the combustion chamber.
- Never use the heater in spaces which do or may contain volatile or airborne combustibles, or products such as gasoline, solvents, paint thinner, dust particles or unknown chemicals.
- During operation, this product can be a source of ignition. Keep heater area clear and free from combustible materials, gasoline, paint thinner, cleaning solvents and other flammable vapors and liquids. Do not use heater in areas with high dust content. Minimum heater clearances from combustible materials: three (3) feet from the sides & two (2) feet from the top.

DANGER

- EXPLOSION - FIRE HAZARD.
- Never store propane near high heat, open flames, pilot lights, direct sunlight, other ignition sources or where temperatures exceed 120 degrees F (49°C).
- Propane vapors are heavier than air and can accumulate in low places. If you smell gas, leave the area immediately.
- Never install or remove propane cylinder while heater is lighted, near flame, pilot lights, other ignition sources or while heater is hot to touch.
- This heater is red hot during use and can ignite flammables too close to the burner. Keep flammables at least 3 feet from sides & 2 feet from top. Keep gasoline and other flammable liquids and vapors well away from heater.
- Store the propane cylinder outdoors in a well ventilated space out of reach of children. Never store the propane cylinder in an enclosed area (house, garage, etc.). If heater is to be stored indoors, disconnect the

Safety and Warranty

propane cylinder for outdoor storage.

DANGER

- CARBON MONOXIDE HAZARD.
- This heater is a combustion appliance. All combustion appliances produce carbon monoxide (CO) during the combustion process. This product is designed to produce extremely minute, non-hazardous amounts of CO if used and maintained in accordance with all warnings and instructions. Do not block air flow into or out of the heater.
- Carbon Monoxide (CO) poisoning produces flu-like symptoms, watery eyes, headaches, dizziness, fatigue and possibly death. You can't see it and you can't smell it. It's an invisible killer. If these symptoms are present during operation of this product get fresh air immediately!
- For outdoor use only.
- Never use inside house, or other unventilated or enclosed areas.
- This heater consumes air (oxygen). Do not use in unventilated or enclosed areas to avoid endangering your life.

WARNING

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. An LP-cylinder not connected for use shall not be stored in the vicinity of this or any other appliance.

WARNING - FOR OUTDOOR USE ONLY

CARBON MONOXIDE HAZARD

This appliance can produce carbon monoxide which has no odor. Using it in an enclosed space can kill you. Never use this appliance in an enclosed space such as a camper, tent or home.

WARNING

We cannot foresee every use which may be made of our heaters. Check with your local fire safety authority if you have questions about heater use. Other standards govern the use of fuel gases and heat producing products for specific uses. Your local authorities can advise you about these. If no local codes exist, follow National Fuel Gas Code, ANSI Z223.1. In Canada, installation must conform to local codes. If no local codes exist, follow the current National standards of CANADA CAN/CGA-B 149.2.

WARNING

Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death. Read the installation, operation and maintenance instructions thoroughly before installing or servicing this equipment.



Safety and Warranty

WARNING

CALIFORNIA PROPOSITION 65

Combustion by-products produced when using this product contain chemicals known to the State of California to cause cancer, birth defects, and other reproductive harm.

WARNING

BURN HAZARD

- Never leave heater unattended when hot or in use.
- Keep out of reach of children.

WARNING

Certain materials or items, when stored under the heater, will be subjected to radiant heat and could be seriously damaged.

WARNING

- This product is fueled by propane gas. Propane gas is invisible, odorless, and flammable. An odorant is normally added to help detect leaks and can be described as a “rotten egg” smell. The odorant can fade over time so leaking gas is not always detectable by smell alone.
- Propane gas is heavier than air and leaking propane will sink to the lowest level possible. It can ignite by ignition sources including matches, lighters, sparks or open flames of any kind many feet away from the original leak. Use only propane gas set up for vapor withdrawal.
- Store or use propane gas in compliance with local ordinances and codes or with ANS/NFPA 58. Turn off propane when not in use.

WARNING

- Alert children and adults to the hazards of high surface temperatures. Stay away from these surfaces to avoid burning skin or igniting clothing.
- Carefully supervise young children when in the vicinity of the heater.
- Do not hang clothing or any other flammable materials from the heater, or place on or near the heater.
- Replace any guard or protective device removed for servicing the appliance prior to placing back in service.
- Installation and repair should be done by a qualified service person. The heater should be inspected before use and annually by a qualified service person. More frequent cleaning may be required as necessary. It is imperative that the control compartment, burners, and circulating air passageway of the appliance be kept clean.

CAUTION

SERVICE SAFETY

- Keep all connections and fittings clean. Make sure propane cylinder valve outlet is clean.

Safety and Warranty

- During set up, check all connections and fittings for leaks using soapy water. Never use a flame.
- Use as a heating appliance only. Never alter in any way or use with any device.

1 YEAR PARTS AND LABOUR BENCH WARRANTY

Within the warranty period, contact Omcan Inc. at 1-800-465-0234 to schedule a drop off to either an Omcan authorized service depot in the area, or to an Omcan Service warehouse to repair the equipment.

Unauthorized maintenance will void the warranty. Warranty covers electrical and part failures, not improper use.

Please see www.omcan.com/warranty.html for complete info.

WARNING:

The packaging components are classified as normal solid urban waste and can therefore be disposed of without difficulty.

In any case, for suitable recycling, we suggest disposing of the products separately (differentiated waste) according to the current norms.

DO NOT DISCARD ANY PACKAGING MATERIALS IN THE ENVIRONMENT!

Technical Specifications

Model	PH-CN-0042-S	PH-CN-0042-P
BTU	42,000	
Description	Stainless Steel Outdoor Patio Heater	Powder Coated Outdoor Patio Heater
Fuel	Propane or Butane	
Consumption	590g / hr.	
Quartz Tube Dimensions	4" dia. x 49.3" / 102mm dia. x 1251mm	
Dimensions (DWH)	20.8" x 20.8" x 90" / 527 x 527 x 2286mm	
Weight	50.75 lbs. / 23 kg.	
Item Number	31879	37878

Installation

PREPARATION

Before beginning assembly of product, make sure all parts are present. If any part is missing or damaged, do not attempt to assemble the product. Contact Omcan for replacement parts.

Estimated Assembly Time: 60 minutes.

Tools Required for Assembly (not included):

- Phillips screwdriver w/ medium blade.
- Leak Detection Solution.

ASSEMBLY INSTRUCTIONS

1. Assemble the wheel assembly to the bottom plate. Fix the wheel assembly to the bottom plate using 4pcs bolt M6X10 and 4pcs flange nut M6.
Hardware Used:
 - Wrench (x1).
 - Bolt M6x10 (x4).
 - M6 Flange nut (x4).
2. Insert the pins of the base to the holes of lower support, press to secure the pins. Using 4pcs screw M5x10 to secure the lower support and base. Insert the pins of the Control Box Assy to the holes of upper support, press to secure the pins. Using 4pcs screw M5x10 to secure the upper support and Control Box Assy.
Hardware Used:
 - Philips Screwdriver (x1).
 - Screw M5x10 (x8).
3. Assemble block belt. Fix the block belt to the 2pcs of lower support behind the front door, using 2pcs screw M5X10.
Hardware Used:
 - Philips Screwdriver (x1).
 - Screw M5x10 (x2).
4. Assemble the middle support. Insert the 4pcs upper support to the lower support. Secure them with 8pcs screw 3/16".
Hardware Used:
 - Philips Screwdriver (x1).
 - 3/16" Screw (x8).
5. Assemble the flame screen to the upper support. Secure the flame screen to the upper support using 8pcs screw 3/16".
Hardware Used:
 - Philips Screwdriver (x1).
 - 3/16" Screw (x8).
6. Assemble the reflector onto the flame screen. Screw the 3pcs stud on the flame screen, put 3pcs washer 6 onto the top of stud, then put the reflector onto the stud, secure them with 3 pcs washer 6 and 3pc swing nut.
Hardware Used:
 - Wing Nut (x3).

Installation

- Washer 6 (x6).
- Stud (x3).

7. Carefully install the glass tube by lifting up and inserting through the center hole in the upper plate. Ensure the black silicone ring is attached to the lower edge of the glass tube as illustrated. Slide the glass tube through the hole of the lower plate cover and onto the middle plate. Check and ensure that the glass tube is positioned properly and is completely covering the center hole of the middle plate.

WARNING! The black silicone ring must be in place prior to operating the heater.

8. Hang a lower protective guard onto hooks on the lower supports, make sure the hooks are engaged. Then put 2 tube connectors on the protective guard. Follow the same steps to finish the assembly of remaining 3 lower protective guards. Attach an upper protective guard on upper supports. Make sure that upper protective guards are correctly inserted into 2 tube connectors on top of lower protective guards. Secure the upper protective guards with a fixing bracket using a 3/16" screw. Follow the same steps to finish the assembly of remaining 3 upper protective guards.

Hardware Used:

- Philips Screwdriver (x1).
- 3/16" Screw (x4).
- Fixing Bracket (x4).
- Tube Connector (x8).

9. Attach the three side panels to the heater using 18pcs screw 3/16".

Note: Do not cover the front side where the control knob is.

Hardware Used:

- Philips Screwdriver (x1).
- 3/16" Screw (x18).

10. Install the knob to M4x10 screw. Hang the chain to the hole on the control box assembly and put the pothook of front panel to the holes of bottom plate.

Hardware Used:

- Knob (x1).

11. Propane Only-Proper Hose Connection.

WARNING! Ensure the hose does not contact any high temperature surfaces, or it may melt and leak causing a fire. After the cylinder is placed inside the heater, secure the cylinder with block melt tightly.

12. Connect hose and regulator to cylinder. The propane gas and cylinder are sold separately. Use a standard 20 lb. propane cylinder only. Use this heater only with a propane vapor withdrawal supply system. See chapter 5 of the standard for storage and handling of liquefied petroleum gas, ANSI/NFPA 58. Your local library or fire department should have this book. Storage of an appliance indoors is permissible only if the cylinder is disconnected and removed from the appliance. A cylinder must be stored outdoors in a well-ventilated area out of the reach of children. A disconnected cylinder must have dust caps tightly installed and must not be stored in a building, garage or any other enclosed area. The maximum inlet gas supply pressure: 250 psi, The minimum inlet gas supply pressure: 5 psi. is required for purpose of input adjustment. The minimum hourly of 16000 Btu/hr is required input rating for a heater at ratings less than full input rating. The pressure regulator and hose assembly supplied with the appliance must be used. The installation must conform with local codes, or in the absence of local codes, with national fuel gas code, ANSI Z223.1/NFPA54, natural gas and propane Installation Code, CSA B149.1, or propane storage and handling code, B149.2.



Installation

A dented, rusted or damaged propane cylinder may be hazardous and should be checked by your cylinder supplier. Never use a propane cylinder with a damaged valve connection.

The propane cylinder must be constructed and marked in accordance with the specifications for LP gas cylinders of the U.S. Department of Transportation (DOT) or the standard for cylinders, spheres and tubes for transportation of dangerous goods and commission, CAN/CSA-B339.

The cylinder must have a listed overfilling prevention device.

The cylinder must have a connection device compatible with the connection for the appliance.

The cylinder used must include a collar to protect the cylinder valve.

Never connect an unregulated propane cylinder to the heater.

Screw regulator onto gas hose. Do not cross-thread. Tighten securely. Attach regulator to cylinder. Complete attachment.

Install cylinder, and secure with the propane tank strap tightly.

- Do not store a spare LP-gas cylinder under or near this appliance.
- Never fill the cylinder beyond 80 percent full.
- Place the dust cap on the cylinder valve outlet whenever the cylinder is not in use. Only install the type of dust cap on the cylinder valve that is provided with the cylinder valve. Other type of caps or plugs may result in leakage of propane.

Operation

LEAK CHECK

WARNING

- Perform all leak tests outdoors.
 - Extinguish all open flames.
 - NEVER leak test when smoking.
 - Do not use the heater until all connections have been leak tested and do not leak.
1. Make 2-3 oz. of leak check solution (one part liquid dishwashing detergent and three parts water).
 2. Apply several drops of solution where hose attaches to regulator.
 3. Apply several drops of solution where regulator connects to cylinder.
 4. Make sure all patio heater and light valves are OFF.
 5. Turn cylinder valve ON.
If bubbles appear at any connection, there is a leak.

Operation

1. Turn cylinder valve OFF.
2. If leak is at hose/regulator connection: tighten connection and perform another leak test. If bubbles continue appearing, the hose should be returned to the place of purchase.
3. If leak is at regulator/cylinder valve connection: disconnect, reconnect, and perform another leak check. If you continue to see bubbles after several attempts, cylinder valve is defective and should be returned to cylinder's place of purchase.

If NO bubbles appear at any connection, the connections are secure.

NOTE: Whenever gas connections are loosened or removed, you must perform a complete leak test.

4. Complete installation.

Caution: Do not attempt to operate until you have read and understand all General Safety Information in this manual and all assembly is complete and leak checks have been performed.

BEFORE TURNING GAS SUPPLY ON

1. Your heater was designed and approved for outdoor use only. Do NOT use it inside a building, garage, or any other enclosed area.
2. Make sure surrounding areas are free of combustible materials, gasoline, and other flammable vapors or liquids.
3. Ensure that there is no obstruction to air ventilation. Be sure all gas connections are tight and there are no leaks.
4. Be sure the cylinder cover is clear of debris. Be sure any component removed during assembly or servicing is replaced and fastened prior to starting.

BEFORE LIGHTING

1. Heater should be thoroughly inspected before each use, and by a qualified service person at least annually. If relighting a hot heater, always wait at least 5 minutes.
2. Inspect the hose assembly for evidence of excessive abrasion, cuts, or wear. Suspected areas should be leak tested. If the hose leaks, it must be replaced prior to operation. Only use the replacement hose assembly specified by manufacturer.

LIGHTING

Note: This heater is equipped with a pilot light that allows for safer startups and shutdowns. Pilot must be lit before main burner can be started.

1. Turn the control knob to the "OFF" position.
2. Fully open LP cylinder valve.
3. Push control knob in and rotate to pilot position.

Note: For initial start or after any cylinder change, hold control knob in for 2 minutes to purge air from gas lines before proceeding.

4. Push and release the igniter button until pilot flame is visible through the glass tube.
5. Once the pilot is lit, continue to depress the control knob for 30 seconds.
6. If the pilot does not stay lit, repeat steps 4 to 6.

Operation

7. If after repeating steps 4 to 6 unit does not light, then:
 - Push in control knob and turn counterclockwise to "PILOT".
 - As you are depressing the control knob, place long stem lighter through the glass tube to light the pilot.
 - Repeat step 6.
8. Push in and turn the control knob to the "HIGH", then release control knob. If you want a lower temperature, push in the control knob and turn counterclockwise to the "LOW".

Note: If pilot fails to remain lit, all valves should be closed and a waiting period of at least 5 minutes should pass before attempting to light.

If you experience any ignition problem please consult "Troubleshooting".

Caution: Avoid inhaling fumes emitted from the heater's first use. Smoke and odor from the burning of oils used in manufacturing will appear. Both smoke and odor will dissipate after approximately 30 minutes. The heater should NOT produce thick black smoke.

Note: The burner may be noisy when initially turned on. To eliminate excessive noise from the burner, turn the control knob to the PILOT position. Then, turn the knob to the level of heat desired.

Note: In Normal condition, the height of flame is 2/3 height of glass tube under Hi position. The height of flame is 1/3 height of glass tube under Low position. The flame is stable and bright. No noise nor black smoke. Contrarily it is abnormal condition.

WARNING - FOR YOUR SAFETY

Be careful when attempting to manually ignite this heater. Holding in the control knob for more than 10 seconds before igniting the gas will cause a ball of flame upon ignition.

WHEN HEATER IS ON

The flame should be blue with straight yellow tops. If excessive yellow flame is detected, turn off heater and consult "Troubleshooting".

RE-LIGHTING

Note: For your safety, control knob cannot be turned OFF without first depressing control knob in PILOT position and then rotating it to OFF.

1. Turn control knob to OFF.
2. Wait at least 5 minutes, to let gas dissipate, before attempting to relight Pilot.
3. Repeat the "Lighting" steps on prior page.

WARNING - FOR YOUR SAFETY

Heater will be hot after use. Handle with extreme care.

SHUT DOWN

1. Turn control knob clockwise to PILOT. (Normally, burner will make a slight popping sound when extinguished.) Burner will extinguish but PILOT will remain ON.

Operation

2. To extinguish PILOT depress control knob and continue to turn it clockwise to OFF.
3. Turn cylinder valve clockwise to OFF and disconnect regulator when heater is not in use.

Note: After use, some discoloration of the emitter screen is normal.

OPERATION CHECKLIST

For a safe and pleasurable heating experience, perform this check before each use.

Before Operating:

1. I am familiar with entire owner's manual and understand all precautions noted.
2. All components are properly assembled, intact and operable.
3. No alterations have been made.
4. All gas connections are secure and do not leak.
5. Wind velocity is below 10 mph.
6. Unit will operate at reduced efficiency below 40°F.
7. Heater is outdoors (outside any enclosure).
8. There is adequate fresh air ventilation.
9. Heater is away from gasoline or other flammable liquids or vapors.
10. Heater is away from windows, air intake openings, sprinklers and other water sources.
11. Heater is at least 24 in. on top and at least 36 in. on sides from combustible materials.
12. Heater is on a hard and level surface.
13. There are no signs of spider or insect nests.
14. All burner passages are clear.
15. All air circulation passages are clear.
16. Children and adults should be alerted to the hazards of high surface temperatures and should stay away to avoid burns or clothing ignition.
17. Young children should be carefully supervised when they are in the area of the heater.
18. Clothing or other protective material should not be hung from the heater, or placed on or near the heater.
19. Any guard or other protective device removed for servicing the heater must be replaced prior to operating the heater.
20. Installation and repair should be done by a qualified service person. The heater should be inspected before use and at least annually by a qualified service person.
21. More frequent cleaning may be required as necessary. It is imperative that control compartment, burner and circulating air passageways of the heater be kept clean.

After Operation:

1. Gas control is in OFF position.
2. Gas Tank valve is OFF.
3. Disconnect Gas line.



Maintenance

WARNING - FOR YOUR SAFETY

- Do NOT touch or move heater for at least 45 minutes after use.
- Reflector is hot to the touch.
- Allow reflector to cool before touching.

To enjoy years of outstanding performance from your heater, make sure you perform the following maintenance activities on a regular basis:

1. Keep exterior surfaces clean.
2. Use warm soapy water for cleaning. Never use flammable or corrosive cleaning agents.
3. While cleaning your unit, be sure to keep the area around the burner and pilot assembly dry at all times. Do not submerge the control valve assembly. If the gas control is submerged in water, do NOT use it. It must be replaced.
 - a. Keep the appliance area clear and free from combustible materials, gasoline and other flammable vapors and liquids.
 - b. Do not obstruct the flow of combustion and ventilation air.
 - c. Keep the ventilation opening(s) of the cylinder enclosure free and clear from debris.
4. Air flow must be unobstructed. Keep controls, burner, and circulating air passageways clean. Signs of possible blockage include:
 - Gas odor with extreme yellow tipping of flame.
 - Heater does NOT reach the desired temperature.
 - Heater glow is excessively uneven.
 - Heater makes popping noises.
 - Spiders and insects can nest in burner or orifices. This dangerous condition can damage heater and render it unsafe for use. Clean burner holes by using a heavy-duty pipe cleaner. Compressed air may help clear away smaller particles.
 - Carbon deposits may create a fire hazard. Disassembly the reflector, unscrew the reflector spacer, take off the screen, take down one side of protective guards. Then take the glass tube from the heater and wash and clear. After that assembly the glass tube and the rest of parts.

Note: In a salt-air environment (such as near an ocean), corrosion occurs more quickly than normal. Frequently check for corroded areas and repair them promptly.

TIP: Use high-quality automobile wax to help maintain the appearance of your heater. Apply to exterior surfaces from the pole down. Do not apply to emitter screen or domes.

STORAGE

Between uses:

- Turn Control Knob OFF.
- Disconnect LP cylinder.
- Store heater upright in an area sheltered from direct contact with inclement weather (such as rain, sleet, hail, snow, dust and debris).
- If desired, cover heater to protect exterior surfaces and to help prevent build-up in air passages.

Note: Wait until heater is cool before covering.

Maintenance

During periods of extended inactivity or when transporting:

- Turn Control Knob OFF.
- Disconnect LP cylinder and move to a secure, well-ventilated location outdoors.
- Store heater upright in an area sheltered from direct contact with inclement weather (such as rain, sleet, hail, snow, dust and debris).
- If desired, cover heater to protect exterior surfaces and to help prevent build-up in air passages.

Never leave LP cylinder exposed to direct sunlight or excessive heat.

Note: Wait until heater is cool before covering.

Service

Only a qualified service person should repair gas passages and associated components.

Caution: Always allow heater to cool before attempting service.

Troubleshooting

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Pilot won't light. Note: Heater operates at reduced efficiency below 40°F (5°C).	Cylinder valve is closed.	Open valve.
	Blockage in orifice or pilot tube.	Clean or replace orifice or pilot tube.
	Air in gas line.	Open gas line and bleed it (pressing control knob in) for not more than 1 - 2 minutes or until you smell gas.
	Low gas pressure with cylinder valve fully open.	Turn cylinder valve OFF and replace cylinder.
	Igniter fails.	Use match to light pilot; obtain new igniter and replace.
Pilot won't stay lit.	Dirt built up around pilot.	Clean dirt from around pilot.
	Connection between gas valve and pilot assembly is loose.	Tighten connection and perform leak check.
	Thermocouple is not operating correctly.	Replace thermocouple.
Burner won't light.	Propane cylinder is frosted over.	Wait until the propane cylinder warms up and becomes unfrosted.
	Blockage in orifice.	Clear blockage.
	Control knob is not in ON position.	Turn control knob to ON.
Burner flame is low.	Gas pressure is low.	Turn cylinder valve OFF and replace cylinder.
	Outdoor temperature is less than 40°F and tank is less than 1/4 full.	Use a full cylinder.
	Control knob fully ON.	Check burner and orifices for blockage.

Troubleshooting

Carbon build-up thick black smoke.	Dirt or film on reflector and burner screen.	Clean reflector and burner screen.
	Blockage in burner.	Remove blockage and clean burner inside and outside.

REFERENCE

Item Number	Model Number	Description	Manufacturer Model Number
31879	PH-CN-0042-S	Patio Heater Pyramid 90" / 2286mm Stainless Steel 42000 BTU Propane	BFH
37878	PH-CN-0042-P	Patio Heater Pyramid 90" / 2286mm Powder Coating 42000 BTU Propane	BFH

Parts Breakdown

Model PH-CN-0042-S 31879

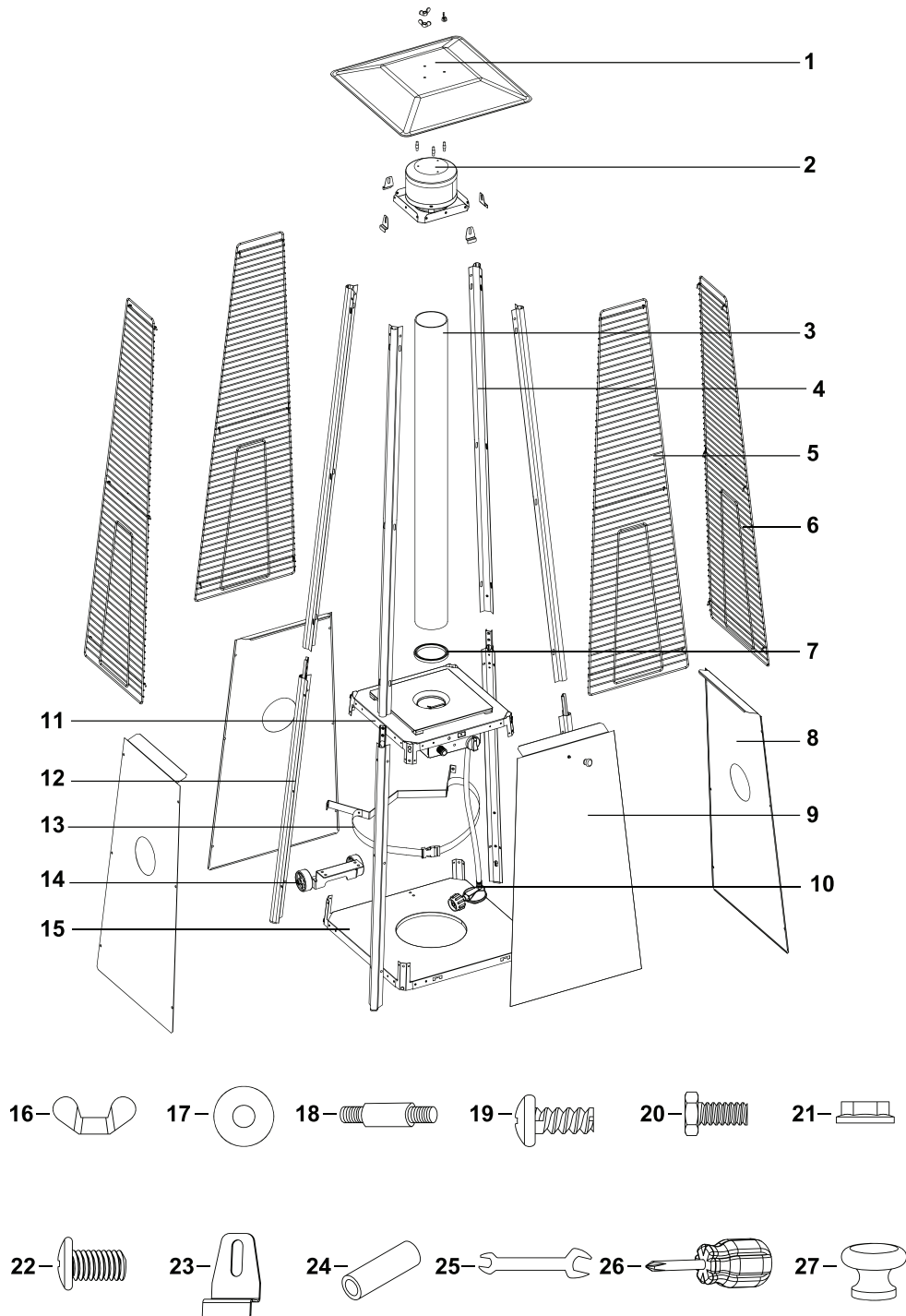
Model PH-CN-0042-P 37878

Item No.	Description	Position	Item No.	Description	Position	Item No.	Description	Position
41249	Reflector for BFH	1	42776	Gas Hose and Regulator for BFH	10	42782	3/16" Screw for BFH	19
42770	Flame Screen for BFH	2	41250	Control Box Assembly for BFH	11	42783	Bolt M6x10 for BFH	20
40658	Glass Tube for BFH	3	42777	Lower Support for BFH	12	42784	M6 Flange Nut for BFH	21
42771	Upper Support for BFH	4	42778	Block Belt for BFH	13	41253	Screw M5x10 for BFH	22
42772	Protective Guard for BFH	5	42779	Stainless Steel Wheel Assembly for BFH	14	42785	Fixing Bracket for BFH	23
42773	Lower Protective Guard for BFH	6	42950	Powder Coated Wheel Assembly for BFH	14	42786	Tube Connector for BFH	24
72273	Black Silicone Ring for BFH	7	42949	Powder Coated Bottom Plate for BFH	15	42787	Wrench for BFH	25
42947	Powder Coated Side Panel for BFH	8	42780	Stainless Steel Bottom Plate for BFH	15	42788	Philips Screwdriver for BFH	26
42774	Stainless Steel Side Panel for BFH	8	41251	Wing Nut for BFH	16	42789	Knob for BFH	27
42948	Powder Coated Front Panel for BFH	9	41252	Small Flat Washer Ø6 for BFH	17			
42775	Stainless Steel Front Panel for BFH	9	42781	Stud for BFH	18			

Parts Breakdown

Model PH-CN-0042-S 31879

Model PH-CN-0042-P 37878





Warranty Registration

Thank you for purchasing an Omcan product. To register your warranty for this product, complete the information below, tear off the card at the perforation and then send to the address specified below. You can also register online by visiting:

Merci d'avoir acheté un produit Omcan. Pour enregistrer votre garantie pour ce produit, complétez les informations ci-dessous, détachez la carte au niveau de la perforation, puis l'envoyer à l'adresse spécifiée ci-dessous. Vous pouvez également vous inscrire en ligne en visitant:

Gracias por comprar un producto Omcan usted. Para registrar su garantía para este producto, complete la información a continuación, cortar la tarjeta en la perforación y luego enviarlo a la dirección indicada a continuación. También puede registrarse en línea en:

www.omcan.com/warrantyregistration.html

For mailing in Canada

Pour postale au Canada

Por correo en Canadá

OMCAN

PRODUCT WARRANTY REGISTRATION

3115 Pepper Mill Court,

Mississauga, Ontario

Canada, L5L 4X5

For mailing in the US

Pour diffusion aux États-Unis

Por correo en los EE.UU.

OMCAN

PRODUCT WARRANTY REGISTRATION

4450 Witmer Industrial Estates, Unit 4,

Niagara Falls, New York

USA, 14305

or email to: service@omcan.com



Purchaser's Information

Name: _____

Address: _____

City: _____ Province or State: _____ Postal or Zip: _____

Country: _____

Dealer from which Purchased: _____

Dealer City: _____ Dealer Province or State: _____

Invoice: _____

Company Name: _____

Telephone: _____

Email Address: _____

Type of Company:

☐ Restaurant ☐ Bakery ☐ Deli

☐ Butcher ☐ Supermarket ☐ Caterer

☐ Institution (*specify*): _____

☐ Other (*specify*): _____

Model Name: _____ Model Number: _____ Serial Number: _____

Machine Description: _____

Date of Purchase (MM/DD/YYYY): _____ Date of Installation (MM/DD/YYYY): _____

Would you like to extend the warranty? ☐ Yes ☐ No

Thank you for choosing Omcan | Merci d'avoir choisi Omcan | Gracias por elegir Omcan



Since 1951 Omcan has grown to become a leading distributor of equipment and supplies to the North American food service industry. Our success over these many years can be attributed to our commitment to strengthen and develop new and existing relationships with our valued customers and manufacturers. Today with partners in North America, Europe, Asia and South America, we continually work to improve and grow the company. We strive to offer customers exceptional value through our qualified local sales and service representatives who provide convenient access to over 3,500 globally sourced products.

Depuis 1951 Omcan a grandi pour devenir un des “leaders” de la distribution des équipements et matériel pour l’industrie des services alimentaires en Amérique du Nord. Notre succès au cours de ces nombreuses années peut être attribué à notre engagement à renforcer et à développer de nouvelles et existantes relations avec nos clients et les fabricants de valeur. Aujourd’hui avec des partenaires en Amérique du Nord, Europe, Asie et Amérique du Sud, nous travaillons continuellement à améliorer et développer l’entreprise. Nous nous efforçons d’offrir à nos clients une valeur exceptionnelle grâce à nos ventes locales qualifiées et des représentants de service qui offrent un accès facile à plus de 3500 produits provenant du monde entier.

Desde 1951 Omcan ha crecido hasta convertirse en un líder en la distribución de equipos y suministros de alimentos en América del Norte industria de servicios. Nuestro éxito en estos años se puede atribuir a nuestro compromiso de fortalecer y desarrollar nuevas relaciones existentes con nuestros valiosos clientes y fabricantes. Hoy con socios de América del Norte, Europa, Asia y América del Sur, que trabajan continuamente para mejorar y crecer la empresa. Nos esforzamos por ofrecer a nuestros clientes valor excepcional a través de nuestro local de ventas y representantes de los servicios que proporcionan un fácil acceso a más de 3,500 productos con origen a nivel mundial.

