

**60 Cup (30 Cup Raw)  
Electric  
Rice Cooker/Warmer**



Intertek  
5010781

CONFORMS TO UL STD. 197

**Items: 177RCG3060**

05/2023

***Please read and keep these instructions. Indoor use only.***

This manual provides the installation, safety, and operating instructions for Electric Rice Cooker/Warmers. Galaxy recommends all installation, operating, and safety instructions appearing in this manual to be read prior to installation or operation of the unit.

## Safety Warnings

Galaxy Rice Cooker/Warmers are designed, built, and sold for commercial use and should be operated by trained personnel only. Clearly post all CAUTIONS, WARNINGS, and OPERATING INSTRUCTIONS near each unit to ensure proper operation and to reduce the chance of personal injury and/or equipment damage.

**⚠️ WARNING ⚠️** **Potential hazard or unsafe practice, which could result in serious injury or death.**

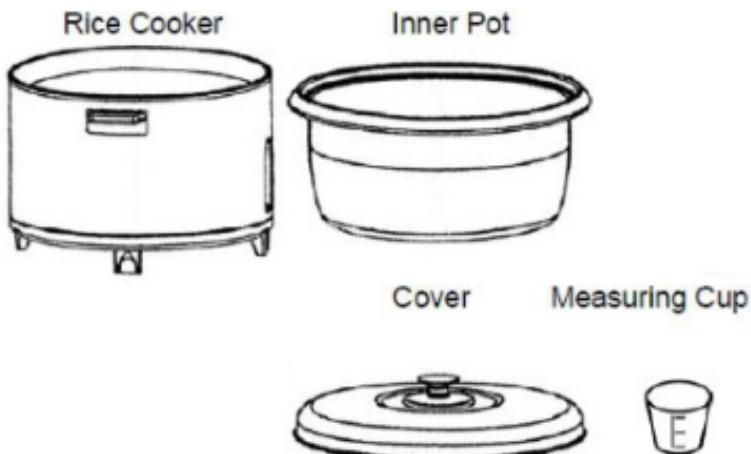
- DO NOT store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. Keep the area free and clear of combustible materials.
- DO NOT immerse unit in water.
- DO NOT remove or open the BOTTOM cover to reduce chance of electric shock. No user-serviceable parts inside. Refer servicing to qualified personnel.
- Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Read the Installation, Operating, and Maintenance Instructions thoroughly before installing or servicing this equipment.

**⚠️ CAUTION ⚠️** **Potential hazard or unsafe practice, which could result in minor or moderate injury or product/property damage.**

- Read all instructions carefully before using the appliance for the first time.
- These models are designed, built, and sold for commercial use only. If these models are positioned so the general public can use the equipment, make sure all cautions, warnings, and operating instructions are clearly posted near each unit so that anyone using the equipment can use it correctly and not injure themselves or the equipment.
- DO NOT use outdoors.
- DO NOT share an outlet with another appliance while Rice Cooker is operating.
- CAUTION: HOT SURFACES.
- CAUTION: To reduce the risk of electric shock, cook only in removable container.
- CAUTION: Risk of fire or electric shock. Only operate this appliance with the removable container in place.
- Rice cooker should be stored and operated away from high temperatures.
- DO NOT block the steam vent on the top of the lid.
- Before plugging in power cord, ensure voltage rating of outlet is suitable for the equipment.
- DO NOT insert the plug cord into the socket without a pot in the rice cooker.
- DO NOT heat cooking pot on any other stove.
- ONLY use the inner pot provided. Using other brands may cause damage and void the warranty.
- ALWAYS make sure the cover is properly locked when cooking.
- DO NOT use abrasive sponges and scrubbers that could scratch surface.
- Damage to power lines should be repaired by a certified technician.
- Keep out of reach of children.
- This product is not prepared for people with certain limitations (including children).
- Locate unit in an area that is convenient for use. The location should be level and strong enough to support the weight of the unit and contents.

## Specifications & Parts Identification

Uncooked Capacity	30 Cups
Cooked Capacity	60 Cups
Voltage	120V
Wattage	1750W
Phase	1
Frequency	60 Hz
Plug Type	NEMA 5-15P



## Operation

- The provided measuring cup is marked for (4) Asian standard 6 oz. cups of rice.
- This unit can hold up to 30 (6 oz.) cups of raw rice.

- Unplug the unit and remove the inner pot. DO NOT fill the inner pot while it rests inside the unit.
- Determine how much cooked rice you will need. Generally, 1 cup of raw rice will yield 2 cups of cooked rice.  
**Example:** For 10 cups of cooked white rice, you will need 5 cups of raw rice and 5 cups of water.
- Measure out how much rice you would like to make into a fine mesh strainer using the provided measuring cup.
- Wash the raw rice until water runs clear.
- Add the raw rice to the inner pot.
- Fill the inner pot with water.  
**Note:** Generally, you will want 1 cup of water for every 1 cup of rice. The water to rice ratio will need to be adjusted according to different types of rice.
- Note:** There are 2 ways to accurately fill the pot:
  - Use the water line graduation marks on the inside of the pot.
  - Use the provided measuring cup.
- Before placing the inner pot back into the unit, make sure the inner pot and unit are completely dry.
- Place the inner pot inside the cooker.
- Turn the inner pot left and right to make sure it is seated above the heating plate properly.
- Close the lid and secure.
- Plug the power cord into the outlet.
- Press the "Cook" switch down. The "Cook" indicator light will illuminate.
- When the rice has finished cooking, the unit will automatically switch to "Keep Warm" mode. The "Keep Warm" indicator light will illuminate.
- Wait 15 minutes before removing the cover to allow the steam to continue cooking the rice.
- Stir the rice before serving.  
**Note:** ONLY use plastic or rubber utensils (such as the supplied paddle) as metal utensils may damage the coating.
- When finished, turn the switch to "Off" and unplug the unit.
- Clean the inner pot after each use (Instructions on page 4).

## Suggestions

1. When washing rice, use warm water and wash lightly. Do not scrub with force. Pour out the water quickly, and repeat the process 2 to 3 times until the rice is clear.
2. After the rice is washed, it should be immersed in water for 30-60 minutes before cooking.
3. The amount of water needed will depend on the age and quality of the rice. Generally, 1 cup of rice requires 1 cup of water.

## Using an Extension Cord

A short power cord is provided to reduce tripping hazards. Longer extension cords are available and may be used if care is exercised in their use. If an extension cord is used, please follow these instructions:

1. The marked electrical rating of the extension cord should be equal to or greater than the cooker's (15A or over).
2. Only use an extension cord that is grounded (for countries where applicable).
3. Arrange extension cord so that it does not hang from cooking surface, counter, or table.
4. Place the extension cord where it cannot be pulled on by children or tripped over accidentally.

## Cleaning

1. Unplug the power cord from the outlet and allow to fully cool before cleaning.

2. Remove the inner pot from the rice cooker.

3. DO NOT immerse any part of the outer body into water.

4. Clean the outside of the rice cooker with a damp cloth. Use a clean cloth to dry.

5. To clean the inner pot, soak in hot sudsy water then scrub using a rubber or foam sponge.

**Note:** DO NOT press down too hard, or drop anything on the bottom of the cooking pot, as this can cause warping and inhibit the proper functioning of the rice cooker.

**Note:** DO NOT use rough or metal utensils to clean the inner pot, as this may damage the non-stick coating.

6. Use a clean cloth to dry or allow to air dry.

7. Clean the heater pieces with a damp cloth, then immediately use a clean cloth to dry.

8. Ensure all pieces are fully dry before re-assembly and storage.

## Troubleshooting

Issue	Solution
<b>Rice is not fully cooked</b>	Adjust the ratio. Refer to rice packaging or recipe's instructions.
	Turn off and unplug unit, allow to fully cool, then remove pieces of rice with a dry cloth.
	Replace the inner tank or heating plate.
	Ensure the top cover is properly secured.
<b>Unit does not turn on</b>	Press the "Cook" button again.
	Check multiple outlets for a power connection. Ensure your outlet is properly wired for the electrical specifications of this unit.
<b>Rice is overcooked</b>	After the rice is cooked and has entered the "Keep Warm" stage, do not press the "Cook" button again.
	Turn off and unplug unit, allow to fully cool, then remove pieces of rice with a dry cloth.
<b>Air leaks from the lid during cooking</b>	Ensure the top cover is properly secured.
	Replace the inner pot.
<b>Dead upon arrival</b>	Trying plugging into multiple outlets. If this does not resolve the issue and your unit is under warranty reach out to customer service.
<b>Powers on, but will not get hot</b>	Make sure the outer bottom of the pot and the inner plate of the drum are cleaned. All of these areas must be clear from all liquid, dirt, or rice to fit flush together and work properly.
<b>Switches quickly from cooking to warming without cooking</b>	If the unit switches from cooking to warming immediately, or after few minutes, ensure that you are not overusing the unit. The unit must have time to cool down completely before another cook cycle.
	Make sure the outer bottom of the pot and the inner plate of the drum are clean.
<b>Rice is not cooking</b>	Ensure the unit has a rice cooking function, not just a rice warming function.
	Wash and soak the rice for at least 15 minutes before attempting to cook (30-60 minutes for best results).
	After switching from cooking to warming mode, the rice should be left to stand in the cooker with the lid on for 15 minutes before serving.