

Malfunction Code	Malfunction Reason	Solution
ELL	Water shortage in tank, slow water flow, low water pressure	When the machine is turned on, it will display the ELL code due to the lack of water in the tank while the water is filling. Open the water outlet faucet and check whether the water inlet pressure is sufficient.
	The water level resistance is low and cannot be detected	Set water level resistance.
ErH	Open-circuit or short circuit of temperature sensor	Please check whether the sensor line is disconnected or the mainboard is malfunctioning.
Er 1	The water inside the tank can not reach minimum required levels	<p>The water pressure is low, or the inlet valve has been stopped by short circuit or debris.</p> <ul style="list-style-type: none"> • Find a suitable water supply pressure. • Clean up scale regularly • Check whether the inlet switch is turned on • Check whether there is no water in your local area
Er 2	The water can not reach the set temperature after heating for 35 minutes	<p>The water pressure is low, or the inlet valve has been stopped by short circuit or debris.</p> <ul style="list-style-type: none"> • Find a suitable water supply pressure. • Clean up scale regularly • Check whether the inlet switch is turned on • Check whether there is no water in your local area
No Display	Malfunction on fault or mainboard, or thermostat dry heat protection	<ul style="list-style-type: none"> • Check whether the unit can heat and boil water normally • Check whether the connection of the display screen is loose or disconnected • Check whether the motherboard is malfunctioning • Check the manual reset thermostat. When the temperature cools down to the control range, press the black button until you hear the "tap" sound.