



**KEURIG**  
FOR BUSINESS

# End-to-End Bean to Cup Program

Deliver an exceptional bean-to-cup brewing experience for your guests with optimal equipment setup, cohesive service support, and care.



By partnering with BUNNserve® you can leverage full-service support, including installation, warranty support, and reactive service.

1

## Pre-Qualify

Review and confirm all pre-qualifications for equipment placement via the Site Requirement Form.

2

## Review Order Form and Select Keurig® Commercial Bean to Cup Equipment

Cost includes shipping, installation, staff training, preventative maintenance & technical support.



Keurig® Eccellenza Touch®



Keurig® Eccellenza Momentum®

3

## Review BUNNserve® Cleaning and Service program

BUNNserve® manages the scheduling of cadenced services upon equipment order.

4

## Select Whole Bean Varieties

Work with your Keurig® Representative to select from 6 Green Mountain Coffee Roasters® whole bean varieties.



## Total Equipment & Cadenced Services

Keurig® Eccellenza Touch®  
+  
Full Service Support

Keurig® Eccellenza Momentum®  
+  
Full Service Support

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- 1 LOGISTICS & PRE-INSTALL**
  - Complete **Site Requirement form** to ensure proper electrical & plumbing requirements
  - Select Green Mountain Coffee Roasters® whole bean varieties
- 2 INSTALLATION**
  - BUNNserve® confirms scheduled installation and cadenced servicing schedule
- 3 TRAINING**
  - BUNNserve® completes installation and staff training
- 4 CADENCED SERVICE VISITS**
  - BUNNserve® completes cadenced service visits and supports all reactive service needs
  - After 1 year of coverage, option to renew. **With each renewal, full warranty is extended for that year.**
  - Please contact Taylor.Schmidt@Bunn.com for renewals.
- 5 REACTIVE SERVICE UNDER 1-YEAR WARRANTY**
  - All service needs handled by Keurig® Service team: 888.287.2739x5 or email: FIELD\_SERVICE\_TEAM-Keurig@kdrp.com

## BUNNserve® Cleaning & Service Details

### BUNNSERVE® CLEANING & SERVICE DETAILS

#### VISIT 1:

##### 3-MONTH CHECKUP

Full machine cleaning & additional cleaning review with customer.

#### VISIT 2:

##### 6-MONTH CHECKUP

All valves, filters (welded & water), and locking rings replaced.

#### VISIT 3:

##### 12-MONTH CHECKUP

All valves replaced; brewer engine rebuilt.

Contact your Keurig® For Business Sales Representative with questions!

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# Eccellenza Touch® & Momentum®

## SITE REQUIREMENT CHECKLIST

### SITE SURVEY REQUIREMENTS

YES NO



Eccellenza Touch®

Are you ordering Green Mountain Coffee Roasters® whole bean product with your equipment purchase?

Is there power within 4ft of the Equipment Placement?

Is there a dedicated 120 Volt, 20 Amp (60hz) circuit available for the unit within 4ft of placement?

Is there a 1/4" water connection within 6 ft of the placement?

Does your space meet installation sizing requirements?

Touch® = 20" L x 20.5" D x 28" H  
Momentum® = 20.5" L x 27" D x 35" H

Do you have a table / counter that can hold the required brewer and coffee weight?

Touch® = 100 lbs  
Momentum® = 160 lbs

If a hole is needed in the counter to access water/electrical is it 3" in diameter? (Leave blank if no hole needed to access water/electrical)



Eccellenza Momentum®

**NOTE:** Failure to correctly fill out this information will result in failed equipment installation and a \$108 per hour charge for dispatching a BUNNserve representative will be billed to your account (Includes travel, time, and materials). BUNNserve® does not drill holes into counters, and any pre-drilled holes to access water/electrical must be completed by the site prior to equipment installation.

### ELECTRICAL REQUIREMENTS



Required Outlet

**120**

Volts

**20 (60hz)**

Max Amp Draw

### DIMENSIONS AND WEIGHT



	Length	Depth	Height	Weight
Eccellenza Touch®	20"	20.25"	28"	79.2 lbs. (empty)



Eccellenza Momentum®	20.5"	27"	35"	130 lbs. (empty)
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# Eccellenza Touch<sup>®</sup> & Momentum<sup>®</sup>

ORDER FORM



## PURCHASING CONTACT

First Name		Street Address	
Last Name		City	
Phone Number		State	
Email Address		Zip Code	

## INSTALLATION SITE INFORMATION

Installation Site Name		Street Address	
Site Contact		City	
Main Site Contact Phone		State	
Main Site Contact Email		Zip Code	

## EQUIPMENT AND FULL SERVICE SUPPORT SELECTION

Eccellenza Touch<sup>®</sup> + 1-Year Full Service Support - Item #24500.2760

Quantity: \_\_\_\_\_

Eccellenza Momentum<sup>®</sup> + 1-Year Full Service Support - Item #24500.2763

Quantity: \_\_\_\_\_